

重要啟事

葵涌分行保管箱服務終止通知

本行葵涌分行的保管箱服務將於2026年4月11日(星期六)下午1時後終止。對此造成的不便，我們謹此致歉。

敬請客戶注意以下事項：

- **請於2026年4月11日或之前取回客戶物品** – 客戶必須在即日起至2026年4月11日於葵涌分行（地址：葵涌葵涌道1001號地下）取回存放在保管箱內的全部物品。倘若客戶未能在上述期間內取回物品及辦理退箱手續，我們會按嚴格及完善的程序開啟客戶的保管箱，箱內的物品將由本行暫代保管供客戶日後領取。
- **辦理保管箱事宜前請先預約** – 客戶可向葵涌分行職員或致電 3668 2780 預約合適的到訪日期及時間，以節省客戶的等候時間。
- **保管箱服務退箱手續** – 客戶須帶同身份證明文件（例如香港身份證）及保管箱的兩條鎖匙，我們的職員會為客戶辦理退箱手續。保管箱按金及餘下的預繳租金將於退箱後10個工作天內存入客戶指定的銀行戶口。

如對保管箱服務有任何查詢，請致電 3668 2780 與葵涌分行職員聯絡。

星展銀行(香港)有限公司
零售銀行業務 謹啟

Important Notice

Termination of Safe Deposit Box Service at Kwai Chung Branch

The safe deposit box service at Kwai Chung Branch will be terminated from 11 April 2026 (Saturday) 1pm onwards. Please accept our apologies for any inconvenience this may cause.

Please take note of the followings:

- **Collect your item(s) on or before 11 April 2026** – customers are required to collect all item(s) from safe deposit box at Kwai Chung Branch (Address: G/F, 1001 Kwai Chung Road, Kwai Chung) between now and 11 April 2026. If customers do not collect the item(s) and terminate the safe deposit box by the above-mentioned date, we will follow strict and comprehensive procedures to open the safe deposit box and store the item(s) under proper and secured custody for collection in the future.
- **Make an appointment before safe deposit box termination** – customers can inquire about safe deposit box with Kwai Chung branch staff or call 3668 2780 to arrange a suitable date and time, to minimize your waiting time.
- **Safe deposit box service termination procedures** – customers are required to bring along their identification document (e.g. Hong Kong Identity Card) and the two keys of the safe deposit box. Our staff will assist customers with the service termination procedures accordingly. The deposit and the balance of any advance rental payment will be refunded to customers at their designated bank account within 10 working days after the safe deposit box service termination.

Please contact Kwai Chung Branch staff at 3668 2780 for enquiries on our safe deposit box service.

Consumer Banking
DBS Bank (Hong Kong) Limited