

ATM Card Maintenance / Cancellation Form

星展銀行 (香港) 有限公司

To: DBS Bank (Hong Kong) Limited (the "Bank", which expression should include its successors and assigns)

此表格備有中文及英文版。如你選用此表格 (英文版) 提交申請, 即表示你同意選用英文版之表格及明白表格內之全部內容。This order form is available in both English & Chinese versions. By completing this form, you agree to use this **English version** and confirm that you understand all its contents set out below.

| | |
|--------|--------------|
| Date | DD / MM / YY |
| Branch | |

Please complete this form in BLOCK LETTERS, place a ✓ where appropriate and delete as appropriate and cross out any of the unused spaces.

| | | | |
|--|--|---|--|
| Cardholder's Name | | HKID Card/Passport Number | |
| Local Mobile Phone Number (Required for DBS Octopus ATM Card holder only) | | Date of Birth (dd/mm/yy) (Required for DBS Octopus ATM Card holder only) | |
| Account No. on ATM Card | | <input type="checkbox"/> ATM Card with China UnionPay Services <input type="checkbox"/> ATM Card with VISA PLUS Services | |

A. Amend Account(s) Linked to ATM Card

Account(s) in same name to be added / deleted : (A maximum of two accounts can be added per card)

| | Account No. | Signatures(s) | For Bank Use Only (S.V.) |
|--------------|-------------|---------------|--------------------------|
| Add / Delete | | | |
| Add / Delete | | | |
| Add / Delete | | | |

Total Number of Account(s) in same name to be added / deleted : Add _____ Delete _____

B. Apply for ATM Card Replacement or Change of Card Type

I/We would like to apply for replacement of the above card for the following reason:

Card Damaged/Inoperable Card Not Received Card Lost/Stolen – Date and Time Lost/Stolen: _____
 PIN Lost/Forgotten/Inoperable Card Captured by ATM Other – please specify: _____

I/We would like to apply for changing of the type of the above card to :

DBS Octopus ATM Card with China UnionPay Services (only applicable to DBS Treasures and DBS Account Customers)
 Account No. of Designated HKD Current Account ("AAVS Account"*) for Automatic Add Value Service ("AAVS") provided by Octopus Cards Limited ("OCL"): _____
 * Overdraft Protection (if any) will cover any overdraft on the AAVS Account from time to time (including any overdraft incurred by using AAVS), which could be extensive and will be subject to payment of overdraft interest and other charges pursuant to the Bank Accounts and Services Terms and Conditions. Please contact our branch staff if you wish to apply or discontinue the Overdraft Protection services.

DBS ATM Card (without Octopus function)
 DBS Treasures Private Client/DBS Treasures/DBS Account ATM Card with China UnionPay Services
 General ATM Card with China UnionPay Services
 Fast Cash Card (only applicable to customers aged 65 or above)

C. Report Lost, Cancel or Receive ATM Card

My/Our ATM Card has previously been reported lost but has now been located. Please reactivate my/our ATM Card.
 Please cancel my/our ATM Card.
 I/We has received from you my/our ATM Card captured by ATM on _____ / _____ / _____ (DD/MM/YY).

D. Amend Transaction Limits of ATM Card Account

Please set my/our following maximum daily limit(s) of the above ATM card (in multiple of HKD/RMB1,000) according to the following instruction: (Except for HK Jockey Club cash voucher, the maximum limit is HKD/RMB999,000.)

| | | |
|---|--|---|
| <input type="checkbox"/> Cash Withdrawal (HKD/RMB _____) | <input type="checkbox"/> Transfer to A/C within same card (HKD _____) | <input type="checkbox"/> POS payment (HKD _____) |
| <input type="checkbox"/> PPS Debit (HKD _____) | <input type="checkbox"/> Transfer to A/C NOT within same card (HKD _____) | <input type="checkbox"/> HK Jockey Club cash voucher (HKD _____) |

This limit amount is inclusive to POS payment limit, its maximum amount must not exceed HKD50,000 or my/our personalized POS payment limit whichever is lower.

E. Acknowledge Receipt of New ATM Card or PIN

I/We acknowledge receipt of
 the above new card the PIN, sequence no. (card with China UnionPay Services) _____, please issue the card to me/us.

(S.V.)

F. Amend DBS Octopus ATM Card Related Services

Please re-issue AAVS Activation Letter to me/us.
 Please change the Designated HKD Current Account for AAVS provided by OCL to Account No.: _____

G. Overseas Cash Withdrawal Setting

| | | | |
|---|-------------------|-----------------|----------------------------------|
| <input type="checkbox"/> Activation | Start Date: _____ | End Date: _____ | Maximum Daily Limit (HKD): _____ |
| The Start Date should be set as a date not earlier than the next bank business day (which does not include Saturdays) after this form is submitted to the Bank. | | | |
| The End Date should not be set beyond the expiry date of your ATM Card. | | | |
| <input type="checkbox"/> Deactivation | | | |

H. Others

Others:

- Notes:
1. The Bank will verify the applicants' signature(s) with the specimen signature(s) of any one of the above mentioned accounts filed with the Bank.
 2. The account(s) will also be added to / deleted from supplementary card(s), if any.
 3. The first time the cardholder uses the Card at ATM after the linked account(s) is/are added/deleted, a message "TRANSACTION CANCELLED" will be displayed on screen. Please ignore this message and perform the transaction again (Not applicable to re-issued card).
 4. Transaction limits of the newly added account(s) will be preset to the Bank's prevailing limits. The applicant(s) should fill in Part D of this form to set up personalized transaction limits (if necessary).
 5. The Bank shall be entitled to levy a reasonable charge for issuance, re-issuance and use of the Card or PIN, as shown in the Bank Charges Schedule.
 6. The English version shall prevail if there is a discrepancy between the English and Chinese versions.

Customer's Declarations

I/We confirm that the information provided above is true and complete and that I/we have read and agree to comply with the applicable terms and conditions and the Data Policy Notice of the Bank, from time to time in force, copies of which are available on request at any branch of the Bank or from the Bank's website (www.dbs.com/hk). I/We hereby authorize the Bank to debit any fees and charges payable for this application (such as card replacement fee) (if any) from the Primary Account linked to the card and to send any card to my/our correspondence address registered with the Bank. I/We confirm that I/we accept full responsibility for all transactions effected with the correct PIN, by the Bank, acting in good faith, irrespective of whether such transaction(s) is/are authorized by me/us.

For DBS Octopus ATM Card Application :

I/We declare that by applying for the DBS Octopus ATM Card and activating AAVS, I/we have read, accept and agree to, and shall be bound by, the DBS Octopus ATM Card Terms & Conditions specified and amended by the Bank from time to time ("DBS Octopus ATM Card Terms & Conditions"). Some of the major provisions of the DBS Octopus ATM Card Terms & Conditions are set out below for emphasis only (and I/we shall be bound by all the DBS Octopus ATM Card Terms & Conditions whether or not set out below):

1. Use of the DBS Octopus ATM Card is subject to:
 - (a) the DBS Octopus ATM Card Terms & Conditions;
 - (b) the Bank Accounts and Services Terms and Conditions;
 - (c) the Octopus Automatic Add Value Agreement as may be specified and amended by OCL from time to time;
 - (d) the Conditions of Issue of Octopus, as may be specified and amended by OCL from time to time; and
 - (e) the Terms and Conditions for Octopus Rewards Programme as may be specified and amended by Octopus Rewards Limited ("ORL") from time to time.
2. AAVS Account
 - (a) I/We authorize the Bank to debit from or credit to the AAVS Account all amounts in relation to AAVS in accordance with instructions received from time to time by the Bank from OCL regarding me/us. For the avoidance of doubt, the Bank is not required to notify me/us or obtain my/our consent before acting on OCL's instructions.
 - (b) I/We shall be liable for all amounts from time to time added or reloaded pursuant to the Octopus stored value function on the DBS Octopus ATM Card through AAVS and the AAVS Account.
 - (c) If the DBS Octopus ATM Card is terminated for any reason, the Bank is entitled to:
 - (i) set off any remaining value stored on it pursuant to the Octopus stored value function against any outstanding indebtedness owing by me/us to the Bank; and/or
 - (ii) deduct any amount from the AAVS Account and apply it towards settlement of any debit balance in the Octopus stored value function.
3. Overdraft
 - (a) I/We shall ensure there are sufficient funds (which may include pre-arranged overdraft facilities granted by the Bank) in the AAVS Account to effect transactions in accordance with OCL's instructions regarding me/us from time to time. I/We authorize the Bank to effect a transaction even if there are insufficient funds in, or insufficient pre-agreed overdraft limit on, the AAVS Account and I/we shall be liable for the resulting overdraft (including any overdrawn amount which exceeds the pre-agreed overdraft limit) in the AAVS Account.
 - (b) Any overdraft (including any overdrawn amount which exceeds the pre-agreed overdraft limit) shall be subject to the provisions of the Bank Accounts and Services Terms and Conditions, and my/our rights and obligations shall be determined accordingly.
 - (c) Without prejudice to the generality of paragraph (b) above:
 - (i) the Bank is entitled to impose the prevailing overdraft interest and other charges specified in the Bank Charges Schedule made available by the Bank from time to time;
 - (ii) I/we shall repay to the Bank upon demand any overdrawn amount on the AAVS Account, together with interest and charges imposed by the Bank; and
 - (iii) the Bank reserves the right to cancel the DBS Octopus ATM Card without prior notice to or consent from me/us if I/we fail to comply with paragraph (ii) above.
 - (d) I am/We are responsible for monitoring the balance on the AAVS Account at all times. The Bank may (but is not obliged to) inform me/us of any overdraft on the AAVS Account as a result of use of AAVS by any means as the Bank may consider appropriate.
4. Personal data

I/We consent to and authorize the Bank to disclose to OCL or ORL my/our personal data (whether collected by the Bank via this application form or by other means or otherwise in the possession of the Bank from time to time). The data that may be provided to OCL include name, gender, date of birth, HKID card number/passport number, contact information and the AAVS Account number of the Customer. The data that may be provided to ORL include name, gender and contact information of the Customer, and preferred contact language. I/We consent to and authorize OCL and its affiliates to use my/our personal data for the following purposes:

 - (a) processing my/our request for Octopus functions and related services (including AAVS) provided by OCL;
 - (b) processing my/our request to register as a member of the Octopus Rewards Programme operated by ORL;
 - (c) providing Octopus functions and related services (including AAVS) provided by OCL and such other purposes of use of the personal data in accordance with the Conditions of Issue published by OCL, but, in any event, OCL shall not use such personal data for the purpose of direct marketing;
 - (d) providing Octopus Rewards services under the Octopus Rewards Programme and such other purposes of use of the personal data under the Octopus Rewards Programme in accordance with the Terms and Conditions for Octopus Rewards Programme published by ORL, but, in any event, ORL shall not use such personal data for the purpose of direct marketing; and
 - (e) purposes otherwise relating to the cooperation arrangement between the Bank and OCL pursuant to which the DBS Octopus ATM Card is issued and administered.

5. Card Termination

The Bank reserves the right to terminate the DBS Octopus ATM Card at its discretion upon:

- (a) the Bank becoming aware of any abnormal activities or transactions involving the DBS Octopus ATM Card;
- (b) accumulation of an overdraft amount on the AAVS Account with no pre-arranged overdraft facilities;
- (c) accumulation of an overdraft amount on the AAVS Account in excess of existing pre-arranged overdraft facilities; or
- (d) termination for any reason of the cooperation arrangement between the Bank and OCL pursuant to which the DBS Octopus ATM Card is issued and administered.

Upon termination of the DBS Octopus ATM Card by the Bank, both the ATM functions and the Octopus functions of the DBS Octopus ATM Card will cease to be operable.

Acknowledgement of Use of My/Our Personal Data in Direct Marketing

I/We understand that the Bank intends to use my/our personal data in direct marketing and cannot do so without my/our consent. I/We have previously selected whether or not to receive direct marketing contact or information and I/we confirm that there is no change to my/our existing choice and all information provided in this application form shall be used in accordance with such choice. I/We understand that if I/we wish to change my/our existing choice, I/we may do so at any time and without charge by completing an opt-out form and returning it to the Bank.

Please confirm that your instructions have been clearly, accurately and completely set out in this form before signing it.

Cardholder's Signature
(Signature must agree with the specimen signature filed with the Bank)

| For Bank Use Only | | | | | | | |
|---|---|---|---|---|-----------------------|-------|----------|
| Branch | | | | SSB | | | |
| Card Type | | Address: <input type="checkbox"/> Checked | Initial, and mark name & date if different from the attending staff | Approved by (Signature, Name & Date) | S.V. | Input | Approved |
| <input type="checkbox"/> "0" = Main Card Card returned <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> "1" = Supp. Card Card returned <input type="checkbox"/> Yes <input type="checkbox"/> No | <input type="checkbox"/> Card Enclosed <input type="checkbox"/> Card not Enclosed 'Hot' placed by _____ <input type="checkbox"/> DBS Octopus ATM Card report loss/ cancellation without returning the Card, SSB informed by _____ | Attended by: (Signature, Name & Date) | S.V. A.H.V. | _____ (Sig.No.) | _____ | _____ | _____ |
| | | | | | Card shredded on: | | |
| | | | | | Shredded by (Initial) | | |
| | | | | | _____ | _____ | _____ |