

Important Notice

Phasing-out of ATM Magnetic Stripe Cards and ATM Chip Cards with PLUS Services

Phasing-out Notice

Your DBS magnetic stripe ATM card or DBS ATM chip card with PLUS services (as the case maybe) (“Old Card”) will become invalid by not late than the end of **March 2014**. You can continue to enjoy the ATM services currently available to you with your DBS ATM chip card with UnionPay services (“New Card”).

Below is the phasing-out schedule for different card types:

Invalidation Date	Customer Segment	Card Type
8 Feb 2014	<ul style="list-style-type: none"> DBS Treasures 	Octopus Magnetic Stripe ATM card with UnionPay service
15 Feb 2014	<ul style="list-style-type: none"> DBS Treasures 	Magnetic Stripe ATM card with UnionPay service
22 Feb 2014	<ul style="list-style-type: none"> DBS Account 	Magnetic Stripe ATM card with UnionPay service
8 Mar 2014	<ul style="list-style-type: none"> DBS Account 	Octopus Magnetic Stripe ATM card with UnionPay service
22 Mar 2014	<ul style="list-style-type: none"> HKD, RMB Savings Account HKD Cheque Account 	Magnetic Stripe ATM card with UnionPay service
29 Mar 2014	All	ATM card with PLUS service ¹

Please note the followings:

- If you have not performed the first transaction with your New Card which was previously mailed to you, please use it via ATM or EPS within 4 months from the issue date of the New Card mailer, after which your New Card may become invalid.
- If your New Card has already become invalid, please contact our branch to apply for a replacement card before the Invalidation Date.
- If you have not received your New Card, please inform us as soon as possible and contact our branch to apply for a replacement card before the Invalidation Date.

Your New Card cannot be used on the PLUS ATM network. If you wish to access the PLUS ATM network, please visit our branch to link your bank account(s) to your DBS VISA credit card², which will enable you to make withdrawals through the PLUS ATM network³.

If you are holding a DBS ATM card with Octopus function, please note the followings:

- If you have not used your New Card before the Invalidation Date, the remaining value stored on your Old Card will be credited to your ATM card bank account after 10 working days from the Invalidation Date.
- Your New Card has no initial stored value. If you wish to activate Automatic Add Value Service (“AAVS”) for the New Card, please bring along the activation letter, your identification document and your New Card to any MTR Customer Service Centre in person to activate AAVS.
- **If there is any remaining Octopus Reward\$ on your Old Card, you can download the remaining Octopus Reward\$ during a period of 30 days commencing on the 20th day after the Invalidation Date at any Octopus Rewards Station with your New Card (which has already been used to conduct ATM or EPS transaction). Any remaining Octopus Reward\$ not downloaded during the said period will be forfeited without prior notice.** Please call Octopus Rewards Customer Service Hotline on (852) 3690 1313 for details.
- **If you have registered to access any commercial or residential building with your Old Card, please arrange for such registration to be transferred to your New Card.**

If you have any enquiries, please call our Customer Service Hotline during business hours on (852) 2290 8802.

For other enquiries about DBS Treasures Private Client, please call (852) 2290 8822.

For other enquiries about DBS Private Bank, please call (852) 3668 8008.

Yours faithfully,

DBS Bank (Hong Kong) Limited

Remarks

1. All segments of Magnetic Stripe and Chip ATM cards with PLUS service.
2. Please apply for a DBS VISA credit card if you do not already have one. You are required to make a balance enquiry, cash withdrawal, or transfer at any DBS or JETCO ATM in Hong Kong to activate the account linkage(s) after 4 working days from the date of applying for the account linkage(s).
3. If an account selection service is not available on the ATM (this varies from bank to bank), a cash advance handling fee and interest will be charged for a cash withdrawal made from your credit card account.