Terms and Conditions of 6-month complimentary MixCare Health Membership

1. The 6-month complimentary MixCare Health Membership* ("Membership") is organized by DBS Bank (Hong Kong) Limited ("DBS") and Chubb Insurance Hong Kong Limited. MixCare Health and MixCare Health Membership are solely provided and operated by Mixup Solution Company Limited. For details, please refer to MixCare Health website (see link in "At A Glance" section).

2. The Membership* registration runs from 27 April 2026 to 4 December 2026 (both days inclusive). The duration of Membership is six (6) months.

3. To be eligible for the Membership*, DBS customers will have to satisfy all of the following criteria ("**Eligible Customers**"):
    a. a) DBS customers who hold valid DBS bank account or credit card during the 6-month MixCare Health Membership period;
    b. b) aged 18-64 years old; and
    c. c) hold valid Hong Kong Identity Card.

4. The Membership is offered on a first-come-first-served basis and subject to eligibility and availability. For registration of the Membership, the Eligible Customer is required to register directly with Mixup Solution Company Limited.

5. DBS is not the service provider or agent of Mixup Solution Company Limited, which is the service provider of MixCare Health ("Services") and Membership*. DBS does not provide any wellness services and medical consultation, which are provided directly by Mixup Solution Company Limited. DBS makes no representation, warranty or undertaking as to the quality, suitability and availability of the Services and the Membership provided by Mixup Solution Company Limited, and is not responsible or liable for the Services and Membership provided by Mixup Solution Company Limited and the consequences arising from their use. Under no circumstance shall DBS be responsible or liable for any act, omission, fault or negligence of Mixup Solution Company Limited, or any loss or damage arising from or in connection with the provision or use of the Services and Membership, or accuracy of these Terms and Conditions. Under no circumstance shall any person have any claim or action whatsoever against the Bank relating to the Services and Membership. The Bank shall not be liable in any way to any party for any loss or damage or expenses arising in connection with the Services and the Membership.

6. Any enquiry, complaint and dispute arising from the Services and Membership shall be resolved by the DBS customer and Mixup Solution Company Limited directly. The use of the Services and the Membership are subject to the terms and conditions of Mixup Solution Company Limited, and the Eligible Customers are deemed to have read, understood, and accepted the Terms and Conditions of the Services and the Membership as provided at the time of the registration. For the terms and conditions and details of the Services and the Membership, please contact Mixup Solution Company Limited.

7. The Membership is only available to Eligible Customers whose accounts are determined in the sole discretion of the Bank to remain valid when the Membership is registered or used. The Bank shall have the sole discretion in determining an Eligible Customer's entitlement to the Membership.

8. Eligible Customers will be personally responsible for all additional costs incurred due to the acceptance and use of the Membership, if any.

9. The Membership is non-exchangeable, non-transferrable and non-redeemable for cash or other rewards. The Bank shall not be responsible for any expenses, inconvenience or costs incurred due to the delay, postponement or cancellation of the Membership in any event.

10. The use of Membership is subject to there being no abuse/non-compliance by the Eligible Customers, failing which DBS may terminate the Membership without notice.

11. If Eligible Customer becomes a non-DBS customer, Eligible Customer cannot enjoy the Membership nor be eligible for any Services.

12. Any Services offered by Mixup Solution Company may be changed, suspended and/or terminated by DBS without prior notice. In the event of any disputes, DBS' decision shall be final and conclusive. DBS reserves the right to amend, suspend or terminate this registration at any time without prior notice. In the event of any disputes, DBS' decision shall be final and conclusive.

13. Should there be any discrepancy between the English and Chinese versions of the contents contained in the Terms and Conditions, the English version shall prevail.

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6 個月免費 MixCare Health 會籍之條款及細則

1. 6 個月免費 MixCare Health 會籍*（「會籍」）由星展銀行（香港）有限公司（「星展」）及安達保險香港有限公司組織。MixCare Health 及 MixCare Health 會籍由 Mixup Solution Company Limited 獨家提供及營運。詳情請參閱 MixCare Health 網站（見「特色一覽」部分之連結）。
2. 會籍*登記期由 2026 年 4 月 27 日至 2026 年 12 月 4 日（包括首尾兩日）。會籍有效期為六 (6) 個月。
3. 欲符合會籍*資格，星展客戶必須符合以下所有準則（「合資格客戶」）：
    - a) 於 6 個月 MixCare Health 會籍期間持有有效的星展銀行戶口或信用卡；
    - b) 年齡介乎 18 至 64 歲；及
    - c) 持有有效的香港身份證。
4. 會籍以先到先得形式提供，並視乎資格及供應情況而定。如欲登記會籍，合資格客戶須直接向 Mixup Solution Company Limited 登記。
5. 星展並非 Mixup Solution Company Limited 的服務供應商或代理人，該公司為 MixCare Health（「服務」）及會籍*的服務供應商。星展並不提供任何健康服務及醫療諮詢，該等服務由 Mixup Solution Company Limited 直接提供。星展對於 Mixup Solution Company Limited 所提供的服務及會籍之質量、適用性及供應不作任何陳述、保證或承諾，且不對 Mixup Solution Company Limited 提供的服務及會籍以及因使用該等服務而產生的後果承擔責任。在任何情況下，星展均不對 Mixup Solution Company Limited 的任何行為、遺漏、過失或疏忽，或因提供或使用服務及會籍而產生的任何損失或損害，或本條款及細則的準確性承擔責任。在任何情況下，任何人士均不得就服務及會籍對銀行提出任何索償或行動。銀行不對任何一方因服務及會籍而產生的任何損失、損害或開支承擔任何責任。
6. 任何因服務及會籍引起的查詢、投訴及爭議，應由星展客戶與 Mixup Solution Company Limited 直接解決。服務及會籍的使用受 Mixup Solution Company Limited 的條款及細則約束，合資格客戶被視為已閱讀、理解並接受登記時提供的

服務及會籍條款及細則。有關服務及會籍的條款及細則及詳情，請聯絡 Mixup Solution Company Limited。

7. 會籍僅提供予在登記或使用會籍時，經銀行全權酌情決定戶口仍維持有效的合資格客戶。銀行對於合資格客戶獲得會籍的權利擁有全權酌情決定權。
8. 合資格客戶將就因接受及使用會籍而產生的所有額外開支（如有）自行負責。
9. 會籍不可更換、不可轉讓，亦不可兌換現金或其他獎賞。銀行不對任何因會籍延遲、推遲或取消而產生的任何開支、不便或成本負責。
10. 會籍的使用取決於合資格客戶沒有濫用/不遵守規定，否則星展可終止會籍而無須通知。
11. 若合資格客戶不再是星展客戶，合資格客戶將不能享有會籍，亦不符合任何服務資格。
12. 由 Mixup Solution Company 提供的任何服務可由星展更改、暫停及/或終止而無須事先通知。如有任何爭議，星展的決定為最終及具決定性。星展保留隨時修改、暫停或終止此登記的權利，而無須事先通知。如有任何爭議，星展的決定為最終及具決定性。
13. 如此條款及細則之內容的英文版本與中文版本有任何歧義，概以英文版本為準。