

DBS digibank HK Lucky Draw Promotion (“Promotion”) Terms and Conditions

1. The Promotion runs from 22 April 2022 to 31 May 2022(both dates inclusive) (the “**Promotion Period**”).
2. The Promotion is only applicable to selected individual customers (the “**Customer**”) of DBS Bank (Hong Kong) Limited 星展銀行(香港)有限公司 (the “**Bank**”):
 - i. who maintain a DBS Treasures or DBS Account (“**Eligible Account**”) with the Bank; and
 - ii. who successfully log in to DBS digibank HK app once during the Promotion Period.
3. “**DBS Treasures**” and “**DBS Account**” are Customer Segments of the Bank. “Customer Segment” means DBS Account, DBS Treasures, DBS Treasures Private Client, DBS Private Bank and any other segment made available by the Bank from time to time. In Hong Kong, DBS Private Bank is the private banking division of the Bank.
4. Customer who fulfils the requirements in clause 2 above will be eligible for one chance in the lucky draw (“**Lucky Draw**”). If Customer has never downloaded and logged in to DBS digibank, DBS iWealth® or DBS digibank HK App before the Promotion Period, he/she will be eligible for one additional chance in the Lucky Draw (i.e. two chances in total).
5. Customer can only enjoy the Promotion once.
6. Only primary account holder is eligible to participate in the Promotion.
7. Winners of the Lucky Draw will be drawn randomly by the computer (“**Winner**”). A Winner will receive one of the rewards listed in the table below (“**Rewards**”) according to the Lucky Draw results.

Rewards	Quantity
Tablet	2 winners
Game Console and Sports Game Software Set	3 winners
Smart Watch	5 winners
Eye Massager	10 winners
Haagen Dazs HK\$50 eCoupon	100 winners

8. Winners must maintain a valid HKD current or savings account with the Bank when the Reward is given.
9. Winners will receive an electronic redemption letter for collecting their Rewards (other than the Haagen Dazs HK\$50 eCoupon (“eCoupon”)) from a designated redemption centre. Redemption of the Prizes are subject to the terms and conditions set out in the electronic redemption letter.
10. Winners must keep a valid email address record with the Bank in order to receive the electronic redemption letter. The electronic redemption letter will be delivered to the Winner’s email address registered with the Bank on or before 31 August 2022. If a Winner cannot be reached due to incorrect or incomplete information provided or any uncontrollable factors, the Reward will be forfeited.
11. Winners of the eCoupon will receive the eCoupon on or before 31 August 2022 and can redeem the eCoupon by logging in to DBS digibank HK app then selecting ‘View My Offers’ to redeem the eCoupon. Notification will be sent to the Winner on or before 31 August 2022.
12. The Bank is not the supplier of the Rewards and assumes no responsibility or liability for the Rewards. Any enquiry or complaint must be made to the supplier directly.
13. The Bank’s decision as to whether a Customer is a Winner is final and conclusive.

14. All Rewards are non-exchangeable. The Bank can replace the Rewards with other rewards or gifts without prior notice. The Bank shall not be responsible for any expenses, inconvenience or costs incurred due to the delay, postponement or cancellation in any event.
15. The Bank reserves the right to replace any Winner(s) subsequently found by the Bank to be ineligible or otherwise not entitled to the Rewards.
16. Bank staff cannot participate in the Promotion.
17. Participation in the Promotion is subject to there being no abuse/non-compliance by the Customer, failing which the Bank will not credit the Reward(s) or where it has been credited, the Bank may debit the value of the Reward(s) from the account without notice and/or take such action to recover any outstanding amounts.
18. The Bank may change the terms and conditions, including any of the Rewards, and/or modify or terminate the Promotion without notice. The Bank's decision is final.
19. The English version shall prevail if there is any inconsistency between the English and Chinese versions.

DBS digibank HK 幸運大抽獎 (「本推廣」) 條款及細則

1. 本推廣由 2022 年 4 月 22 日起至 2022 年 5 月 31 日 (包括首尾兩天) (「推廣期」)。
2. 本推廣只適用於以下星展銀行(香港)有限公司 (「本行」) 之特選個人客戶 (「客戶」) :
 - i. 已持有星展豐盛理財戶口或 DBS Account (「合資格戶口」); 及
 - ii. 於推廣期登入 DBS digibank HK 流動應用程式一次;
3. 「星展豐盛理財」及「DBS Account」是本行的客戶層之一。「客戶層」指 DBS Account、星展豐盛理財、星展豐盛私人客戶、星展私人銀行及本行不時提供的任何其他客戶層。在香港, 星展私人銀行為本行的私人銀行部門。
4. 符合以上第二條條款之客戶於本推廣可獲得一次抽獎機會(「抽獎」)。如客戶於推廣期前從未下載及登入星展 digibank、DBS iWealth® 或 DBS digibank HK 流動應用程式, 則可獲得額外一次抽獎機會(共兩次抽獎機會)。
5. 每位客戶只可獲享本推廣的獎賞一次。
6. 只有第一戶口持有人合資格參與本推廣。
7. 抽獎之得獎者(「得獎者」)將由電腦隨機抽出。得獎者將根據抽獎結果獲得以下所列的其中一份獎賞(「獎賞」)。

獎賞	得獎者
平板電腦	2 名
遊戲主機連健身遊戲軟件套裝	3 名
智能手錶	5 名
眼部按摩器	10 名
Haagen Dazs HK\$50 電子現金券	100 名

8. 得獎者必須於本行發放獎賞時持有本行有效的港元往來或儲蓄戶口。
9. 得獎者將收到電子獎賞換領信(除 Haagen Dazs HK\$50 電子現金券外), 並須親身前往指定換領中心領取獎品。獎品換領受電子獎賞換領信中的條款及細則所約束。
10. 得獎者須於本行銀行戶口持有效個人電郵地址記錄以收取電子獎賞換領信。電子獎賞換領信將於 2022 年 8 月 31 日或之前寄往得獎者於本行登記的電郵地址。如由於提供之信息不正確或不完整或任何不可控制的因素而無法聯繫到中獎者, 獎品將被取消。
11. 電子現金券之得獎者可於 2022 年 8 月 31 日或之前(「回贈期」)在 DBS digibank HK 應用程式內獲取及兌換獎賞(登入 DBS digibank HK 應用程式 > 更多 > 查閱我的優惠)。抽獎獎賞之通知將於 2022 年 8 月 31 日或之前發送至得獎者。
12. 本行並非獎賞的供應商, 及對其任何事宜概不承擔任何法律或其他責任。如有任何查詢或投訴, 請直接與有關供應商聯絡。所有優惠不得兌換現金。
13. 客戶的得獎者資格均以本行的決定為準及最終定論。
14. 所有獎賞不得兌換現金。本行可在未通知的情況下以其他獎品或禮物取代獎賞。在任何情況下, 因延誤、延期或取消而產生的任何費用、不便或成本, 本行概不負責。
15. 如得獎者不符合條件或無權獲得獎賞, 本行保留重選得獎者之權利。

16. 本推廣不適用於本行職員。
17. 客戶參加本推廣必須不涉及濫用或違規，否則本行不會發放獎賞或會在發放獎賞後從客戶的戶口扣除獎賞的等值金額而無須另行通知，及 / 或採取行動以追討任何未償付金額。
18. 本行可修訂以上條款及細則（包括任何獎賞）及/或更改/終止本推廣而無須另行通知。本行的決定為最終定論。
19. 本條款及細則的中英文版本如有任何歧異，概以英文版本為準。