

- Notes: 1. The eStatement/eAdvice Service is only available to single/joint accounts which can be operated by each joint accountholder solely.  
 2. Only accountholders who have registered to use DBS iBanking will be able to access the eStatement/eAdvice Service.

致： 星展銀行（香港）有限公司(包括其繼承人及受讓人)

Date: \_\_\_\_\_

To: DBS Bank (Hong Kong) Limited (which expression shall include its successors and assigns)

Branch: \_\_\_\_\_

此表格備有中文及英文版。如你選用此表格（英文版）提交申請，即表示你同意選用英文版之表格及明白表格內之全部內容。

This form is available in both English & Chinese versions. By completing this form, you agree to use this English version and confirm that you understand all its contents set out below.

Please complete in BLOCK LETTERS, put a  where applicable and cross out any unused spaces. Please place the form into the drop-in box at any of our branches or mail it to DBS Bank (Hong Kong) Limited, G.P.O. Box 400. Your request will normally be processed in 4 business days upon our receipt of the duly completed form.

Customer's Details	
Customer's Name:	Contact Tel. No.:
Identification Document Type: <input type="checkbox"/> Passport <input type="checkbox"/> HKID Card	Identification Document Number:

Instruction(s)							
<input type="checkbox"/> 1. Please choose one of the following ways to receive banking account statement (applicable to Consolidated Statement and Current and Savings Account Statement): <input type="checkbox"/> e-Copy* <input type="checkbox"/> Hardcopy  *For Current and Savings Account Statement of joint account, hardcopy statement will continue to be posted to the joint account address in addition to your e-Copy statement unless all joint account holder(s) select e-Copy option.  Account Number (for signature verification purpose): _____							
<input type="checkbox"/> 2. Please choose one of the following ways to receive Advice - Securities Trading Services Contract Notes: <b>** This instruction must be signed by ALL joint accountholders (Applicable to joint account customers) **</b> <input type="checkbox"/> e-Copy <input type="checkbox"/> Hardcopy  <b>Please assign ONE of the joint accountholders as the principal subscriber ("Principal Subscriber") to receive email alert notification for eAdvice.</b>  Principal Subscriber <table border="1"> <tr> <td>Name:</td> <td></td> </tr> <tr> <td>Account Number:</td> <td></td> </tr> <tr> <td>Please provide your e-mail address* for receiving alert notification: * This e-mail address is also applicable for "My Alerts" service.</td> <td></td> </tr> </table>		Name:		Account Number:		Please provide your e-mail address* for receiving alert notification: * This e-mail address is also applicable for "My Alerts" service.	
Name:							
Account Number:							
Please provide your e-mail address* for receiving alert notification: * This e-mail address is also applicable for "My Alerts" service.							
<input type="checkbox"/> 3. Change of Principal Subscriber to receive email alert notification for eAdvice <b>** This instruction must be signed by ALL joint accountholders (Applicable to joint account customers) **</b>  New Principal Subscriber <table border="1"> <tr> <td>Name:</td> <td></td> </tr> <tr> <td>Account Number:</td> <td></td> </tr> <tr> <td>Please provide your e-mail address* for receiving alert notification: * This e-mail address is also applicable for "My Alerts" service.</td> <td></td> </tr> </table>		Name:		Account Number:		Please provide your e-mail address* for receiving alert notification: * This e-mail address is also applicable for "My Alerts" service.	
Name:							
Account Number:							
Please provide your e-mail address* for receiving alert notification: * This e-mail address is also applicable for "My Alerts" service.							

Notes:

- This instruction for statement option applies to both Consolidated Statement and Current and Savings Account Statement.
- The instruction for Securities Trading Services Contract Notes and Principal Subscriber must be signed by all joint accountholders (applicable to joint account customers).
- The requests made under this form will normally take effect on the next business day.
- For selection of eStatements/eAdvices, the accountholder/Principal Subscriber must have registered for DBS iBanking and a mobile number/Secure Device for receiving One Time Passwords.
- Once subscribed to eStatement/eAdvice Service, statements/advices will no longer be sent by mail with immediate effect.
- The eStatement/eAdvice Service will automatically be provided to the accountholder who is a registered user of DBS iBanking in respect of the relevant products or services under the single/joint account. No statements/advices in respect of the relevant products or services under the single/joint account will be sent to the accountholder by mail after the service has taken effect. The accountholder can logon to his/her own DBS iBanking account to access the eStatements/eAdvices.

7. Once the eStatement/eAdvice Service has been cancelled or the accountholder/Principal Subscriber has cancelled or suspended his/her registration to DBS iBanking, the eStatement/eAdvice Service will be cancelled or suspended (as the case may be), and statements/advices will be mailed to the correspondence address on our record for the single/joint account with immediate effect. In the case of suspension of the service, such suspension will continue until the accountholder/Principal Subscriber has resumed his/her registration to DBS iBanking.

**Customers' Declaration**

I/We confirm that the information provided by me/us is true, correct and complete in all aspects and I/we hereby authorize the Bank to process my/our above instruction. I/We understand that this authorization is subject to the Terms and Conditions for DBS iBanking and DBS digibank HK as amended from time to time and I/we agree to be bound by such terms and conditions. This authorization shall continue in full force and effect until the Bank shall have received and had reasonable opportunity to act on my/our cancellation instruction in writing provided that the Bank may terminate this arrangement at any time by written notice to me/us for any reason whatsoever as the Bank may deem appropriate. **The Bank may refuse to effect such instruction on any reasonable ground without any liability and shall not be obliged to ascertain the accuracy of the account numbers mentioned above nor to ensure that any such account number corresponds with the account name set out beside such account number.**

I/We acknowledge that I/we understand and accept the following risks associated with the use of the eStatement/eAdvice Service:

- (a) appropriate computer equipment and software, internet access, the username and password for accessing DBS iBanking and an email address designated to receive notifications are required for using the eStatement/eAdvice Service;
- (b) internet and email services may be subject to certain information technology risks and disruption;
- (c) the eStatement/eAdvice Service is currently free of charge.
- (d) the accountholder/Principal Subscriber will receive an email from the Bank when the eStatement/eAdvice is available online. I/We note that notifications of eStatement/eAdvice will only be delivered to the accountholder's/Principal Subscriber's designated email address, and the accountholder/Principal Subscriber should check the designated email address regularly for such notification;
- (e) the accountholder/Principal Subscriber should inform the Bank as soon as practicable upon a change in the designated email and mobile phone number in order to receive the notifications;
- (f) cancellation of the eStatement/eAdvice Service will be subject to the giving of advance notice by me/us to the Bank by completing this form. I/We understand that any cancellation request will normally take effect on the next business day; and
- (g) I/we shall be required to pay a charge as set out in the Bank Charges Schedule for obtaining a hard copy of any statement/advice that is no longer available for access and downloading through DBS iBanking.

I/We agree that all information provided in this form or that arises from the relationship with the Bank (or other DBS Group companies) shall be subject to the applicable Data Policy Notice and other communications to customer concerning customer data from time to time issued by the Bank. A copy of such policies or other communications is available on request at any branch of the Bank or from the Bank's website (www.dbs.com/hk).

**Acknowledgement of Use of My/Our Personal Data in Direct Marketing**

I/We understand that the Bank intends to use my/our personal data in direct marketing and cannot do so without my/our consent. I/We have previously selected whether or not to receive direct marketing contact or information and I/we confirm that there is no change to my/our existing choice and all information provided in this application form shall be used in accordance with such choice. I/We understand that if I/we wish to change my/our existing choice, I/we may do so at any time and without charge by completing an opt-out form and returning it to the Bank.

**Please confirm that your instructions have been clearly, accurately and completely set out in this form before signing it.**

\_\_\_\_\_  
Signature(s) (Same as filed with the Bank.)

**For Bank Use Only**

**Branch**

Attended By: (Signature, Name & Date)	Initial the action(s) taken:  <div style="border: 1px solid black; border-radius: 50%; width: 30px; height: 30px; display: flex; align-items: center; justify-content: center; margin: 0 auto;">S.V.</div> (Mark name & date if different from the attending staff.)	Approved By: (Signature with No., Name & Date)
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**CBO-NMF (E-Channel)**

S.V.	Input	Approved