

Live mor

#### **USER MENU**

# Phone Banking Services Hotline

24 Hours
Phone Banking
Services Hotline
2961 2338

## 24 Hours Phone Banking Services Hotline 2961 2338

Step 1: Please select language; Press 1 Cantonese, Press 2 Putonghua, Press 3 English

Perform Fund Transfer,

Step 2: Press 8 to contact Banking & Securities Customer Service Officer, Press 6 to contact DBS Treasure Eminent Visa Signature Card Service Officer or select the following services

Card Acknowledgement [press 4]

Enquire Rate, Bank Product

For Other Services [press 9]

Credit Card [press 1]

Banking Services [press 2]

Personal Loan, Cashline & Mortgage Loan [press 4]

Insurance Services [press 5]

Savings Account No.:

Current Account No. :

Investment and Securities [press 3]

**Account Numbers Reminder** 

Phone Banking Services Account No.

Credit Card Account No. :

Report Loss of Card and Enquire

Transaction History and Foreign Currency Exchange and Suspicious Transaction [press 3 and Promotion and Branch Request Statement Ipress 1 Pay Bill [press 2] ^ Location (press 5) Enter Phone Banking Services Account No. and Personal Identification No. (PIN) Enquire Exchange Rate [press 1] Enquire Deposit Rate [press 2] Enquire Deposit Account Same Currency Fund Transfer [press 1] Enquire Bank Product, Latest Quick Keys (After Language Selection) Balance [press 1] Company Information and Foreign Currency Exchange [press 2] Fund Transfer & Foreign Currency Exchange Press 2 Promotion [press 3] Enquire Deposit Account Registered Account Transfer [press 3] Securities Trading Press 9 - 3 - 1 Transaction History [press 2] Enquire Branch Network [press 4] Bill Payment by Deposit Account [press 4] Bill Payment by Deposit Account Press 2 - {} - 4 Request Statement [press 3] Credit Card Payment Press 9 - 2 - 6 - 3 - {} - 2 { } Please enter your Phone Banking Services Account No. & PIN

You can call our DBS Treasures 24-hour International Toll-free Phone Banking Ho:line to contact our Customer Service Officers when you are abroad in over 20 countries\*.

Phone No.				
International Access Code		IAC + 800 296	+ 800 2961 2338	
International Access Code (IAC)				
Destination	IAC	Destination	IAC	
Australia	0011	Macau	00	
Belgium	00	Malaysia	00	
Canada	011	New Zealand	00	
China	00	Norway	00	
Denmark	00	S.Korea (Dacom)	002	
Finland	990	S.Korea (KT)	001	
France	00	Singapore	001	
Germany	00	Spain	00	
Hawaii	011	Sweden (Telia)	00	
Ireland	00	Switzerland	00	
Israel	014	Taiwan	00	
Japan (SoftBank)	0061010	Thailand	001	
Japan (KDD)	001010	UK	00	
Japan (NTT)	0033010	USA	011	

<sup>\*</sup> This service is subjected to the local telco regulations.

Enquire Account Balance,

<sup>^</sup> For daily transaction limits, please visit www.dbs.com/hk/phonebanking for details.



#### 使用指南

# 電話理財服務熱線

24 小時 電話理財服務熱線 2961 2338

## 24小時電話理財服務熱線2961 2338

同一貨幣戶口轉賬 [按1字]

已登記戶口轉賬 [按3字]

以存款戶口繳付帳項[按4字]

外幣買賣 [按2字]

步驟1:請選擇語言;廣東話按1字,普通話按2字,英語按3字

輸入電話理財戶口號碼及私人密碼

步驟2:按8字聯絡銀行及體券服務主任、按6字聯絡 DBS Treasure Eminent Visa Signature Card 服務主任或選擇以下服務

查詢戶口結餘,交易記 錄及索取月結單 [接1字]

查詢存款戶口結餘 [按1字]

索取月結單 [按3字]

查詢存款戶口交易記錄 [按2字]

戶口轉賬,外幣買賣及 報失卡及查詢可疑交易 繳付帳項[接2字] [接3字]

確認收妥信用卡 [接4字]

繳費服務(以存款戶口繳付)按2-{}-4

• 繳付信用卡賬戶 按9-2-6-3-{}-2

{} 請輸入你的電話理財戶口號碼及私人密碼

快捷按鍵 (選擇語言後)

• 買賣股票 按9-3-1

戶口轉賬,外幣買賣 按2

查詢利率及匯率,銀行 服務簡介及優惠及分行

網絡 [接5字]

查詢外幣匯率 [按1字] 查詢存款利率 [按2字] 查詢銀行服務簡介,最新公司 資訊及優惠 [按3字] 查詢分行網絡 [按4字]

其他服務 [接9字]

信用卡 [按1字] 銀行服務 [按2字] 投資及證券 [按3字] 私人貸款,Cashline及樓宇 按揭 [按4字] 保險服務 [按5字]



戶口號碼備忘錄

^ 有關每日交易限額,詳情請參閱 www.dbs.com/hk/phonebanking . 你可於超過20個國家,隨時致電星展「豐盛理財」24小時免費 國際直撥專線\*,與我們的客戶服務主任聯絡。

#### 電話號碼

國際接駁密碼 IAC + 800 2961 2338

國際接駁密碼				
地點	IAC	地點	IAC	
澳洲	0011	澳門	00	
比利時	00	馬來西亞	00	
加拿大	011	紐西蘭	00	
中國	00	挪威	00	
丹麥	00	南韓 (Dacom)	002	
芬蘭	990	南韓 (KT)	001	
法國	00	新加坡	001	
德國	00	西班牙	00	
夏威夷	011	瑞典	00	
愛爾蘭	00	瑞士	00	
以色列	014	台灣	00	
日本(SoftBank)	0061010	泰國	001	
日本(KDD)	001010	英國	00	
日本(NTT)	0033010	美國	011	

\* 這項服務受限於地電訊條例。