

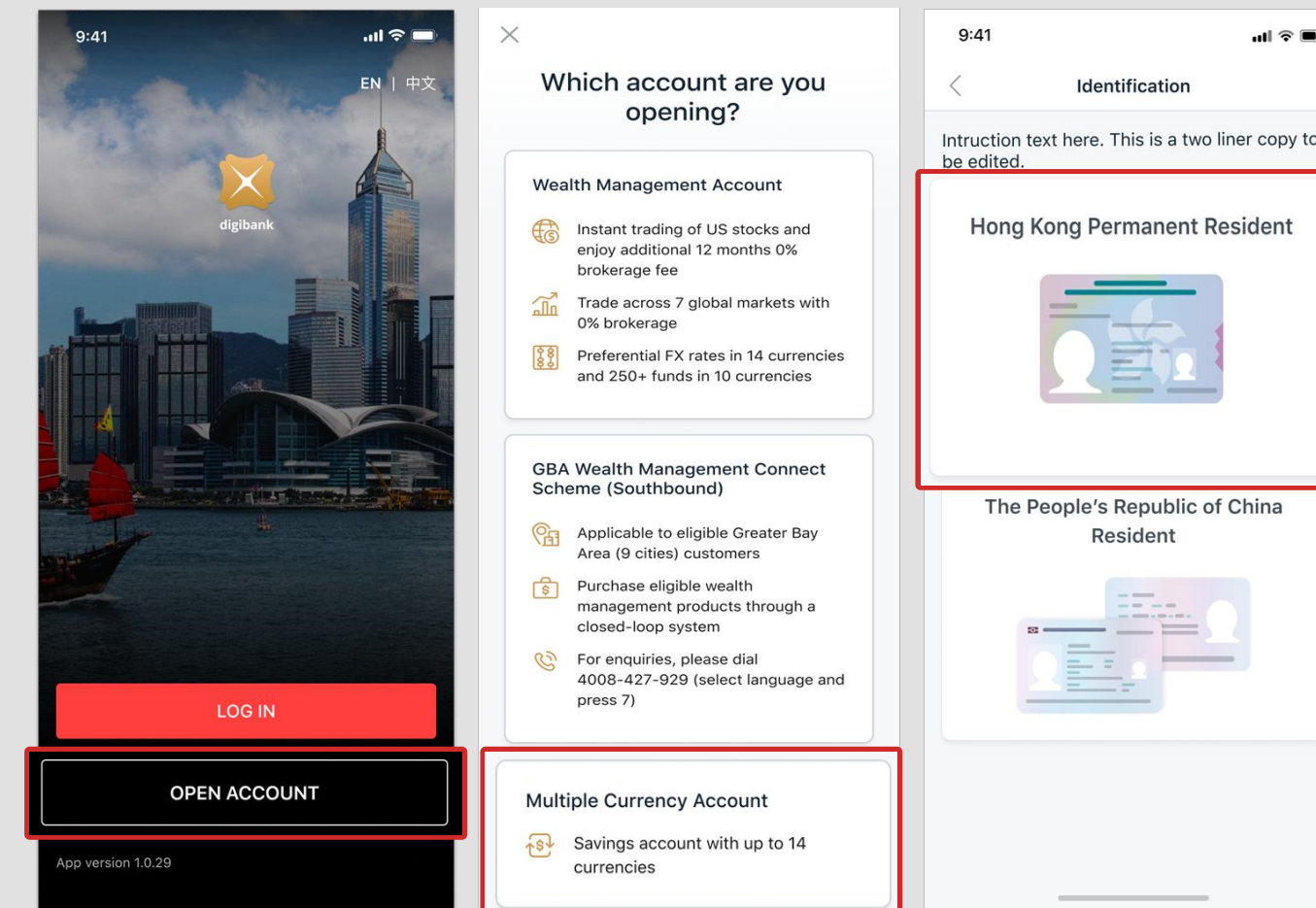
# Open a Multi-Currency Savings Account via DBS digibank HK app Essential Guide

## Smart Tips to Note:

### TIP 1 Before Starting Your Application

Prepare the following:

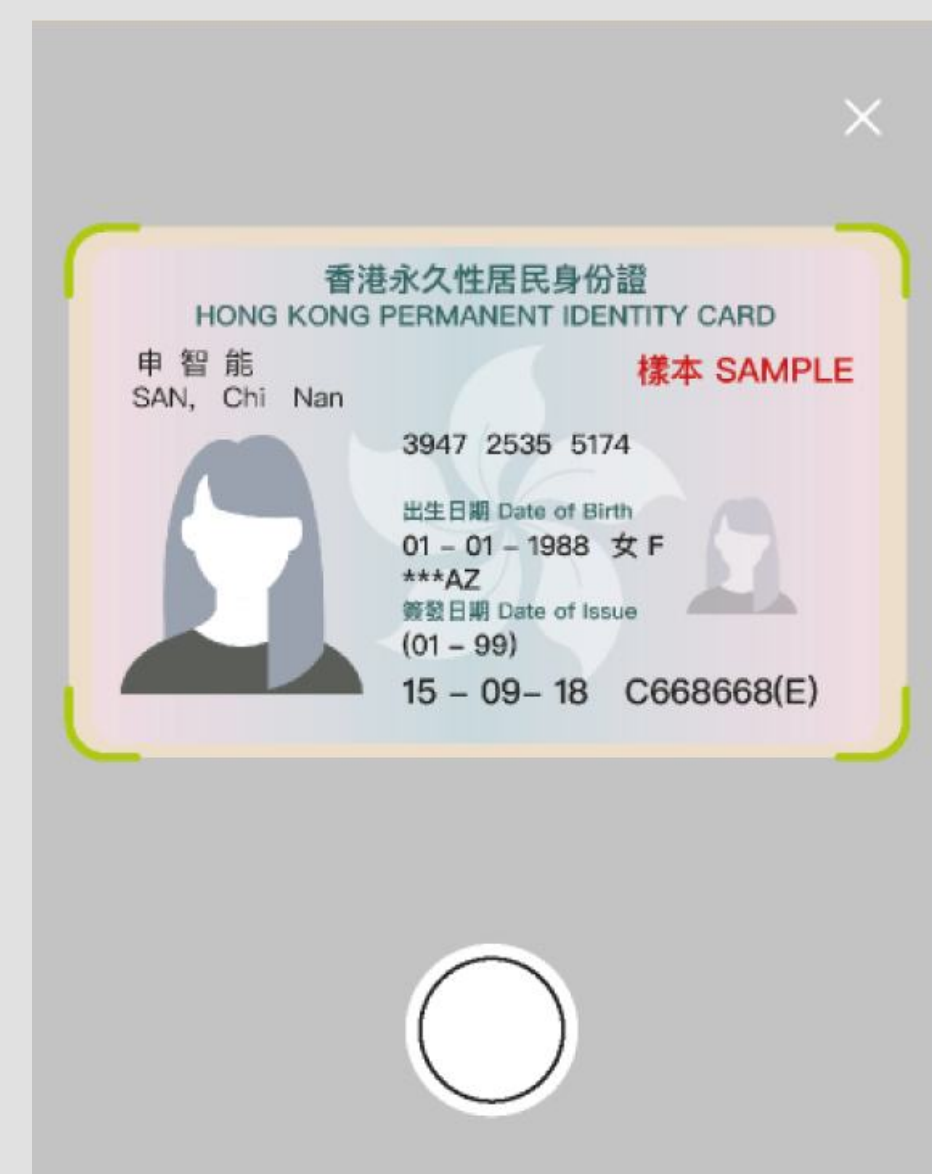
- HKID card
- Valid mobile number to receive SMS One Time Password



### TIP 2 Capture Your HKID

Place your HKID **within the frame** and **press the button** to capture it. Repeat for the back of HKID.

**Note:** Placing your HKID on a light colour background will help improve the success rate



Example of a good quality HKID images:

- Text is sharp and clear
- No glare or shadow blocking the image

Example of a good quality HKID images:

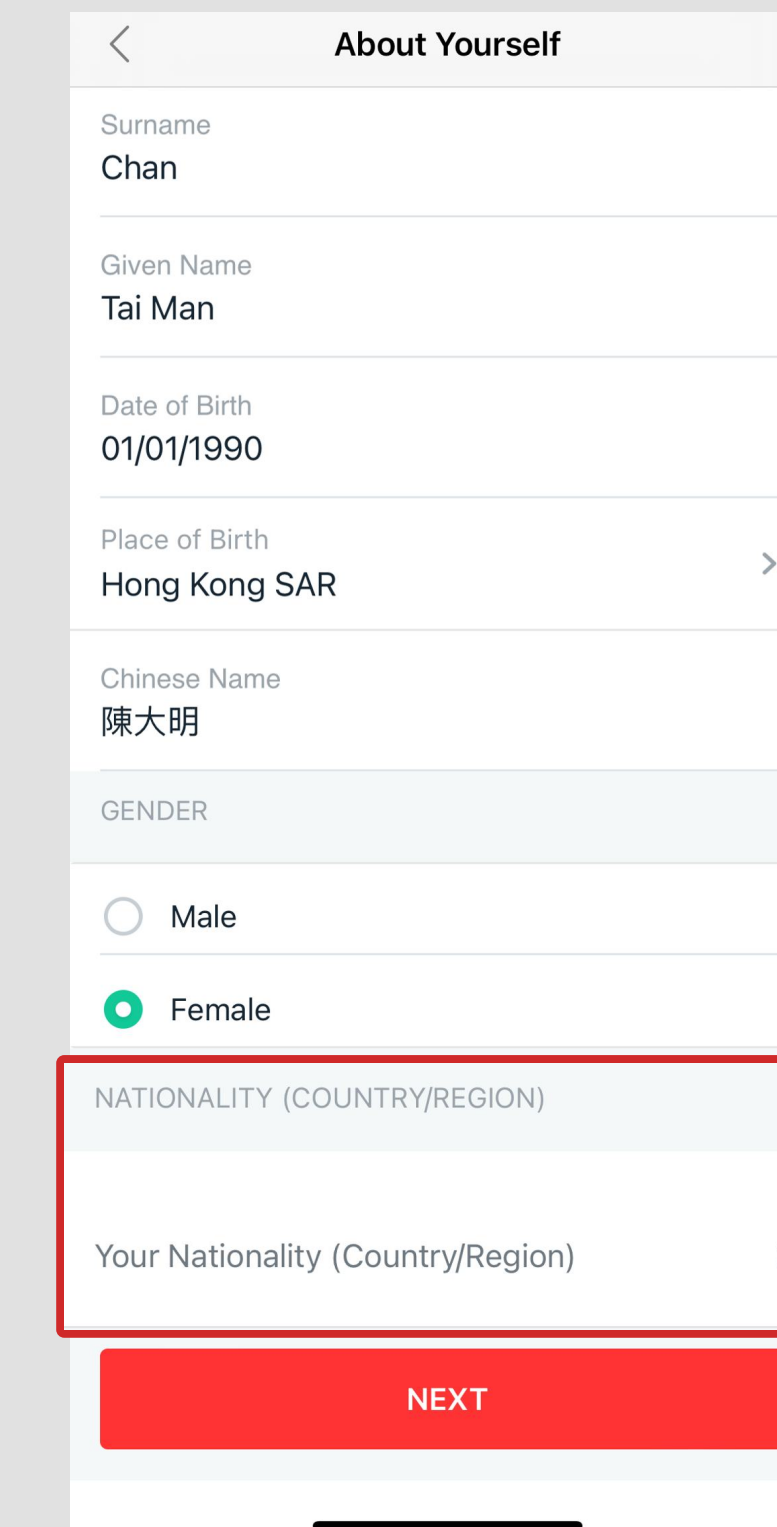
- Text is blurred
- Light reflection blocking details
- Shadow blocking details

### TIP 3 About Yourself

Your HKID information will be filled in automatically.

If it is incorrect, please **retake the HKID photo**.

Please select your Nationality.

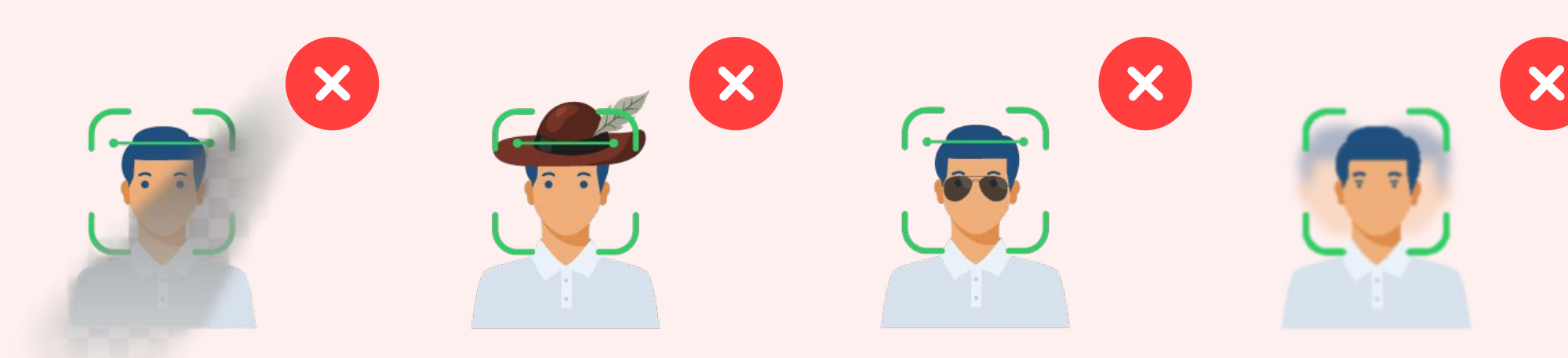


### TIP 4 Take a Selfie

Please make sure the camera is **leveled with your face** and the selfie is taken against a **plain background**. Then read aloud the numbers and turn your head according to the on-screen instructions.

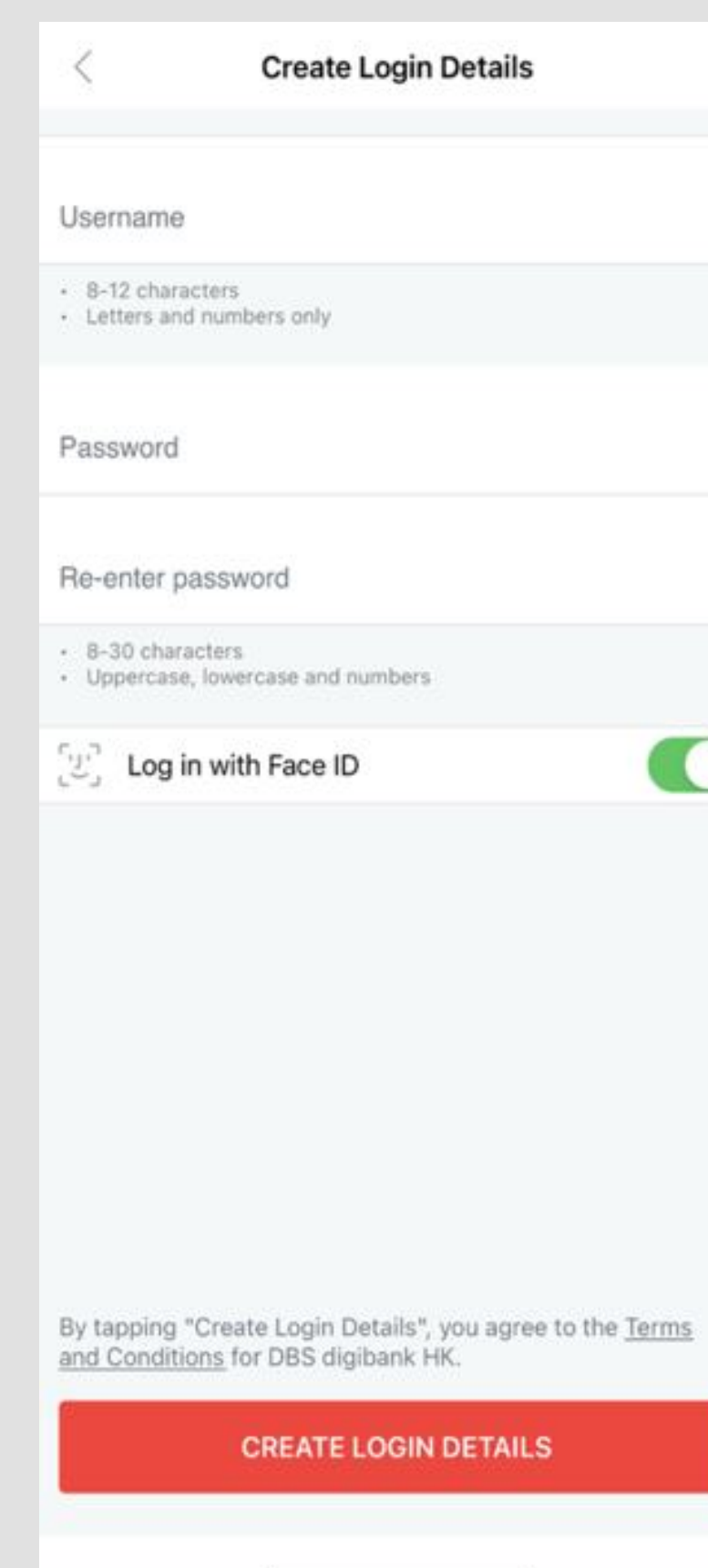
Possible encounters causing selfie error

- Insufficient lighting or direct sunlight
- Out of focus
- Wearing sunglasses or a hat
- Multiple faces in the picture



### TIP 5 Create Online/Mobile Banking Login Details

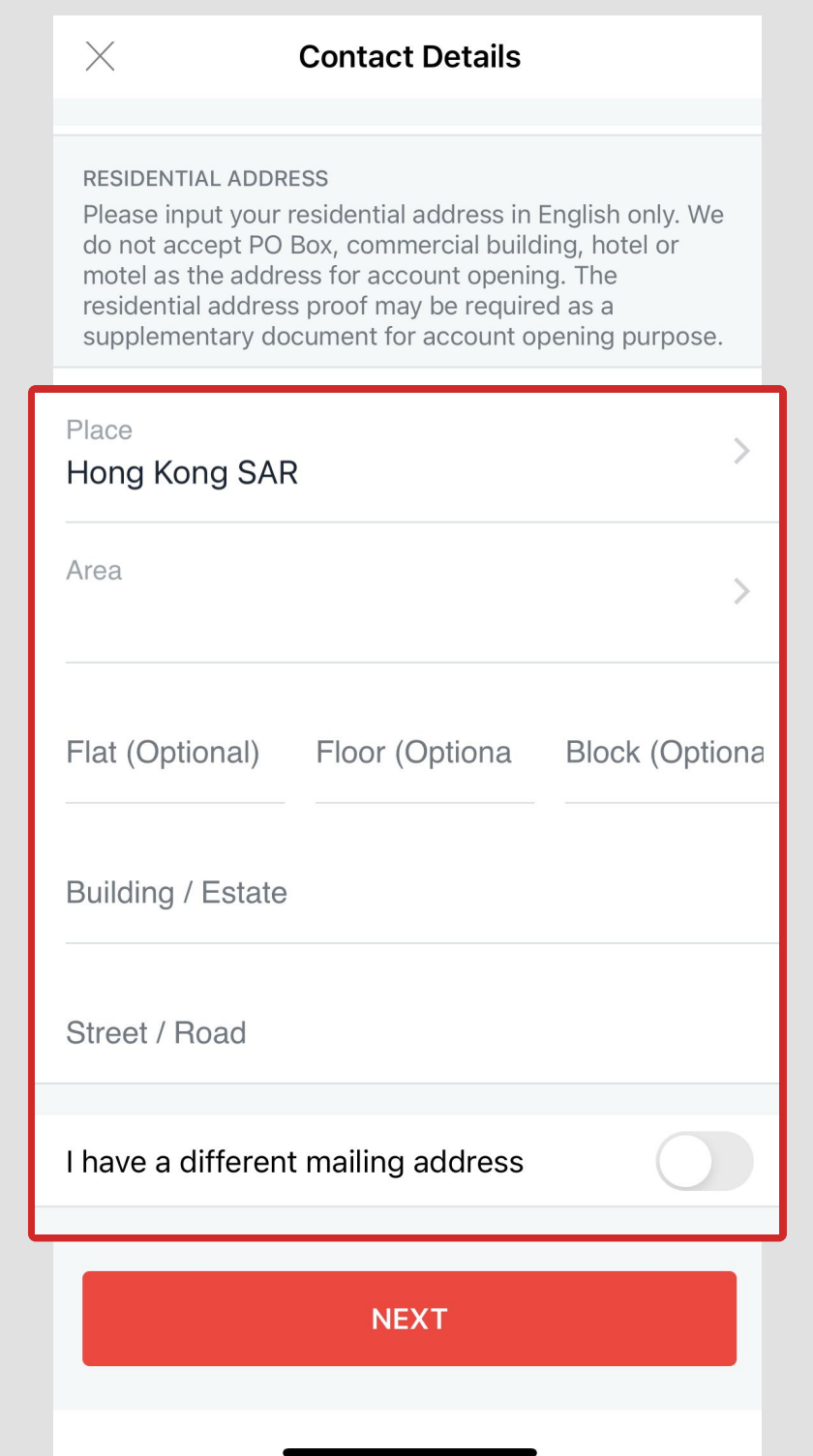
Please remember the Username & Password entered here as they will be used for your **DBS iBanking/DBS digibank HK app login details** after account opening.



### TIP 6 Input Your Address

Please input a valid residential address in **English**.

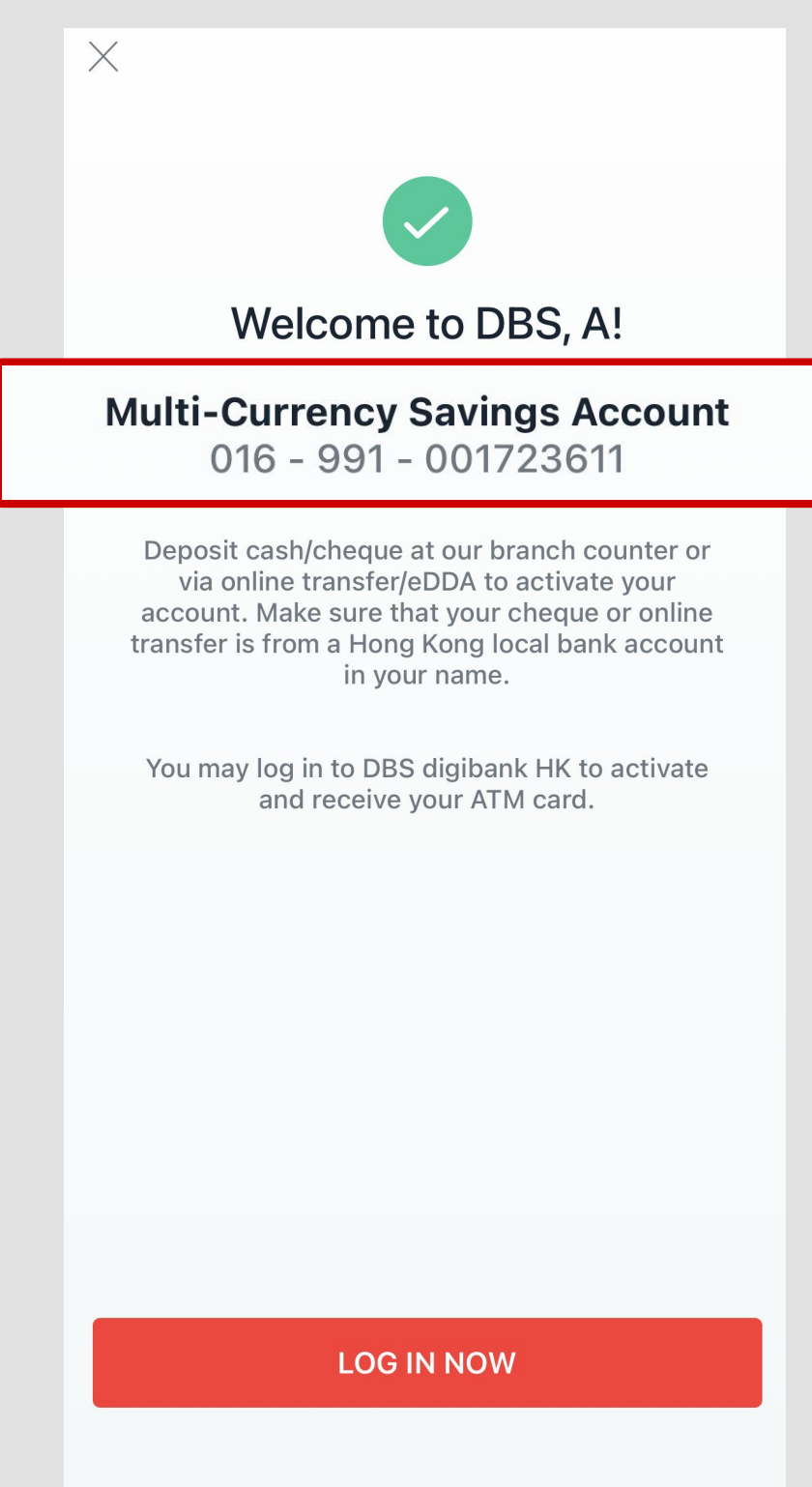
**Note:** A P.O. Box, industrial building address and commercial building address are not accepted for residential address.



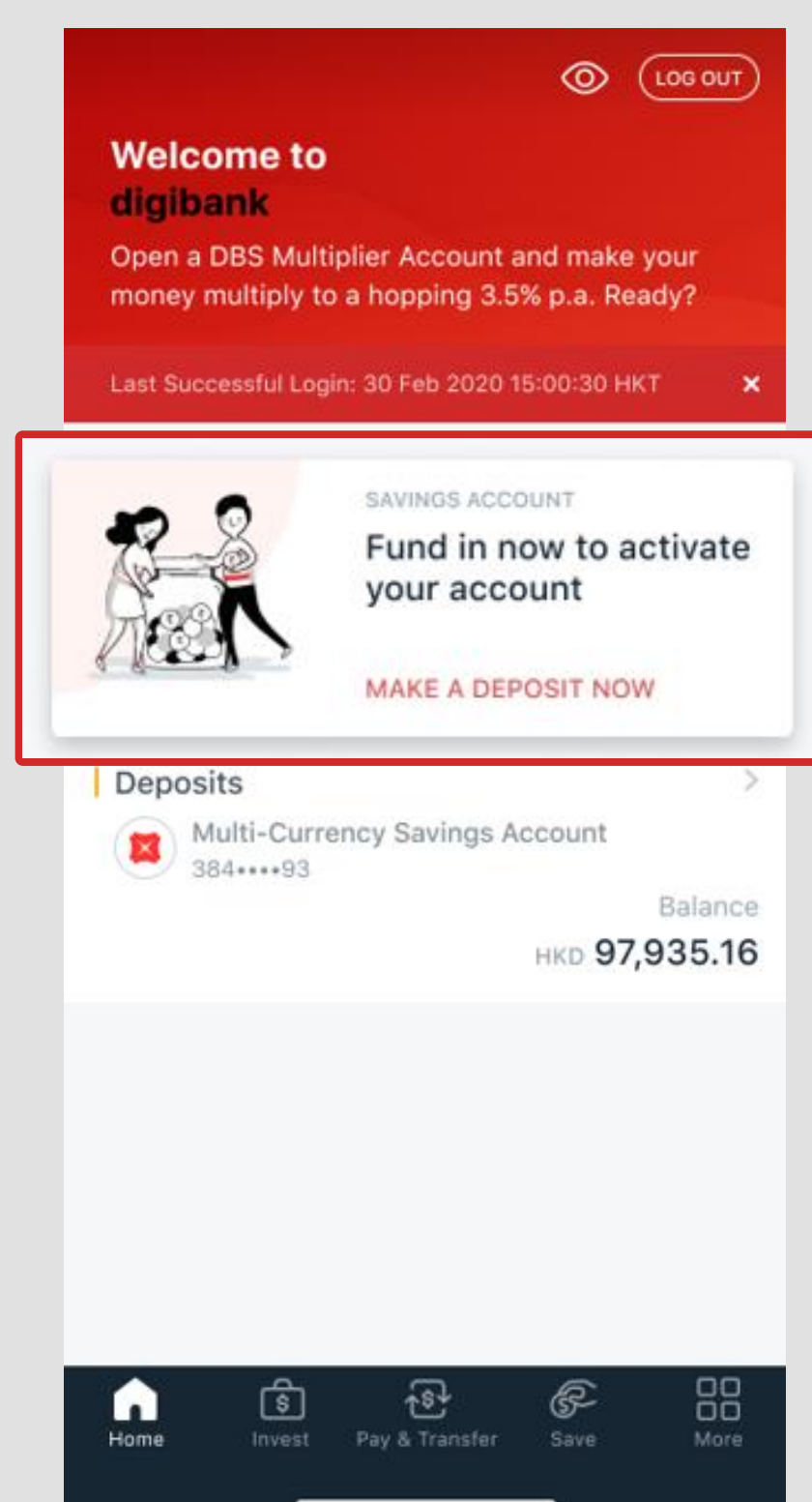
### TIP 7 Successful Account Opening and Retrieve Your Account Number

Take a **screenshot** to record the **account number** for depositing new funds

Your account number will be displayed here



OR tap here after logging in to **DBS digibank HK app** for bank account details.



Your account will be activated after you make your first fund deposit, which must come from an account in **your own name**.

Channels for Deposit

- Online transfer from another bank\*
- Transfer in via electronic direct debit authorisation (eDDA) from another bank
- Cheque (in your name) deposits or Cash deposits at a DBS teller counter with identity verification

\* For first-time new funds deposits, we do not accept transfers from any Stored Value Facilities (e.g. digital wallets).



Download **DBS digibank HK app**

## Eligibility

To open a Multi-Currency Savings Account on DBS digibank HK app, make sure you are:

- New to DBS or existing DBS Credit Card Customer
- Hong Kong Permanent Resident aged 18 or above
- Not a US Resident, US citizen or holding a US Permanent Resident Card (Green Card)

If you do not meet the above requirements to apply via the app, please make an appointment to open your account at our branch