

DBS Eminent Card Welcome Offer Terms and Conditions

- 1. The DBS Eminent Card Welcome Offer ("Welcome Offer") is only applicable to applicants who have successfully applied to become the principal cardholder of DBS Eminent Card (including DBS Eminent Visa Signature Card and DBS Eminent Visa Platinum Card) issued by DBS Bank (Hong Kong) Limited (the "Bank") ("New Card") by submitting the DBS Eminent Card Application Form (including DBS Eminent Visa Signature Card and DBS Eminent Visa Platinum Card) ("Application Form") to the Bank during the period from 3 April 2024 to 2 July 2024 ("Offer Period") and all supporting documents required by the Bank within one month from the date of application.
- 2. Unless otherwise specified, the Welcome Offer is applicable to "New Customers" and "Existing Customers" (collectively, the "Customers"). "New Customers" shall mean applicants who, during the New Card approval process have not applied for, do not currently hold, or in the 12 months prior to the date of application for the New Card, have not held and/or cancelled any principal credit cards (including co-branded cards) issued by the Bank. "Existing Customers" shall mean applicants who, during the New Card approval process have not applied for, do not currently hold, or in the 12 months prior to the date of application for the New Card, have not held and/or cancelled DBS Eminent Card issued by the Bank.
- 3. Under the Welcome Offer, Customers are entitled to receive the applicable welcome gift ("Welcome Gift") set out below:

New Customers Up to HK\$600 Rewards: 10% Cash Rebate on Eligible Spending (with a maximum limit of Cash Rebate HK\$450), Extra HK\$100 Cash Rebate and/or HK\$50 InstaRedeem discount

- 4. Each Customer can enjoy the Welcome Offer once during the Offer Period. For the avoidance of doubt, if Customer has successfully applied for more than one New Card with the Bank by submitting multiple Application Forms to the Bank, he/she will only be entitled to enjoy the Welcome Offer once in respect of all applications submitted during the Offer Period.
- 5. Apart from Clause 6, 7 and 8 below, Customer must download DBS Card+ mobile application ("DBS Card+"), register and activate DBS Card+ account and activate physical New Card within 2 months of the New Card issuance date in order to be eligible to the Welcome Gift. For Customer who has already registered and activated DBS Card+ account, there is no need to register DBS Card+ account again.
- 6. Terms and conditions applicable to <u>10% Cash Rebate on Eligible Spending</u> (with a maximum limit of Cash Rebate HK\$450):
 - 6.1. New Customer must accumulate retail spending ("Eligible Spending") of designated amount (as set out in the table below) ("Spending Requirement") with the New card within 3 months of the New Card issuance date ("Spending Period") in order to be eligible to the Welcome Gift as set out in the table below:



Spending Requirement

Welcome Gift

Accumulated retail spending of HK\$3,000 or above

10% Cash Rebate on Eligible Spending, with a maximum limit of Cash Rebate HK\$450 ("Cash Rebate")

- 6.2. Apply Instant Cash (i.e. "Call-a-loan" or "Funds Transfer") with the New Card via the Bank's Instant Cash webpage or DBS Card+, the successful approved and cash out Instant Cash loan amount can be deemed as Eligible Spending amount (subject to a cap of HK\$3,000).
- 6.3. Cash Rebate will be rounded up to the nearest integer. Cash Rebate will be credited to the New Card account of New Customers within 6 months after the New Card issuance and will be shown on the monthly statement.
- 7. Terms and conditions applicable to **Extra HK\$100 Cash Rebate**:
 - 7.1. New Customers who reload their Octopus via the Octopus Automatic Add-Value Services and the accumulated reloaded amount is HK\$1,000 or above or successfully apply for Flexi Shopping Programme (of any amount) with 12 to 60-month instalments with the New Card within the Spending Period, are entitled to Extra HK\$100 Cash Rebate ("Extra Cash Rebate").
 - 7.2. Extra Cash Rebate will be credited to the New Card account of the eligible New Customer after meeting the relevant requirements, and within 6 months after the New Card issuance and shown on the monthly statement.
- 8. Terms and conditions applicable to HK\$50 InstaRedeem discount for New Customers and Existing Customers:
 - 8.1. New Customers and Existing Customers are entitled to get HK\$50 InstaRedeem discount ("HK\$50 InstaRedeem") if they successfully activate the physical New Card via DBS Card+ within 2 months from card issuance date.
 - 8.2. The HK\$50 InstaRedeem will be awarded to the eligible Customers via the red InstaRedeem button of DBS Card+ upon completing retail single spending transaction with amount of HK\$50 or above with the physical New Card and when the spending displays on Spending page of DBS Card+. Reloads of e-Wallets (e.g. PayMe, WeChat Pay and Alipay), retail transactions paid through e-Wallets and payment or transfer via "Pay & Transfer" function of DBS Card+, will not be considered as spending for pushing of the red InstaRedeem button.
 - 8.3. In order to receive push notification, eligible Customers must turn on the notification in the menu of DBS Card+ by clicking "More" icon, then choose "App & Security Settings" > "Push Notifications" > turn on "InstaRedeem".
 - 8.4. The eligible Customer can use the HK\$50 InstaRedeem received to set off the amount payable for that transaction via the InstaRedeem function of DBS Card+. If the eligible Customer fails to complete transactions with the New Card to enjoy the HK\$50 InstaRedeem within 3 months starting from the month of the New Card issuance date, he/she will be deemed to have forfeited that Welcome Gift. The Bank will not make any special arrangements and any forms of compensation.



- 8.5. The InstaRedeem as a Welcome Offer cannot be enjoyed in conjunction with other InstaRedeem promotion offers offered by the Bank and the merchants. If Customer's spending meets the award requirements of other InstaRedeem promotion offer at the same time, the Bank has the right to determine which offer to be awarded in respect of that spending. When the spending has already been awarded under the Welcome Offer, the same spending cannot be awarded again under other InstaRedeem promotions and vice versa. In case of any disputes, the Bank reserves the right of final decision.
- 9. For the purpose of Welcome Offer, "Eligible Spending" refers to any posted retail transactions (For a purchase under Card Interest-free Instalment Loan of Eligible Spending, only posted monthly instalments in the New Card account shall be counted) and the Cash out amount of designated Instant Cash Service. For the avoidance of doubt, the following types of transaction shall not fall under the scope of Eligible Spending: fund purchases, cash advances and relevant handling/administration fees, application fee/handling fee and add value of Octopus Automatic Add-Value Service (except for Extra Welcome Gift), casino chips, foreign exchange, finance charges, reversed transactions, late charges, credit card annual fee, "Call-a-loan" (except for the Cash out amount of designated Instant Cash Service), "Balance Transfer", "Funds Transfer" (except for the Cash out amount of designated Instant Cash Service), "Fee Based Instalment", monthly instalment amount of "Flexi-Shopping Programme" (except for Extra Welcome Gift), payment via "Pay & Transfer" function of DBS Card+, transactions in Hong Kong Dollars at the point of sales (In case of online transactions, the place of registration and/or settlement of the merchant) outside Hong Kong, top up of e-Wallets (including but not limited to PayMe, WeChat Pay and Alipay), insurance payment, tax payment, any bill payment transactions made through DBS iBanking, JET Payment Service, 24-hour Customer Services Hotline or any other means as specified by the Bank from time to time, transactions that have been subject to cancellation, charge-back, return of goods and/or refund or any other types of transactions specified by the Bank from time to time.
- 10. Fulfillment of the Spending Requirement shall be calculated based on Eligible Spending conducted with each New Card successfully applied during the Offer Period. If Customer has successfully applied for more than one New Card, Eligible Spending transactions conducted with different New Cards cannot be combined for the purpose of calculating fulfillment of the Spending Requirement. The amount of any Eligible Spending transactions conducted through any supplementary card under the New Card will be aggregated with that of the principal card of the New Card for the purpose of calculating fulfillment of the Spending Requirement.
- 11. If Customer cancels his/her New Card or does not activate the physical New Card within 12 months from the New Card issuance date, the Bank will debit the Welcome Gift or its equivalent amount from the Customer's account without notice.
- 12. Welcome Gift is only available to Customers whose New Card accounts are determined in the sole discretion of the Bank to be in good standing, remain valid and not in default during the period from New Card issuance date to issuance of the Welcome Gift. The Bank shall have the sole discretion in determining a Customer's entitlement to the Welcome Gift.
- 13. Customers must keep the original receipt of each Eligible Spending transaction. In case of disputes about the entitlement of Welcome Gift, the Bank reserves the right to require the Customers to present the original receipt of the Eligible Spending transactions for verification. If there is any



- discrepancy between the Bank's record and Customer's receipt, the Bank's record and determination shall be final and conclusive.
- 14. Entitlement to Welcome Gift is subject to there being no abuse/non compliance by the Customer, failing which the Bank will debit the value of the Welcome Gift from the Customer's account without notice and/or take such action to recover any outstanding amounts.
- 15. During card application quality inspection, if the Bank finds the supporting documents (including but not limited to the front and back of Hong Kong Identity Card) provided by Customers are damaged, cropped (including Hong Kong Identity Card in both front and back of the see-through window), blurred or glared, regardless the application is approved instantly, the Bank has the right to require Customers to re-upload the relevant intact supporting documents to the Bank, otherwise the New Card would be suspended and Welcome Gift will not be entitled.
- 16. The Bank may change these terms and conditions and/or modify or terminate the Welcome Offer. The Bank's decision is final.
- 17. The English version shall prevail if there is any inconsistency between the English and Chinese versions.