

Below is the list of service areas where eLetters are available:

- Communications of Card Replacement
- Communications of Cashline Instalment Plan application
- Communications of Cashline Revolving Loan application
- Communications of Credit Card Cancellation application
- Communications of Credit Card Fee Waiver application
- Communications of Credit Card Instant Cash - Cash Installment Loan application
- Communications of Credit Card Instant Cash - Revolving Loan application
- Communications of Debt Consolidation Loan application
- Communications of Flexi Shopping application
- Communications of Octopus Automatic Add Value Service application
- Communications of Overlimit Option
- Communications of Personal Instalment Loan application
- Communications of Returned Credit Card
- Communications of Temporary Credit Limit Adjustment application
- Communications of Temporary Suspend of Credit Card

Latest updated on 10 Dec 2024

以下為電子通知書適用的服務類別：

- 有關更換信用卡相關通訊
- 申請 Cashline 現金分期計劃相關通訊
- 申請 Cashline 循環貸款相關通訊
- 申請取消信用卡相關通訊
- 申請信用卡費用豁免相關通訊
- 申請信用卡 Instant Cash 現金分期貸款相關通訊
- 申請信用卡 Instant Cash 循環貸款相關通訊
- 申請貸易清私人貸款相關通訊
- 申請 Flexi Shopping 相關通訊
- 申請八達通自動增值相關通訊
- 超逾信用額的選擇相關通訊
- 申請定額私人貸款相關通訊
- 有關退回信用卡相關通訊
- 申請臨時調整信貸額相關通訊
- 有關臨時凍結信用卡戶口相關通訊

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