

## **General Terms and Conditions for DBS Credit Card Offers**

- Unless otherwise specified, the promotion offers published in this webpage ("Offers") are only applicable to the cardholders of DBS Credit Cards, DBS Co-branded Cards and DBS COMPASS VISA (excluding Business Card and Private Label Card) ("Applicable Credit Cards") issued by DBS Bank (Hong Kong) Limited (the "Bank") ("Cardholders").
- 2. To enjoy the Offers, Cardholders are required to settle payment with the Applicable Credit Cards.
- 3. For Cardholders holding DBS Black American Express® Card, Offers are applicable to them only at merchants' outlets (either physical or online) accepting American Express® Card for payment.
- 4. Certain Offers are not valid on public holidays, eves of public holidays, festive days, eves of festive days and black-out days as designated by the merchants. Please contact the respective merchants for details.
- Cardholders should confirm the Offers with the respective merchants before payment. Unless otherwise specified, the Offers are only applicable to the respective merchant outlets in Hong Kong.
- 6. Unless otherwise specified, the Offers are applicable to regular-priced items only and not applicable to fixed-priced, discounted, consignment, promotional, festive and designated items/services. The Offers cannot be used in conjunction with other promotional offers or discounts, coupons or membership offers.
- 7. Advance appointment with mentioning of using the Offers during reservation may be required for specific merchants. Please call the respective merchants for details in advance.
- 8. Unless otherwise specified, the Offers related to dining are not applicable to take-away items, set menu, discounted dishes, room services, meetings, private functions, banquets, catering services, happy hours, charge for tea and condiments and 10% service charge.
- 9. All products and services are subject to availability while stocks last.
- 10. The prices of all products and services published in this webpage are for reference only. No notice will be made should there be any changes.
- 11. The Bank is not the supplier of the products/services or the description, photos or reference prices (if any) in relation to the products/services published in this webpage (which are intended to be for reference only). Any enquiry, claim or complaint in relation to the quality or availability of the products/services or the accuracy of any of the aforementioned information contained in this webpage shall be directed to the relevant merchants. The Bank shall assume no liability in respect thereof.
- 12. The Bank will not accept any liability for any loss incurred by Cardholders should the respective merchants refuse to provide the Offers.
- 13. Besides these terms and conditions, each Offer is subject to specific terms and conditions applicable to it.



14. A person who is not a party to these terms and conditions may not enforce any of their terms under the Contracts (Rights of Third Parties) Ordinance (Cap 623 of the Laws of Hong Kong).

## **DBS Credit Card x Amazon Spending Offer Terms and Conditions:**

- DBS Credit Card x Amazon Spending Offer ("Promotion") is only applicable to the cardholders ("Cardholders") of DBS Credit Cards and Co-branded Cards (excluding Private Label Cards and Business Cards) ("Applicable Credit Cards") issued by DBS Bank (Hong Kong) Limited (the "Bank").
- 2. The Promotion runs from 1 April 2024 to 31 December 2024, both dates **inclusive ("Promotion Period").**
- 3. Cardholders who registered as new members of Amazon ("Merchant") and first time shop at Merchant's designated websites or its associated mobile applications, conducting a single net retail transaction, excluding gift cards, digital downloads, shipping and handling fees, gift wrap charges, taxes, duties, or other fees with Applicable Credit Cards upon a designated amount during the Promotion Period ("Eligible Transaction"), and input designated promo codes before checkout, can enjoy the corresponding offers ("Offer") below:

Offer	Merchant Designated Websites or its associated mobile applications	Eligible Transaction amount	Promo Code	Discount
Offer 1	Merchant US website (www.amazon.com)* or Amazon Shopping app	USD50 or above	DBS10	USD10
Offer 2	Merchant Japan website (www.amazon.co.jp)* or Amazon Japan Shopping app	JPY12,000 or above	DBSAMZN	JPY1,500

- 4. To use the promo code, Cardholders must input the designated promo code at Merchant's designated website or its associated mobile application before checkout when conducting Eligible Transaction and shipped to a single address within Hong Kong. The Bank and the Merchant will not accept any liability should a Cardholder fail to input the promo code when conducting Eligible Transactions and that it results in forfeiture of the Cardholder's eligibility to the Offer. Offer quotas apply and are available on a first-come first-served basis according to the time record of the transaction. Offer will become invalid automatically on the system when Offer quotas are full.
- 5. Each Cardholder and his Merchant's member account can enjoy each Offer once only. It is applicable only to the first purchase of Merchant's designated website or its associated mobile application. Merchant's Member accounts that have previously placed an order for shipment to the Hong Kong are not eligible to participate in the Promotion. The Offer cannot be combined with other promotional offers, excluding gift cards, digital downloads, shipping and handling fees, taxes, duties, gift wrap charges or other fees.



- 6. The order of the Promotion may also enjoy Amazon's free shipping offer to Hong Kong, subject to the terms and conditions, please refer to Merchant US website (<a href="www.amazon.com/b/?node=20574824011">www.amazon.com/b/?node=20574824011</a>)\* and Merchant JP website (<a href="www.amazon.co.jp/-/en/b/?node=21845341051">www.amazon.co.jp/-/en/b/?node=21845341051</a>)\*.
- If any of the products or content related to the Offer is returned, your refund will equal the amount you paid for the product, subject to applicable [refund policies] (www.amazon.com/gp/help/customer/display.html?nodeld=901888)\*.
- 8. Regarding to the related handling fee that may be involved in overseas transactions, please refer to the Bank's website> Help & Support> Credit Card> More > Check transaction > "Exchange rate and handling fee of overseas transaction", and Bank's website> Help & Support> Credit Card> More > Check transaction > "Fee relating to Settling Foreign Currency Transaction in Hong Kong Dollars".
- 9. Unless otherwise specified, the Offer cannot be used in conjunction with other promotional offers or discounts, fixed price items, coupons or membership offers.
- 10. For the avoidance of doubt, the following types of transactions shall not be considered as Eligible Transactions:
  - a. Any transactions that are subject to cancellation, charge-back, return of goods and/or refund;
  - b. Any autopay, unposted transactions, or bill payment transactions of any means as specified by the Bank from time to time;
  - c. All payments via e-Wallet (except for Apple Pay, Google Pay and Samsung Pay), reloads of e-Wallet or Octopus Automatic Add-Value Service; or
  - d. Transactions made via "Pay & Transfer" function in DBS Card+ mobile application; or
  - e. Any other type of transaction as determined by the Bank from time to time.
- 11. The Offer is only applicable to Cardholders whose Applicable Credit Card accounts are valid, not in default and in good standing (as determined by the Bank at its sole discretion) during the Promotion Period and when the Offer is issued. If the status of a Cardholder's Applicable Credit Card account is not in good standing, the Bank reserves the right to disqualify the Cardholder from participating in the Promotion and/or enjoying the Offer.
- 12. The Offer entitled by Cardholders shall be determined by the Bank at its sole discretion based on the Bank's record. If there is any discrepancy between the record held by Cardholders and that held by the Bank, the Bank's record shall be conclusive and binding on the Cardholders.
- 13. Cardholders must retain the original transaction slips of any transactions. In case of any disputes, the Bank reserves the right to require Cardholders to submit the relevant original transaction slips, other documents or evidence for verification. The submitted transaction slips, documents and/or evidence will not be returned. If there is any discrepancy between the Bank's record and Cardholder's record of any transaction, the Bank's record shall prevail.
- 14. The Bank is not the supplier of the products/services and the description, photos or reference price (if any) in relation to the products/services, which are not provided by the Bank and intended to be for reference only. Any enquiry, claim or complaint in relation to the quality or availability of the products/services or the accuracy of any of the aforementioned information contained on this marketing material shall be directed to the participating suppliers. The Bank shall assume no liability in respect thereof.



- 15. Participation in the Promotion is subject to there being no abuse or non-compliance by the Cardholder, failing which the Bank will debit the values of the Offer from the Cardholder's account without notice and/or take such action to recover any outstanding amounts.
- 16. The Bank and the Merchant may change these terms and conditions and/or modify or terminate the Promotion. The Bank and the Merchant's decision are final.
- 17. The English version shall prevail if there is any inconsistency between the English and Chinese versions.

\*This is not the Bank's website. The Bank is not responsible or liable for their content or the Cardholder's use of them.