

Join DBS Treasures via DBS digibank HK app Essential Guide

DBS Treasures is here to help you manage your wealth for the way you live today.

Our all-in-one digital platform allows you to join **DBS Treasures** in 10 minutes and take your wealth to the next level. Come join us. Download **DBS digibank HK app** today to enjoy our best in class digital wealth management services.



Download **DBS digibank HK app**

Eligibility

- To join DBS Treasures on DBS digibank HK app, make sure you are:
- New to DBS or existing DBS Credit Card Customer
 - Hong Kong Permanent Resident aged 18 or above
 - Not a US Resident, US citizen or holding a US Permanent Resident Card (Green Card)

If you do not meet the above requirements to apply via the app, please make an appointment to open your account at our branch.

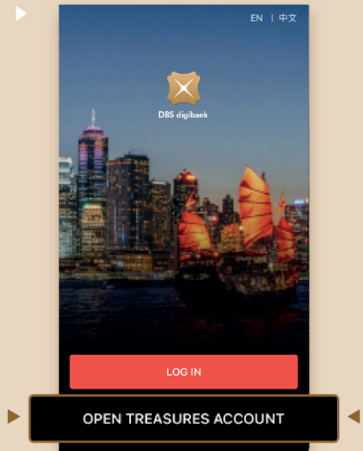
Smart Tips to note:

TIP 1

Before Starting Your Application



- Prepare the following:
- HKID card
 - Valid mobile number to receive SMS one time password
 - Valid address proof



TIP 2

Capture Your HKID



Place your HKID **within the frame** and **press the button** to capture it. Repeat for the back of HKID.

Note: Placing your HKID on a light colour background will help improve the success rate.



Example of a good quality HKID image:



- Text is sharp and clear
- No glare or shadow blocking the image

Examples of images requiring a recapture:



- Text is blurred



- Light reflection blocking details



- Shadow blocking details

TIP 3

About Yourself



Your HKID information will be filled in automatically.

If it is incorrect, please **retake the HKID photo**.

Please select your **Nationality**.

Surname
LEE

Given Name
CHI NAN

Date of Birth
01/01/1968

Place of Birth
Hong Kong SAR

GENDER
☐ Male
☒ Female

NATIONALITY (COUNTRY/REGION)
Your Nationality (Country/Region)
Hong Kong SAR

NEXT

TIP 4

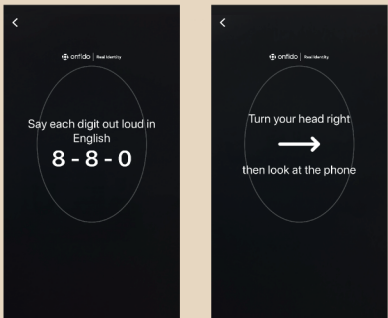
Taking a Selfie



Please make sure the camera is **leveled with your face** and the selfie is taken against **a plain background**. Then read aloud the numbers and turn your head according to the on-screen instructions.

Possible encounters causing selfie error

- Insufficient lighting, direct sunlight
- Out of focus
- Wearing sun glasses, hat
- Multiple faces in the picture



TIP 5

Create Online / Mobile Banking Login Details



Please remember the Username & Password entered here as they will be used for your **DBS iBanking / DBS digibank HK app login details** after account opening.

Username
• 8-12 characters
• Letters and numbers only

Password
• 8-30 characters
• Uppercase, lowercase and numbers

Re-enter password

☒ Log in with Touch ID

By tapping "Create Login Details", you agree to the [Terms and Conditions](#) for DBS digibank HK.

CREATE LOGIN DETAILS

TIP 6

Upload your Address Proof



E.g. utility bill or bank statement issued by financial institution within the last 3 months

Address Proof

- E-statement
- Photo / screen capture of **full document image**



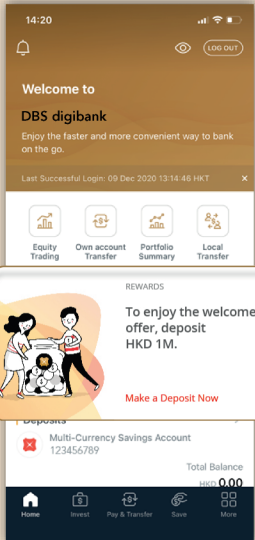
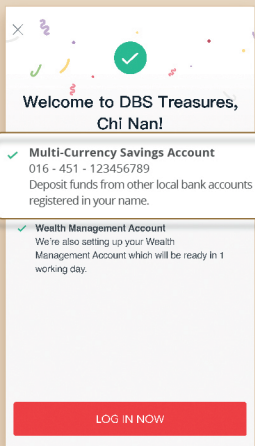
TIP 7

Successful Account Opening and Retrieve Your Account number



Capture your Screen to record the **account number** to deposit new funds.

Your account number will be displayed here.



OR click here after logging in to the **DBS digibank HK app** for bank account details.

Your account will be activated after **1st time** deposit which must be from an account **in your own name**.

Channels for Deposit

- Online transfer from another bank[#]
- Cheque deposit at teller
- Cash deposit at the branch (requires HKID check)

[#] For first time new fund deposits, we do not take transfers from any Stored Value Facilities (e.g. digital wallets).