

General Terms and Conditions for DBS Credit Card Offers

1. Unless otherwise specified, the promotion offers published in this webpage ("Offers") are only applicable to the cardholders of DBS Credit Cards, DBS Co-branded Cards and DBS COMPASS VISA (excluding Business Card and Private Label Card) ("Applicable Credit Cards") issued by DBS Bank (Hong Kong) Limited (the "Bank") ("Cardholders").
2. To enjoy the Offers, Cardholders are required to settle payment with the Applicable Credit Cards.
3. For Cardholders holding DBS Black American Express® Card, Offers are applicable to them only at merchants' outlets (either physical or online) accepting American Express® Card for payment.
4. Certain Offers are not valid on public holidays, eves of public holidays, festive days, eves of festive days and black-out days as designated by the merchants. Please contact the respective merchants for details.
5. Cardholders should confirm the Offers with the respective merchants before payment. Unless otherwise specified, the Offers are only applicable to the respective merchant outlets in Hong Kong.
6. Unless otherwise specified, the Offers are applicable to regular-priced items only and not applicable to fixed-priced, discounted, consignment, promotional, festive and designated items/services. The Offers cannot be used in conjunction with other promotional offers or discounts, coupons or membership offers.
7. Advance appointment with mentioning of using the Offers during reservation may be required for specific merchants. Please call the respective merchants for details in advance.
8. Unless otherwise specified, the Offers related to dining are not applicable to take-away items, set menu, discounted dishes, room services, meetings, private functions, banquets, catering services, happy hours, charge for tea and condiments and 10% service charge.
9. All products and services are subject to availability while stocks last.
10. The prices of all products and services published in this webpage are for reference only. No notice will be made should there be any changes.
11. The Bank is not the supplier of the products/services or the description, photos or reference prices (if any) in relation to the products/services published in this webpage (which are intended to be for reference only). Any enquiry, claim or complaint in relation to the quality or availability of the products/services or the accuracy of any of the aforementioned information contained in this webpage shall be directed to the relevant merchants. The Bank shall assume no liability in respect thereof.
12. The Bank will not accept any liability for any loss incurred by Cardholders should the respective merchants refuse to provide the Offers.
13. Besides these terms and conditions, each Offer is subject to specific terms and conditions applicable to it.
14. A person who is not a party to these terms and conditions may not enforce any of their terms under the Contracts (Rights of Third Parties) Ordinance (Cap 623 of the Laws of Hong Kong).

15. The Bank and the respective merchants may change these terms and conditions and/or modify or terminate the Offers. The Bank's and the respective merchant's decision are final.
16. The English version shall prevail if there is any inconsistency between the English and Chinese versions.

“DBS Credit Cards x Agoda Hotel Booking Offers” Terms and Conditions

1. The “DBS Credit Cards x Agoda Hotel Booking Offers” (“Promotion”) is only applicable to the Principal and Supplementary Cardholders (“Cardholders”) of DBS Mastercard Credit Cards (excluding Private Label Card and Business Card) (“Applicable Credit Cards”) issued by DBS Bank (Hong Kong) Limited (the “Bank”).
2. This Promotion is effective from 10:00 on 26 May 2025 (Hong Kong time) and will expire at 23:59 on 10 July 2025 (both dates inclusive) (“Promotion Period”).
3. Travel Period is from 26 May 2025 to 31 March 2026 (both dates inclusive) (“Travel Period”).
4. During the Promotion Period, Cardholders who conduct a hotel booking at the designated booking period via Agoda (“Merchant”) designated website (www.agoda.com/dbshk)* (“Designated merchant’s website”) with the Applicable Credit Card (“Eligible Transaction”) at checkout will be entitled to designated booking discount (“Offer”). Details of the Offer are as follows:

	Applicable Credit Cards	Offer
Offer 1	DBS Mastercard® Credit Cards	20% off (discount capped at HK\$300)
Offer 2	Other Applicable DBS Credit Cards (except DBS Mastercard Credit Cards)	10% off (discount capped at HK\$150)

5. The Offer is set with limited quota and on a first-use-first-serve basis. Quota of Offer is calculated based on the computer record of Merchant which shall be conclusive. Quota full message will be shown on the Bank's website and Designated merchant's website in case Offer quotas are full.
6. For the avoidance of doubt, the following types of transactions are not applicable for the calculation of Eligible Transactions in the Promotion:
 - Any transactions that are subject to cancellation, charge-back, return of goods and/or refund;
 - Any autopay, unposted transactions or any other payment transactions as specified by the Bank from time to time;
 - All payment via eWallet (except for Apple Pay, Google Pay and Samsung Pay), all reloads of e-Wallet and Octopus Automatic Add-Value Service; or
 - Any other type of transaction as determined by the Bank from time to time.
7. Offer is subject to product availability. Cardholders are required to present their valid Applicable Credit Card upon arrival at hotel.
8. Offer is only applicable to the selected accommodations marked “Promo Eligible” in designated destinations made through Designated merchant's website, and is not applicable to the following types of bookings:
 - Booking which is paid at the destination;
 - Booking in combination with any other product such as flight + hotel;
 - Booking which is not made via the Designated merchant's website;
 - Booking which is made through call centre;

9. Offer is applicable to accommodation room charges only, excluding taxes, service fees, processing fees, personal expenses and similar charges.
10. Hotel cancellation and prepayment policies may vary according to room type. Cardholders shall read these policies carefully before any bookings are made at Designated merchant's website.
11. If a booking using the Offer is cancelled, the Cardholders may not be able to use the quota immediately in case the quota has been used up at that moment.
12. The Bank and the Merchant will not accept any liability should a Cardholder fail to use the Applicable Credit Cards when conducting transactions and that it results in forfeiture of the Cardholder's eligibility to the Offer.
13. Unless otherwise specified, the Offer cannot be used in conjunction with Merchant's other promotions. The Offer cannot be exchanged for cash and resold and is non-transferable.
14. All bookings made through the Designated merchant's website are at all times subject to Agoda's (www.agoda.com)* Terms of Use and other policies then in effect.
15. The use of the Offer in this Promotion is subject to additional terms and conditions as set out by the Merchant, please visit Designated merchant's website for details.
16. This Promotion is only applicable to the Cardholders whose Applicable Credit Card accounts are valid, not in default and in good standing (as determined by the Bank at its sole discretion) during the Promotion Period and when the Offer is issued. If the status of a Cardholder's Applicable Credit Card account is not in good standing, the Bank reserves the right to disqualify the Cardholder from participating in the Promotion and/or enjoying the Offer.
17. Time and validity of any transactions and/or eligibility of a Cardholder to the Offer shall be determined by the Bank at its sole discretion based on the Bank's record. If there is any discrepancy between the record of transaction held by a Cardholder and that held by the Bank, the Bank's record shall be conclusive and binding on the Cardholder.
18. Cardholders must retain the original transaction slips of any transactions. In case of any disputes, the Bank reserves the right to require Cardholders to submit the relevant original transaction slips, other documents or evidence for verification. The submitted transaction slips, documents and/or evidence will not be returned. If there is any discrepancy between the Bank's record and Cardholder's record of any transaction, the Bank's record shall prevail.
19. Participation in the Promotion is subject to there being no abuse/non compliance by the Cardholder, failing which the Bank will debit the values of the Offers from the Cardholder's account without notice and/or take such action to recover any outstanding amounts.
20. The Bank is not the supplier of the products/services and the description, photos or reference price (if any) in relation to the products/services published on this marketing material, which are not provided by the Bank and intended to be for reference only. Any enquiry, claim or complaint in relation to the quality or availability of the products/services or the accuracy of any of the aforementioned information contained on this marketing material shall be directed to the participating supplies. The Bank shall assume no liability in respect thereof.
21. The Bank and the Merchant may change these terms and conditions and/or modify or terminate the Promotion. The Bank's and the Merchant's decision are final.
22. The English version shall prevail if there is any inconsistency between the English and Chinese versions.
23. Promotion information will remain accessible up to one week after the end of the Promotion.

* This is not the Bank's website. The Bank is not responsible or liable for their content or the Cardholder's use of them.