

Measures to improve branch services to customers with disabilities

District	Branch Name	Address	Wheelchair access to branch area available	Provision of a permanent ramp	Provision of a temporary ramp	Tac tile at staircase
Central and Western District	Main Branch	G/F, 9/F-11/F, 16/F-18/F, 22/F, Office Nos 5108-09, 51/F & 73/F, The Center, 99 Queen's Road Central, H.K.	✓			
Southern District	Aberdeen Branch	Shop A&B, G/F and Unit A&B, 1/F., On Tai Building, 1-3 Wu Nam Street, Aberdeen, Hong Kong	✓		✓	✓
Kwun Tong District	Amoy Plaza Branch	Shops G193-195, Amoy Plaza, 77 Ngau Tau Kok Road, Ngau Tau Kok, Kowloon	✓		✓	
Wan Chai District	DBS Treasures at Causeway Bay	G/F., 12-14 Yee Wo Street, Causeway Bay, Hong Kong	✓	✓		✓
Sham Shui Po District	Cheung Sha Wan Plaza Branch	UNIT G09, G09A1, G/F & M09A, M/F, Cheung Sha Wan Plaza, 833 Cheung Sha Wan Road, Kowloon	✓	✓		✓
Central and Western District	Des Voeux Road Central Branch	Basement, G/F, 1/F and 7/F., 39-41 Des Voeux Road Central, Central, Hong Kong	✓		✓	✓
Wan Chai District	Happy Valley Branch	G/F., 18A-22 King Kwong Street, Happy Valley, Hong Kong	✓		✓	✓
Wan Chai District	Hennessy Road Branch	427-429 Hennessy Road, Causeway Bay, H.K.	✓		✓	✓
Kwun Tong District	Hoi Yuen Road Branch	Unit 2, G/F., Hewlett Centre, 54 Hoi Yuen Road, Kwun Tong, Kowloon	✓	✓		
Kwai Tsing District	Kwai Chung Branch	G/F., 1001 Kwai Chung Road, Kwai Chung, New Territories	✓		✓	✓
Sha Tin District	Ma On Shan Branch	Shop 205-206, Level 2, Ma On Shan Plaza, Ma On Shan, New Territories	✓			
Sham Shui Po District	Mei Foo Branch	Shops N26A, N26B & N26D, Stage V, Mei Foo Sun Chuen, 10 & 12 Nassau Street, Kowloon	✓		✓	
Yau Tsim Mong District	Mongkok Branch	G/F., 728-730 Nathan Road, Mong Kok, Kowloon	✓	✓		✓
Yau Tsim Mong District	Nathan Road Branch	G/F and 1/F., Wofoo Commercial Building, 574-576 Nathan Road, Mongkok, Kowloon	✓	✓		✓

Eastern District	North Point Branch	G/F., 391 King's Road, North Point, Hong Kong	✓		✓	✓
Eastern District	Quarry Bay Branch	Shop A, G/F., 1063 King's Road, Quarry Bay, Hong Kong	✓	✓		
Wan Chai District	DBS Treasures at Queen's Road East	Shop A, G/F. & 10/F, Jonsim Place, 228 Queen's Road East, Wanchai, Hong Kong	✓	✓		
Sha Tin District	Shatin Plaza Branch	Shops 47 & 48, Level 1, Shatin Plaza, Nos. 21-27 Sha Tin Centre Street, Shatin, New Territories	✓		✓	
North District	Sheung Shui Branch	G/F., 5 San Tsoi Street, Sheung Shui, New Territories	✓		✓	
Eastern District	DBS Treasures at Taikoo Shing	Shop 37, G/F, Cityplaza, 18 Taikoo Shing Road, Taikoo Shing, Hong Kong	✓		✓	
Tai Po District	Tai Po Branch	G/F., 78-80 Po Heung Street, Tai Po, New Territories	✓		✓	
Kowloon City District	Tak Man Street Branch	G/F., On Fu Bldg, 16 Tak Man Street, Hung Hom, Kowloon	✓		✓	
Yau Tsim Mong District	Tsimshatsui Branch	G/F – 1/F, Manson House, 74-78 Nathan Road, Tsimshatsui	✓		✓	✓
Tuen Mun District	DBS Treasures at Tuen Mun Town Plaza	Shop 12, UG/F, Tuen Mun Town Plaza (II), 3 Tuen Lung Street, Tuen Mun, New Territories	✓		✓	
Tsuen Wan District	Tsuen Wan Branch	G/F & 1/F, 23 Chung On Street, Tsuen Wan, N.T.	✓		✓	✓
Central and Western District	United Centre Branch	Shops 1015-1018 on 1/F & Shops 2032-2034 on 2/F, United Centre, 95 Queensway, Admiralty, Hong Kong	✓			
Central and Western District	West Point Branch	G/F., 441 Queen's Road West, West Point, Hong Kong				✓
Yau Tsim Mong District	Yaumatei Branch	G/F & 1/F., 131-137 Woo Sung Street, Yaumatei, Kowloon				✓
Yuen Long District	Yuen Long Branch	G/F., 1-5 Tai Tong Road, Yuen Long, New Territories	✓		✓	✓
Sham Shui Po District	DBS Treasures at Festival Walk	Shop LG2-27, Lower Ground Two Floor, Festival Walk, Kowloon Tong, Kowloon	✓			
Yau Tsim Mong District	DBS Treasures at Kowloon Branch	G/F - 2/F, 701 Nathan Road, Kowloon	✓	✓		✓

Measures to improve ATM services to customers with disabilities

District	ATM/Other self service machine name	Address	Adjusted height-of-reach	Protruding symbols at card slot, cash dispenser and customer receipt slot
Southern District	Aberdeen ATM no.1	Shop A&B, G/F, On Tai Building, 1-3 Wu Nam Street, Aberdeen	✓	✓
Southern District	Aberdeen ATM no.2	Shop A&B, G/F, On Tai Building, 1-3 Wu Nam Street, Aberdeen	✓	✓
Kwun Tong District	Amoy Plaza ATM no.2	Shops G193-195, Amoy Plaza, 77 Ngau Tau Kok Road, Ngau Tau Kok, Kowloon	✓	✓
Wan Chai District	Causeway Bay ATM no.1	G/F, 12-14 Yee Wo Street, Causeway Bay	✓	✓
Sham Shui Po District	Cheung Sha Wan Plaza ATM no.1	Unit G09, G09A1, G/F & M09A, M/F, Cheung Sha Wan Plaza, 833 Cheung Sha Wan Road, Cheung Sha Wan	✓	✓
Sham Shui Po District	Cheung Sha Wan Plaza ATM no.2	Unit G09, G09A1, G/F & M09A, M/F, Cheung Sha Wan Plaza, 833 Cheung Sha Wan Road, Cheung Sha Wan	✓	✓
Central and Western District	Des Voeux Road Central ATM no.1	B/F, G/F & 1/F, 39-41 Des Voeux Road Central, Central	✓	✓
Central and Western District	Des Voeux Road Central ATM no.2	B/F, G/F & 1/F, 39-41 Des Voeux Road Central, Central	✓	✓
Central and Western District	Des Voeux Road Central ATM no.3	B/F, G/F & 1/F, 39-41 Des Voeux Road Central, Central	✓	✓
Kwun Tong District	Manulife Tower ATM no.1	First Floor, One Bay East, 83 Ho Bun Road, Kwun Tong, Kowloon	✓	✓
Wan Chai District	Happy Valley ATM no.1	G/F, 18A-22 King Kwong Street, Happy Valley	✓	✓
Wan Chai District	Happy Valley ATM no.2	G/F, 18A-22 King Kwong Street, Happy Valley	✓	✓
Central and Western District	Head Office ATM no.1	G/F, The Center, 99 Queen's Road Central, Central	✓	✓
Central and Western District	Head Office ATM no.3	G/F, The Center, 99 Queen's Road Central, Central	✓	✓
Central and Western District	Head Office ATM no.4	G/F, The Center, 99 Queen's Road Central, Central	✓	✓
Wan Chai District	Hennessy Road ATM no.1	427-429 HENNESSY ROAD CAUSEWAY BAY HONG KONG	✓	✓
Wan Chai District	Hennessy Road ATM no.2	427-429 HENNESSY ROAD CAUSEWAY BAY HONG KONG	✓	✓
Kwun Tong District	Hoi Yuen Road ATM no.1	UNIT 2, G/F HEWLETT CENTRE, 54 HOI YUEN ROAD, KWUN TONG, KOWLOON.	✓	✓
Kwun Tong District	Hoi Yuen Road ATM no.2	UNIT 2, G/F HEWLETT CENTRE, 54 HOI YUEN ROAD, KWUN TONG, KOWLOON.	✓	✓

Kwun Tong District	Hoi Yuen Road ATM no.3	UNIT 2, G/F HEWLETT CENTRE, 54 HOI YUEN ROAD, KWUN TONG, KOWLOON.	✓	✓
Kowloon City District	Kowloon Tong MTR ATM no.1	Exit G1, Platform level, East Rail Line, MTR Kowloon Tong Station	✓	✓
North District	Lok Ma Chau MTR Station ATM no.1	Shop LMC 314, 3/F Unpaid Concourse, MTR Lok Ma Chau Station	✓	✓
North District	Lok Ma Chau MTR Station ATM no.2	Shop LMC 314, 3/F Unpaid Concourse, MTR Lok Ma Chau Station	✓	✓
Sha Tin District	Ma On Shan ATM no.1	SHOP NO.205-206, LEVEL 2, MA ON SHAN PLAZA, MA ON SHAN, NEW TERRITORIES.	✓	✓
Kwun Tong District	Manulife Financial Centre ATM no.1	Level 1, Manulife Financial Centre, 223-231 Wai Yip Street, Kwun Tong	✓	✓
Sham Shui Po District	Mei Foo ATM no.1	SHOP N26A & N26B, STAGE V, MEI FOO SUN CHUEN 10 & 12 NASSAU STREET KLN	✓	✓
Yau Tsim Mong District	Mongkok ATM no.1	G/F, 728-730 NATHAN ROAD MONGKOK KLN	✓	✓
Yau Tsim Mong District	Mongkok ATM no.2	G/F, 728-730 NATHAN ROAD MONGKOK KLN	✓	✓
Yau Tsim Mong District	Nathan Road ATM no.1	G/F & 1/F, WOFOO COMMERCIAL BUILDING, 574-576 NATHAN ROAD, MONGKOK, KOWLOON.	✓	✓
Yau Tsim Mong District	Nathan Road ATM no.2	G/F & 1/F, WOFOO COMMERCIAL BUILDING, 574-576 NATHAN ROAD, MONGKOK, KOWLOON.	✓	✓
Eastern District	North Point ATM no.1	G/F., 391 KING'S ROAD NORTH POINT HONG KONG	✓	✓
Eastern District	North Point ATM no.2	G/F., 391 KING'S ROAD NORTH POINT HONG KONG	✓	✓
Eastern District	Quarry Bay ATM no.1	SHOP A, G/F., 1063 KING'S ROAD, QUARRY BAY, HONG KONG.	✓	✓
Eastern District	Quarry Bay ATM no.2	SHOP A, G/F., 1063 KING'S ROAD, QUARRY BAY, HONG KONG.	✓	✓
Wan Chai District	Queen's Road East ATM no.1	SHOP A, G/F, JONSIM PLACE, 228 QUEEN'S ROAD EAST, WANCHAI, HONG KONG.	✓	✓
Yau Tsim Mong District	Kowloon Branch ATM no.1	G/F., PUNFET BUILDING, 701 NATHAN ROAD, MONGKOK, KLN	✓	✓
Sha Tin District	Shatin Plaza ATM no.1	SHOP 47 & 48, LEVEL 1, SHATIN PLAZA, NO. 21-27 SHA TIN CENTRE STREET, SHATIN, NEW TERRITORIES.	✓	✓
Sha Tin District	Shatin Plaza ATM no.2	SHOP 47 & 48, LEVEL 1, SHATIN PLAZA, NO. 21-27 SHA TIN CENTRE STREET, SHATIN, NEW TERRITORIES.	✓	✓
North District	Sheung Shui ATM no.1	G/F., 5 SAN TSOI STREET, SHEUNG SHUI, N.T.		✓
Tai Po District	Tai Po ATM no.1	G/F., 78-80 PO HEUNG STREET, TAI PO, N.T.	✓	✓
Eastern District	Taikoo Shing ATM no.1	Shop 37, G/F, Cityplaza, 18 Taikoo Shing Road, Taikoo Shing, Hong Kong	✓	✓
Kowloon City District	Tak Man Street ATM no.1	G/F, ON FU BUILDING, 16 TAK MAN STREET, HUNG HOM.	✓	✓

Yau Tsim Mong District	Tsimshatsui ATM no.1	G/F, MANSION HOUSE, 74-78 NATHAN ROAD, TSIMSHATSUI, KOWLOON.	✓	✓
Yau Tsim Mong District	Tsimshatsui ATM no.2	G/F, MANSION HOUSE, 74-78 NATHAN ROAD, TSIMSHATSUI, KOWLOON.	✓	✓
Yau Tsim Mong District	Tsimshatsui MTR ATM no.1	MTR Tsim Sha Tsui Station, Concourse Level, ATM Site TST ATM 4	✓	✓
Tsuen Wan District	Tsuen Wan ATM no.1	G/F, 23 CHUNG ON STREET, TSUEN WAN, NEW TERRITORIES.	✓	✓
Tuen Mun District	Tuen Mun Town Plaza ATM no.1	Shop 23, G/F, Tuen Mun Town Plaza (II), 3 Tuen Lung Street, Tuen Mun	✓	✓
Tuen Mun District	Tuen Mun Town Plaza ATM no.2	Shop 23, G/F, Tuen Mun Town Plaza (II), 3 Tuen Lung Street, Tuen Mun	✓	✓
Central and Western District	United Centre ATM no.1	SHOPS 1015-1018 ON 1/F & SHOPS 2032-2034 ON 2/F, UNITED CENTRE, 95 QUEENSWAY, ADMIRALTY, HONG KONG.	✓	✓
Tuen Mun District	V City ATM no.1	ATM-2, MTR Level, V City , 83 Tuen Mun Heung Sze Wui Road, Tuen Mun	✓	✓
Central and Western District	West Point ATM no.1	G/F, 441 QUEEN'S ROAD WEST, HONG KONG.	✓	✓
Central and Western District	West Point ATM no.2	G/F, 441 QUEEN'S ROAD WEST, HONG KONG.	✓	✓
Yau Tsim Mong District	Yaumatei ATM no.1	G/F & 1/F, 131-137 WOO SUNG STREET, YAUMATEI, KOWLOON.	✓	✓
Yau Tsim Mong District	Yaumatei ATM no.2	G/F & 1/F, 131-137 WOO SUNG STREET, YAUMATEI, KOWLOON.	✓	✓
Yuen Long District	Yuen Long ATM no.1	G/F., 1-5 TAI TONG ROAD, YUEN LONG, N.T.	✓	✓
Yuen Long District	Yuen Long ATM no.2	G/F., 1-5 TAI TONG ROAD, YUEN LONG, N.T.	✓	✓