

DBS iBanking Service Request Form

致：星展銀行(香港)有限公司 (「銀行」，包括其繼承人及受讓人)

To: DBS Bank (Hong Kong) Limited ("the Bank", which expression shall include its successors and assigns) Date: _____

此表格備有中文及英文版。如你選用此表格 (英文版) 提交申請，即表示你同意選用英文版的表格及明白表格內的全部內容。

This form is available in both English & Chinese versions. By completing this form, you agree to use this **English version** and confirm that you understand all its contents set out below.

- Please put a where applicable and cross out any unused spaces.
- Your request will normally be processed in 4 business days upon receipt of the completed form.

| Customer Information | |
|---|---------------------------------|
| Name: | Contact Tel. No.: |
| Identification Document Type: <input type="checkbox"/> HKID Card <input type="checkbox"/> Passport | Identification Document Number: |
| Account Number <i>(for signature verification purpose)</i> : <input type="checkbox"/> Bank Account <input type="checkbox"/> Credit Card Account <input type="checkbox"/> Cashline Revolving Loan Account | |

| Instructions |
|--|
| <input type="checkbox"/> Enquire about DBS iBanking username |
| <input type="checkbox"/> Apply for new DBS iBanking password Note: The new password will be mailed to the customer's correspondence address on the Bank's record. |
| <input type="checkbox"/> Reactivate DBS iBanking service which was suspended due to incorrect password entry |
| <input type="checkbox"/> Suspend DBS iBanking service Period From ____/____/____ To <input type="checkbox"/> ____/____/____ <div style="margin-left: 40px;"> dd mm yyyy dd mm yyyy </div> <input type="checkbox"/> Until Further Notice in Writing Note: 1) The period specified above will override any period specified in any suspension request made previously. 2) The suspension period is inclusive of the commencement date and end date specified above. 3) The suspension will not affect any post-dated instructions placed prior to this request. 4) You are advised to save or print a copy of your eStatements. You will not be able to retrieve the eStatements after DBS iBanking service is successfully suspended. If you subsequently resume your iBanking service, you will be able to retrieve your eStatements. |
| <input type="checkbox"/> Resume suspended DBS iBanking service Effective Date: ____/____/____ <div style="margin-left: 40px;"> dd mm yyyy </div> Note: 1) This instruction is applicable only to customers who had previously requested for suspension of DBS iBanking services. 2) The effective date specified above will override any suspension period or resumption of service effective date specified in any suspension request made previously. 3) After resuming your DBS iBanking service, a) eStatement service will also be resumed automatically and you will not receive paper statement unless you instruct the Bank otherwise; b) eStatement will normally take effect from the first or second statement cycle and paper statement will be sent by mail before the eStatement takes effect. |
| <input type="checkbox"/> Opt-out Digital Token |
| <input type="checkbox"/> Lock Secure Device |
| <input type="checkbox"/> Unlock Secure Device |
| <input type="checkbox"/> Cancel DBS iBanking service Note: 1) The cancellation will not affect any post-dated instructions placed prior to this request. 2) You are advised to save or print a copy of your eStatements. You will not be able to retrieve the eStatements after DBS iBanking service is successfully cancelled. |
| <input type="checkbox"/> Opt-out <input type="checkbox"/> Opt-in DBS iBanking service Note: 1) The above instruction is set up with the number of your identification document on the Bank's record. If the number of your identification document has been changed (e.g. on the renewal of your passport), you will need to re-apply and submit a copy of the new/replaced identification document to us. 2) The "Opt-in" option is only for customers who have previously chosen to "Opt-out" of the service. The above instruction will supersede any previous instruction from you. |

- 3) When you opt-in DBS iBanking service and upon activation of your DBS iBanking account, a) eStatement service will be provided automatically and you will not receive paper statement unless you instruct the Bank otherwise; b) eStatement will normally take effect from the first or second statement cycle and paper statement will be sent by mail before the eStatement takes effect.

Specify the new daily limit(s) below:

| Transaction Type | Maximum Daily Limit (HKD) | Default Daily Limit (HKD) | New Daily Limit (HKD) (Cross out blank field(s) for the transaction type(s) which do not require any change.) |
|--|---|---------------------------|--|
| Funds Transfer | | | |
| Between My Accounts (HKD Only) | No Limit | No Limit | |
| Between My Accounts (Currency Exchange) | No Limit | No Limit | |
| Local Third-Party Funds Transfer to Registered Payee | 1,000,000 | 200,000 | |
| Local Third-Party Funds Transfer to Non-registered Payee | 600,000 (DBS Treasures Private Client) 300,000 (DBS Treasures) 150,000 (Personal Banking) | 0 | |
| Funds Transfer to Overseas Account and DBS Remit | 3,000,000 | 0 | |
| PayFast | 10,000 | 0 | |
| Bill Payment | | | |
| Tax | 1,000,000 | 500,000 | |
| Securities Broker | 500,000 | 0 ¹ | |
| Banking and Credit Card Services | 500,000 | 0 ¹ | |
| Credit Services | 500,000 | 0 ¹ | |
| Sports and Leisure | 500,000 | 0 ¹ | |
| Other Merchants | 500,000 | 500,000 | |
| eIPO (For DBS Securities Account holders only) | No Limit | 1,000,000 | |

Note:

- 1) The default daily limit is applicable to customers who register for DBS iBanking services on or after 6 March 2006 only. For customers who registered for DBS iBanking services before 6 March 2006, the default daily limit is the same as the maximum daily limit.
- 2) The above daily limit(s) is/are applicable to DBS iBanking services only.
- 3) Third Party Accounts include accounts in your name held with other local banks.
- 4) The new daily limit will not affect any post-dated instructions placed prior to this request.
- 5) **To enhance security of internet banking, please make appropriate adjustments if any of the daily limits stated above are higher than your regular needs.**

Customer's Declaration

I confirm that the information provided by me is true, correct and complete in all aspects and I hereby authorise the Bank to process my above instruction. I understand that this authorisation is subject to the terms and conditions governing DBS iBanking services as amended from time to time and I agree to be bound by such terms and conditions. This authorization shall continue in full force and effect until the Bank shall have received and had reasonable opportunity to act on my cancellation instruction in writing provided that the Bank may terminate this arrangement at any time by written notice to me for any reason whatsoever as the Bank may deem appropriate. **The Bank may refuse to effect such instruction on any reasonable ground without any liability and shall not be obliged to ascertain the accuracy of the account numbers mentioned above nor to ensure that any such account number corresponds with the account name set out beside such account number.** I agree that all information provided in this form or that arises from the relationship with the Bank (or other DBS Group companies) shall be subject to the applicable Data Policy Notice and other communications to customer concerning customer data from time to time issued by the Bank. A copy of such policies or other communications is available on request at any branch of the Bank or from the Bank's website (www.dbs.com.hk).

Acknowledgement of Use of My Personal Data in Direct Marketing

I understand that the Bank intends to use my personal data in direct marketing and cannot do so without my consent. I have previously selected whether or not to receive direct marketing contact or information and I confirm that there is no change to my existing choice and all information provided in this application form shall be used in accordance with such choice. I understand that if I wish to change my existing choice, I may do so at any time and without charge by completing an opt-out form and returning it to the Bank.

Please confirm that your instructions have been clearly, accurately and completely set out in this form before signing it.

Signature (Same as filed with the Bank)

FOR BANK USE ONLY

| | | | |
|---|--|--|--|
| Branch : | CIF No. | Same day request for address/ segment change: <input type="checkbox"/> Yes <input type="checkbox"/> No | |
| Attended By (Signature, Name & Date) | Initial the action(s) taken: S.V. <input type="checkbox"/> A.H.V. <input type="checkbox"/> (Mark name & date if different from the attending staff.) | | Approved By (Signature with No., Name & Date) |
| Card Division | | CBO- NMF e-Channel Services | |
| | | S.V. <input type="checkbox"/> | Input <input type="checkbox"/> Approved <input type="checkbox"/> |
| (Sig. No.) | | | |