

“Hong Kong Football Festival 2026: Manchester City vs Internazionale Milano” Exclusive Priority Booking Service Terms and Conditions:

1. “Hong Kong Football Festival 2026: Manchester City vs Internazionale Milano” Exclusive Priority Booking Service (“Promotion”) is only applicable to the principal cardholders and supplementary cardholders (“Cardholders”) of DBS Credit Cards (excluding Business Cards) (“Applicable Credit Cards”) issued by DBS Bank (Hong Kong) Limited (the “Bank”).
2. The Match is organized by TEG Live HK Limited (the "Organizer"), and the service for this promotion is provided by Hong Kong Ticketing (International) Limited ("HK Ticketing").
3. Cardholders are required to register online at hkt.hkticketing.com* to enjoy the priority booking service and settle payments in full with an Applicable Credit Card to enjoy the Promotion.
4. The Promotion runs from 11 May 2026, 3pm to 12 May 2026, 11:59pm or until tickets are sold out, whichever is earlier (based on Hong Kong time) (“Priority Booking Period”).
5. During the Priority Booking Period, Cardholders can enjoy priority booking privileges for the “Hong Kong Football Festival 2026: Manchester City vs Internazionale Milano” ("Match" or “Event”) by using an Applicable Credit Card for ticket purchase (“Ticket”) at HK Ticketing. Match details as follows:

Date of Match	1 August 2026 (Saturday)
Time	7:30pm
Venue	Kai Tak Stadium
Priority Booking Ticket Price	HK\$2,999
Designated Platform	HK Ticketing Online Booking: hkt.hkticketing.com *

6. Tickets for this Promotion are limited on a first-come-first-served basis and subject to availability while stocks last. Each HK Ticketing registered account can purchase a maximum of 6 tickets per transaction. HK Ticketing will charge a priority booking service fee of HK\$160 (“Service Fee”) for each Ticket.
7. Once the booking request is submitted, HK Ticketing will request the Bank to approve the transaction authorization for the total value of tickets purchased, Service Fee and Delivery Fee from the Applicable Credit Card account. The purchase request is not yet confirmed successful when the transaction authorization is granted. The Applicable Credit Card must be in good standing, remain valid and not in default when the transaction is posted to the account (at the sole discretion of the Bank). All successful purchasers of priority booking tickets will receive a confirmation email to their HK

Ticketing registered email shortly after their purchase. For enquiries concerning ticket purchases, please contact the HK Ticketing Customer Service Hotline at (852) 3128 8288 (Office Hours: Monday to Sunday, 10:00 am - 8:00pm) or by email to online@hkticketing.com.

8. Cardholders must collect their purchased Tickets according to the selected ticket collection method. If cardholder choose to collect the tickets via “Dynamic Pickup QR Code” at a “Self-service Ticket Collection Kiosk”, cardholder may start collecting the tickets from 1 July 2026 by using the dynamic QR code available in the “My Tickets” on the HK Ticketing website. For the location and details of the “Self-service Ticketing Kiosks”, please visit <https://hkt.hkticketing.com/en/#/news/detail/0/4> *. If cardholder choose to receive tickets by delivery, Ticket(s) will be mailed to Cardholders' designated address by courier starting from 1 July 2026; HK Ticketing will charge a delivery service fee per order ("Delivery Service Fee"): HK\$40 for Hong Kong; HK\$45 for Macau and HK\$200 for Chinese Mainland.
9. Cardholders should ensure the correctness of the address / information provided, the Bank, Organizer and HK Ticketing are not liable for any ticket lost due to incorrect or incomplete address / information provided by the Cardholders. All relevant ticketing fees or services fees paid during the booking transaction – including but not limited to the Courier Fee and the handling / administration fee (if applicable) – are non-refundable under any circumstance.
10. If Ticket (s) are not collected on or before 20 July 2026, please contact HK Ticketing for assistance by email: online@hkticketing.com or by phone: (852) 3128 8288 (Monday to Sunday 10am-8pm).
11. This Match is a reserved seating event. HK Ticketing system will **automatically assign the best available seats at the time of purchase and separate seats may be allocated**.
12. Each Ticket is valid for one person only, regardless of age. A valid original ticket (with stub) must be presented for entry to the venue. Children under 16 must be accompanied by an adult or legal guardian.
13. All booked or issued tickets cannot be cancelled, refunded and changed. In the event of loss, damage, or theft of tickets, neither the Bank, Organizer nor HK Ticketing will reissue or replace the Tickets nor will be liable for any such occurrences.
14. In the case of any change on the show date, time and venue of the Match, the Organizer reserves the right of the final decision.
15. If the Match is cancelled, the Organizer reserves the right for refund or reschedule the Match. If there is a refund, the original Ticket(s) must be returned. Tickets which have been altered or damaged, no refund will be provided. Only face value of the Tickets will be refunded, less any applicable processing or handling fees (which may include handling fees for both the purchase and refund transactions, as applicable).

16. Unless otherwise specified, the Promotion cannot be used in conjunction with other promotional offers or discounts, coupons or membership offers.
17. This promotion is only valid during the Priority Booking Period and until the ticket redemption period. Cardholders must hold an Eligible Credit Card account that remains active, with no overdue payments and in good credit standing (as determined solely by the Bank). If Cardholder's credit card account does not meet these conditions, the Bank reserves the right to disqualify them from the promotion and/or revoke their ticket eligibility.
18. Participation in the Promotion is subject to there being no abuse/non-compliance by the Customer, failing which the Bank will not credit the reward(s) or where it has been credited, the Bank may debit the value of the ticket (s) from the account without notice and/or take such action to recover any outstanding amounts.
19. The Bank is not the supplier of the Match and the Service. The Match details, photos and ticket price shown on the Bank's website are not provided by the Bank and for reference only. For any inquiries, claims, or complaints regarding the quality or availability of the Match/Service or the accuracy of any of the aforementioned information, these should be directed to the participating supplier. The Bank shall have no liability relating to these matters.
20. Cardholders' personal data may be collected by HK Ticketing, and the use of such personal data shall be subject to the personal information collection statement of HK Ticketing. The Bank and Organizer are not involved in any part of such data collection and usage. Please contact HK Ticketing for relevant details.
21. All Tickets are subject to the Ticket Terms and Conditions, please visit go.dbs.com/hk-hkff-en.*
22. A person who is not a party to these terms and conditions may not enforce any of their terms under the Contracts (Rights of Third Parties) Ordinance (Cap 623 of the Laws of Hong Kong).
23. The Bank may change these terms and conditions and / or modify or terminate the Service. The Bank, HK Ticketing and the Organizer's decision is final.
24. The English version shall prevail if there is any inconsistency between the English and Chinese versions.
25. Promotional materials will still be available for review within one week after the end of the promotional period.

*This website is not affiliated with the Bank, and the Bank assumes no responsibility for its content or the cardholder's use of any information provided on the site.