"AXA PRESENTS LOUIS KOO MY FIRST SHOW" Exclusive Priority Booking Service Terms and Conditions:

1. "AXA PRESENTS LOUIS KOO MY FIRST SHOW" ("Concert") Exclusive Priority Booking Service ("Service") is only applicable to the principal cardholders and supplementary cardholders ("Cardholders") of DBS Credit Cards and Co-branded Cards (excluding Private Label Cards and Business Cards) ("Applicable Credit Cards") issued by DBS Bank (Hong Kong) Limited (the "Bank").
2. The concert is organized by A Plus Music Company Limited (the "Organizer"), and the service for this promotion is provided by Cityline (Hong Kong) Limited (the "Designated Platform" or "Cityline").
3. Cardholders are required to register online at www.cityline.com* to enjoy the priority booking service and settle payments in full with Applicable Credit Cards in order to enjoy the Service.
4. The Promotion runs from 26 June 2026 (10:00am to 11:59pm) or until tickets are sold out, (whichever is earlier and based on Hong Kong time) (the "Priority Booking Period").
5. During the Priority Booking Period, Cardholders can enjoy priority booking of "AXA PRESENTS LOUIS KOO MY FIRST SHOW" ("Concert") with Applicable Credit Card for ticket purchase at Cityline. Concert details as follows:

Date of Concert	21 to 22 August 2026
Time	8:15pm
Venue	Hong Kong Coliseum
Ticket Price	HK$1,080／HK$880／HK$680／HK$480
Designated Platform	Register member in advance: www.cityline.com Cityline Online Booking: https://priority.cityline.com* or Cityline mobile app

6. Tickets supply for the Service is limited on a first-come-first-served basis and subject to availability while stocks last. Each Applicable Credit Card is entitled to order a maximum of 4 tickets. A service fee of HK$120 ("Service Fee") for each ticket and an extra HK$50 will be charged as Delivery Fee per transaction by the Designated Platform (applicable to Hong Kong regions delivery only). The booking can only be confirmed after successfully completing the payment process.
7. Ticket(s) will be delivered to customer's designated delivery address and telephone number via courier services, each delivery is limited to 4 tickets per transaction. No delivery will be arranged to Macau and Mainland China.

8. Each Applicable Credit Card can submit one booking request only via the Designated Platform during the Priority Booking Period. If multiple bookings are made using the same Applicable Credit Card, the Bank and the Designated Platform reserve the right to cancel all purchases without prior notice.
9. Once the booking request is submitted, the Designated Platform will request the Bank to approve the transaction authorization for the total value of tickets purchased, Service Fee and Delivery Fee-from the Applicable Credit Card account. The purchase request is not yet confirmed successful when the transaction authorization is granted. The Applicable Credit Card must be in good standing, remain valid and not in default when the transaction is posted to the account (at the sole discretion of the Bank). All successful purchasers of priority booking tickets will receive a confirmation email shortly after purchase. For enquiries concerning ticket purchases, please reach the Designated Platform online chat (Monday to Friday from 10:00am to 7:00pm, closed on public holiday) or email to cs@cityline.com for assistance.
10. Ticket(s) will be delivered to the designated address as registered in the Designated Platform's booking account via courier services starting from 7 August 2026 (Friday). Cardholders should ensure the correctness of the address / information provided, the Bank, Organizer and the Designated Platform are not liable for any ticket lost due to incorrect or incomplete address / information provided by the Cardholders. Cardholders who have not received their priority booking tickets for the Show by 12 August 2026 (Wednesday), please email to cs@cityline.com or through online chat for assistance.
11. This concert is a reserved seating event. Seats will be allocated on a first-come-first-served basis and separate seats may be allocated. If 2 or more tickets are purchased, the Designated Platform reserves the right to assign separate seating, including but not limited to assigning odd-numbered seats and/or nonconsecutive seats numbers. The ticket purchaser and ticket holder(s) shall accept the seating allocation without question.
12. Each ticket is valid for one person only, regardless of age. A valid original ticket (with stub) must be presented for entry to the venue.
13. All booked or issued tickets cannot be cancelled, refunded and changed. In the event of loss, damage, or theft of tickets, the Bank, Organizer and the Designated Platform will not reissue or replace the tickets and will not be liable for any such occurrences.
14. In the case of any change on the show date, time and venue of the Concert, the Organizer reserves the right of the final decision.
15. If the Concert is cancelled, the Organizer reserves the right for refund or alternation of show date. The Service Fee and Delivery Fee are non-refundable.

16. Unless otherwise specified, the Service cannot be used in conjunction with other promotional offers or discounts, coupons or membership offers.
17. This promotion is only valid during the Priority Booking Period and until the ticket redemption period. Cardholders must hold an Eligible Credit Card account that remains active, with no overdue payments and in good credit standing (as determined solely by the Bank). If Cardholder's credit card account does not meet these conditions, the Bank reserves the right to disqualify them from the promotion and/or revoke their ticket eligibility.
18. Any fraud and / or abuse of the Service (as determined by the Bank at its sole discretion) will result in forfeiture of the Cardholder's entitlement to the Service. The Bank reserves the right to deduct an amount equivalent to the value of any tickets purchased to a Cardholder inappropriately pursuant to any fraud and/or abuse directly from the Cardholder's account(s) held with the Bank without prior notice and/or take legal action in such instances to recover any such amounts.
19. The Bank is not the supplier of the Concert and the Service. The Concert details, photos and ticket price shown on the Bank's website are not provided by the Bank and for reference only. Therefore, the Bank shall have no liability relating to any aspect of the products / services about the Service.
20. A person who is not a party to these terms and conditions may not enforce any of their terms under the Contracts (Rights of Third Parties) Ordinance (Cap 623 of the Laws of Hong Kong).
21. The Bank may change these terms and conditions and / or modify or terminate the Service. The Bank, the Designated Platform and the Organizer's decision is final.
22. The English version shall prevail if there is any inconsistency between the English and Chinese versions.
23. Promotional materials will still be available for review within one week after the end of the promotional period.

**This website is not affiliated with the Bank, and the Bank assumes no responsibility for its content or the cardholder's use of any information provided on the site.*