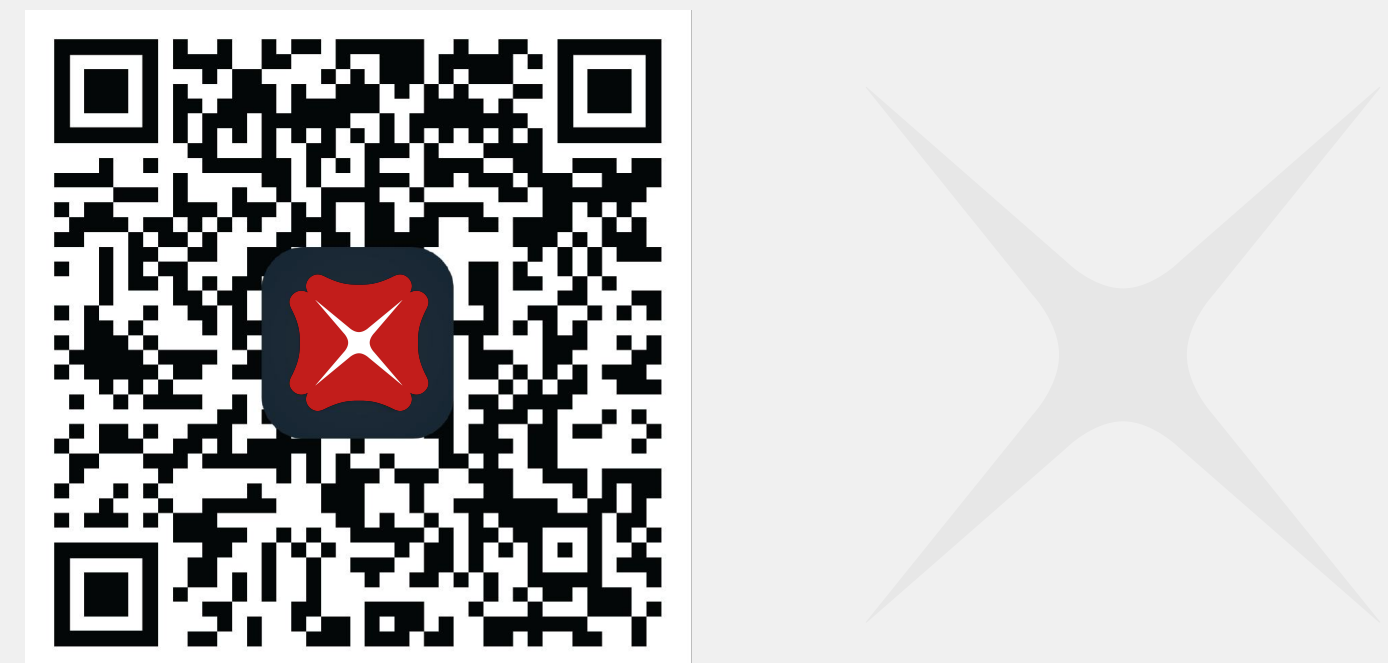


Open a Multi-Currency Savings Account via DBS digibank HK app

Essential Guide for Mainland Chinese Customers in Hong Kong



Download **DBS digibank HK app**

Eligibility

To open a Multi-Currency Savings Account on DBS digibank HK app, make sure you are:

- New to DBS or existing DBS Credit Card Customer
- The People's Republic of China resident aged 18 or above
- Holding a valid Exit-Entry Permit for Travelling to and from Hong Kong and Macao and The PRC Resident Identity Card
- Holding a valid Exit-Entry Report from the National Immigration Administration
- Physically located in Hong Kong during the account opening process
- Not a US Resident, US citizen or holding a US Permanent Resident Card (Green Card)

If you do not meet the above requirements to apply via the app, please make an appointment to open your account at our branch

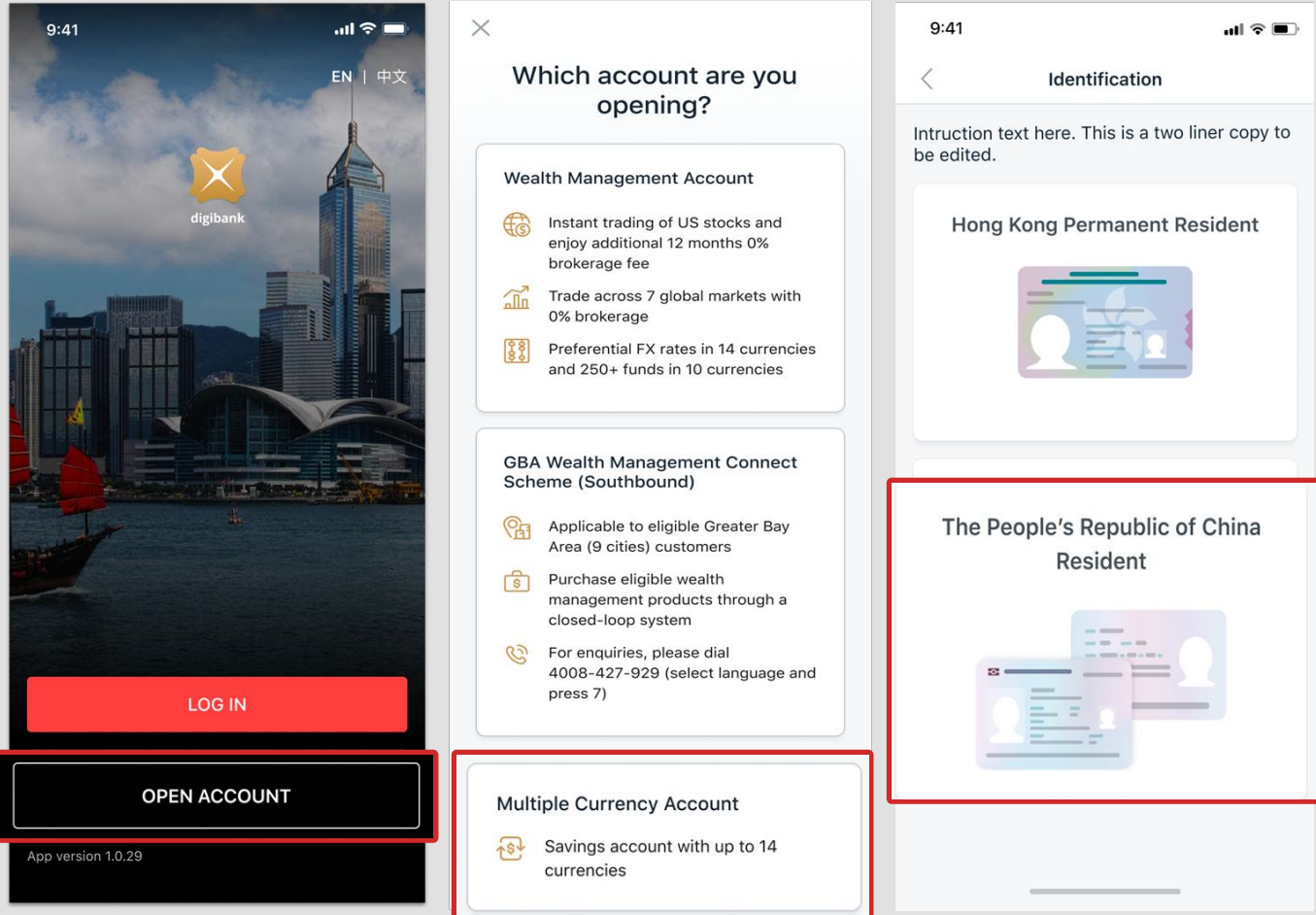
Smart Tips to Note:

TIP 1

Before Starting Your Application

Prepare the following:

- EEP¹ and CNID²
- Valid mobile number to receive SMS One Time Password
- Your residential address translated into English/Pinyin



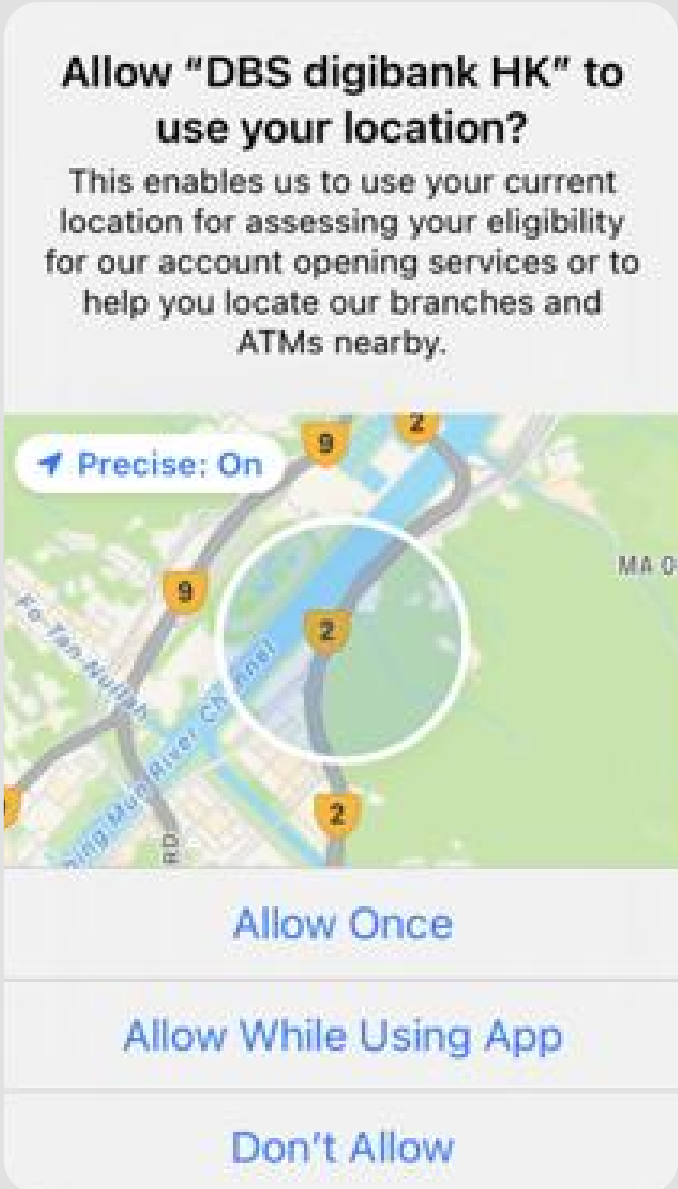
TIP 2

Enable Location Access

Please **enable location access** so we can verify you are in Hong Kong during the account opening process.

If your device has a “Precise Location” option available, you will need to enable it along with GPS.

Note: The account opening process will be **aborted** if location access is **not** enabled.

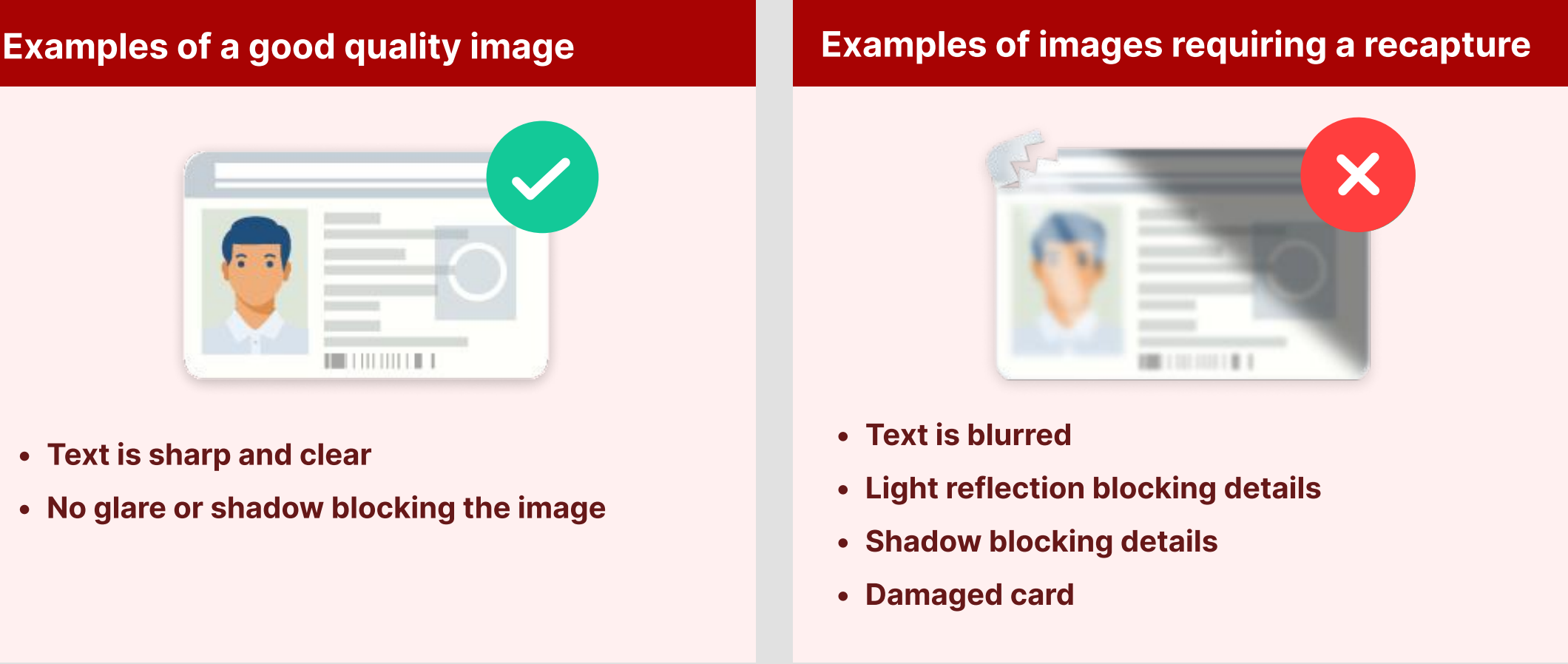


TIP 3

Capture Your EEP¹ and CNID²

Make sure your card is **placed flat, within the frame and clearly readable with no damage** for the system to automatically capture the image. Repeat for the back of the card.

Note: Please remove any card holder before capturing the image to improve success rate.



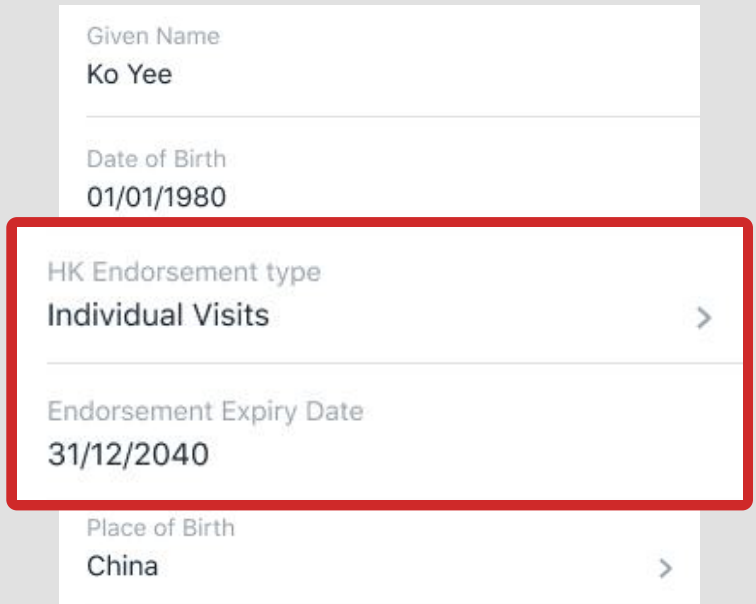
TIP 4

About Yourself

Your EEP¹ and CNID² information will be filled in automatically.

If it is incorrect, please **retake the photo**.

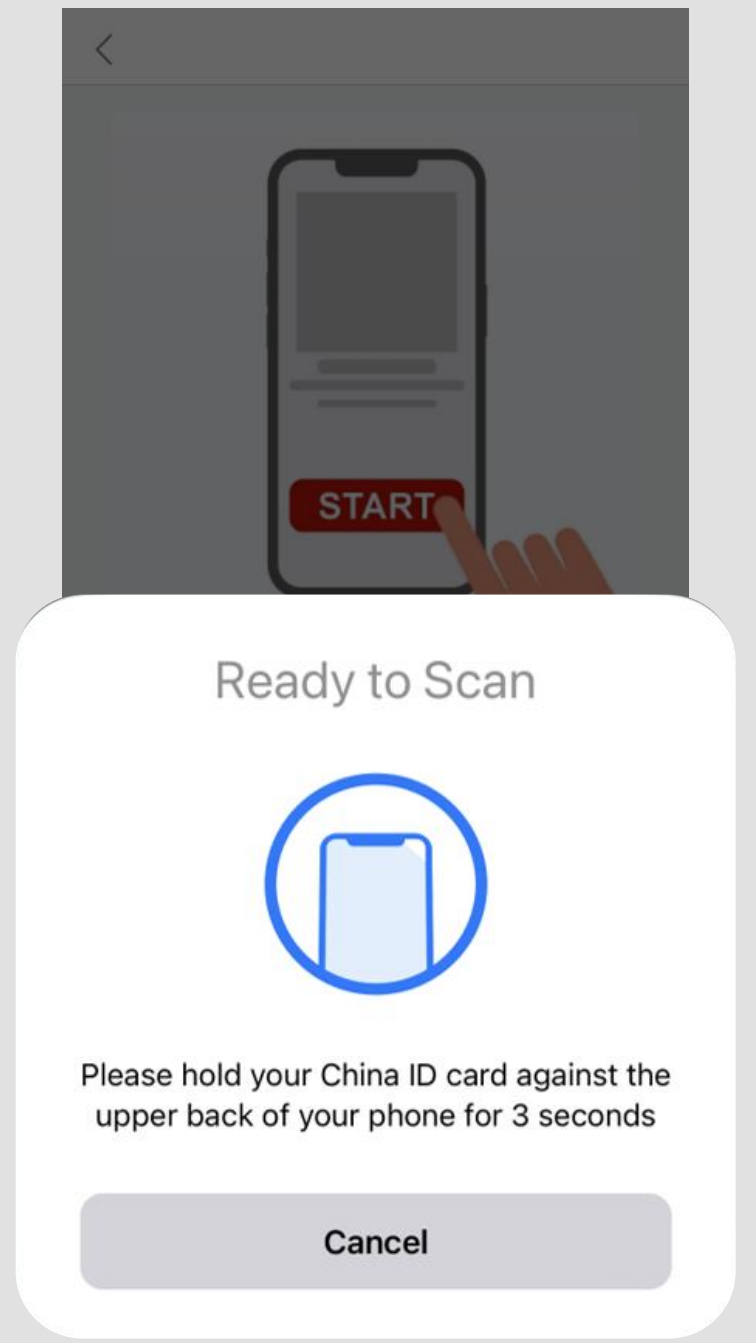
Please declare your **endorsement type** and **expiry date** in EEP¹ review page.



TIP 5

Complete NFC Verification

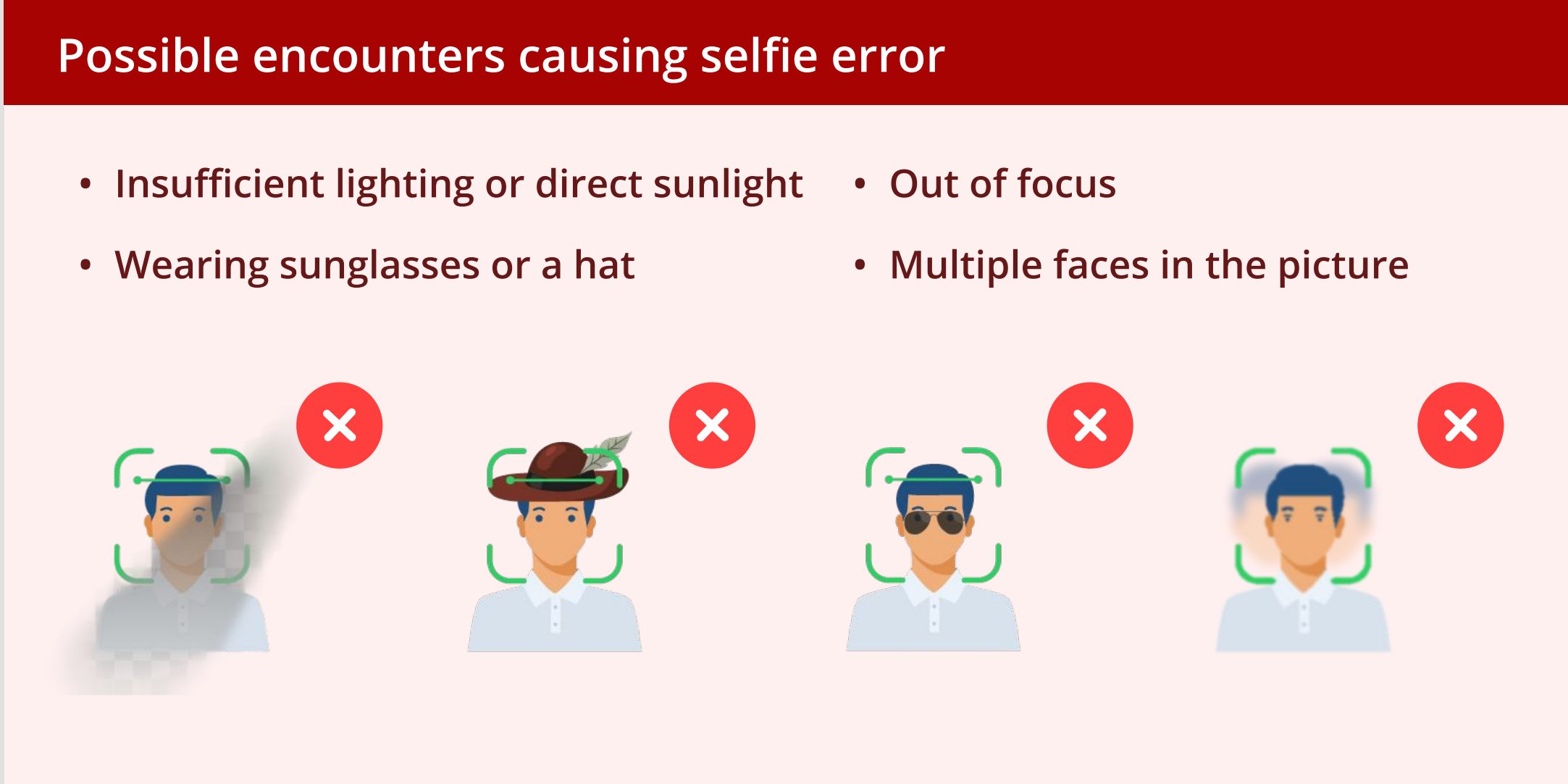
To complete the NFC verification process, please hold your EEP¹/CNID² close to the **NFC detection area** on the back of your phone.



TIP 6

Take a Selfie

Please make sure the camera is **leveled with your face** and the selfie is taken against a **plain background**. Then follow the on-screen instructions to complete the verification.

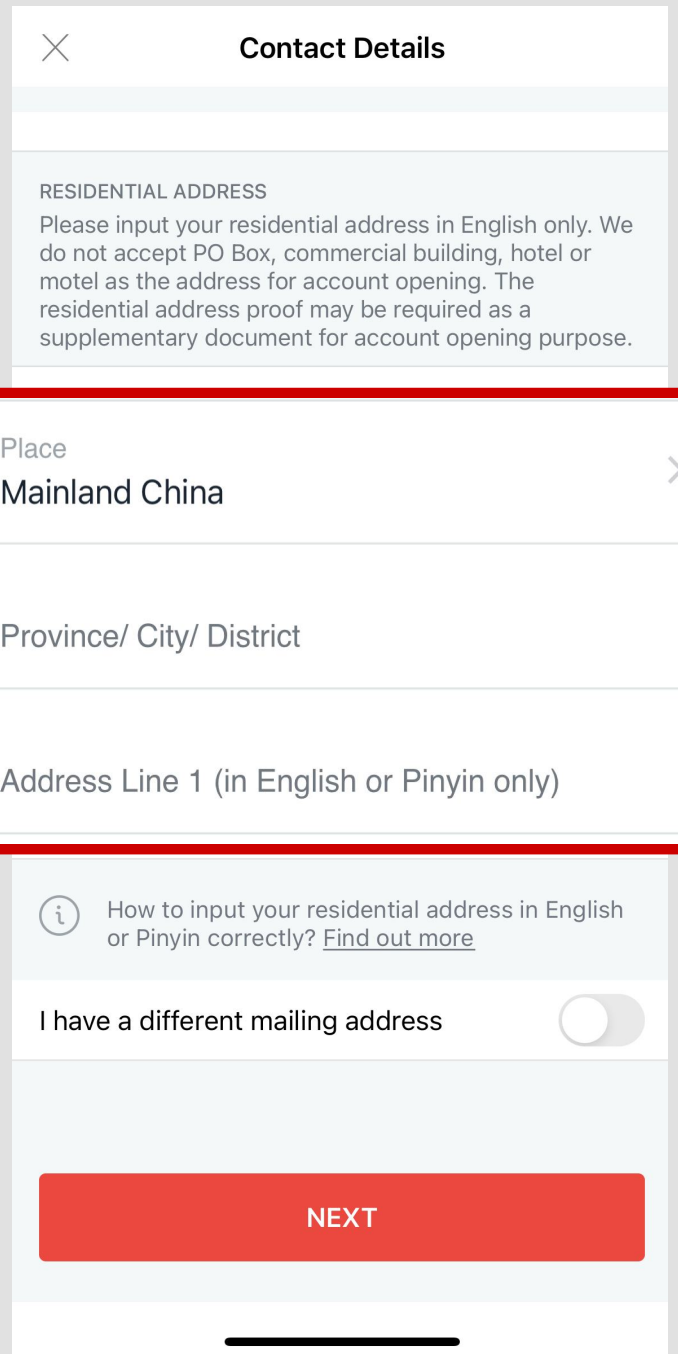


TIP 7

Input Your Address

Please input your address in **English** or **Pinyin**. You can also use an online translation service to convert your Chinese address into English or Pinyin.

Note: A P.O. Box, industrial building address and commercial building address are not accepted for residential address.



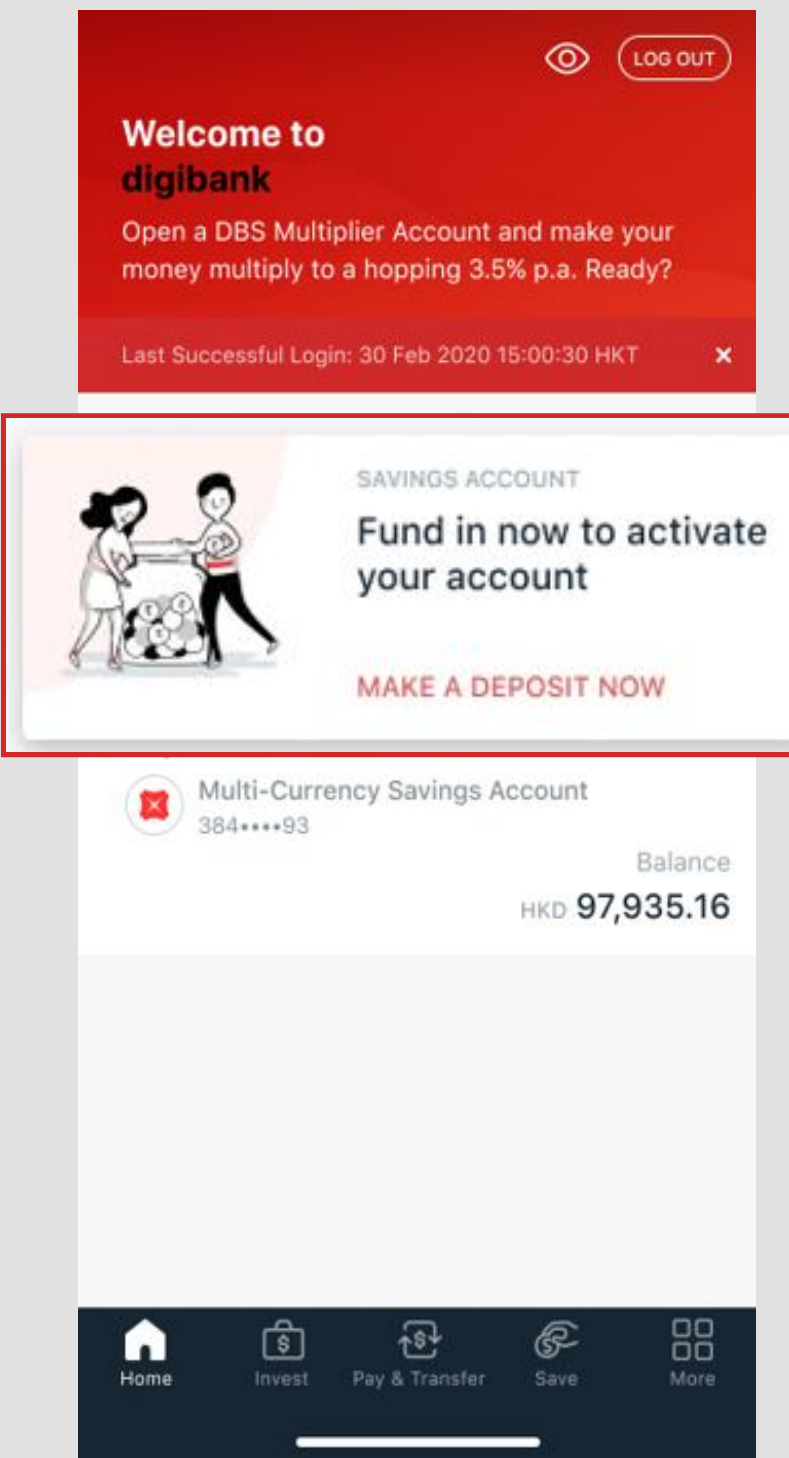
TIP 8

Successful Account Opening

Your account will be fully activated after you complete the **Exit-Entry Report** verification and make the first fund deposit, which must come from an account in **your own name**.

1. Please **upload a valid Exit-Entry Report to DBS website**.
For detailed instructions, please check go.dbs.com/hk-mcy-eer-en
2. **Channels for Deposit**
 - Online transfer from another Hong Kong local bank³
 - Transfer in via electronic direct debit authorisation (eDDA) from another bank
 - Cheque (in your name) deposits or Cash deposits at a DBS teller counter with identity verification

tap here after logging in to **DBS digibank HK app** for bank account details.



1 Exit-Entry Permit for Travelling to and from Hong Kong and Macao
2 The PRC Resident Identity Card
3 For first time new fund deposits, we do not take transfers from any Stored Value Facilities (e.g. digital wallets).