

提示服務申請表

Alert Service Request Form

致 星展銀行(香港)有限公司(「本行」/「貴行」, 表示包括其繼承人及受讓人)

To: DBS Bank (Hong Kong) Limited ("the Bank" which shall include its successors and assigns)
分行
Branch

請以正楷填寫, 並於適當方格加上☑號及刪去未被應用之空位。填妥後請交回本銀行任何一間分行, 你的申請一般會於收到已填寫正確之申請表後四個工作天內完成。

Please complete in BLOCK LETTERS, put a ☑ where applicable and cross out any unused spaces. Please return the form to any of our branches. Your request will normally be processed in 4 business days upon receipt of the correctly completed form.

客戶資料 Customer Details	
客戶姓名: Customer's Name:	聯絡電話號碼: Contact Tel. No.:
證件類別 Identification Document Type: <input type="checkbox"/> 香港身份證 HKID Card <input type="checkbox"/> 護照 Passport	證件號碼: Identification Document Number:
銀行戶口號碼 (作核對簽名用途): Bank Account Number (for signature verification purpose):	

所需服務 Service Request	
<input type="checkbox"/> 申請 Subscribe <input type="checkbox"/> 更改 Change <input type="checkbox"/> 取消 Cancel	
證券買賣自動覆盤提示 Securities Order Confirmation Alert	
註: 申請人必須持有綜合理財戶口及有關的電話理財服務戶口以接收此提示。 Note: Subscriber must hold a Packaged Account with a corresponding Phone Banking Services Account to receive the Alerts.	
傳送模式 Delivery Mode <input type="checkbox"/> 電子郵件E-Mail 或OR <input type="checkbox"/> 手機短訊SMS	
電郵地址: E-Mail Address:	短訊語言選擇 SMS Language Preference: <input type="checkbox"/> 中文 Chinese <input type="checkbox"/> 英文 English 註: 手機短訊會傳送至登記於本行用作收取手機短訊通知的流動電話號碼。 Note: The SMS will be delivered to the mobile telephone number registered with the Bank for receiving SMS notifications.
註: 電郵提示以中英雙語傳送 Note: E-Mail Alerts are bilingual in English and Chinese	

使用條款及細則 Terms and Conditions
當客戶使用或繼續使用提示服務, 即表示客戶同意以下的使用條款及細則並受其約束。 1. 定義 以下文字和詞語在任何適用的情況下應具下列相應的意義: 「提示」指銀行給客戶發送的電郵或短訊; 「提示服務」指銀行向客戶發送提示的服務; 「銀行」指星展銀行(香港)有限公司(包括其繼承人及受讓人); 「客戶」指提示服務用戶; 「收費提示」指客戶須繳付銀行不時指定之收費或費用以接收的提示; 「目的地」指客戶用以接收短訊提示而指定的手提電話號碼及/或以接收電郵提示而指定的電郵地址(視乎情況而定); 「收費表」指銀行公佈的銀行服務收費表(包括任何有關的有效補充資料及增編), 客戶可於銀行網站下載或於銀行各分行索取該收費表; 「香港」指中華人民共和國香港特別行政區; 及「電訊設備」指用以接收提示的手提電話、手提電腦、桌上型電腦、掌上型電腦、個人數碼助理或任何其他電子媒體/或設備。 2. 提示服務範圍 (2.1)銀行可不時全權決定提示服務的範圍及特點, 並可隨時在不發出通知的情況下, 加以修改、擴大或縮減。(2.2)若銀行發出修改提示服務的通知, 銀行將會以其認為合適的方式及通訊渠道發出該通知, 包括但不限於使用直接郵遞、廣告、於分行張貼的通告或電子通訊, 如電郵。 3. 使用提示服務 (3.1)提示中的任何資料不擬提供予任何置身於或定居於禁止或約束發放該等資料之司法管轄區的人士使用。如客戶離開本港, 客戶有責任確保在有關司法管轄區可恰當及合法地接收提示。如客戶對於提示接收之合法性有疑慮, 應立即刪除提示。銀行保留權利僅向為香港居民之客戶提供某類提示(由銀行不時規定), 尤其一些與客戶的投資戶口有關之提示。(3.2)客戶必須擁有合適的電訊設備及連接至合適的電訊網絡(由銀行不時指定)方可使用提示服務。(3.3)銀行保留不時限制客戶登記作為接收提示之目的地的數目及/或種類之權利。(3.4)銀行可為任何原因暫停或終止提示服務而無須通知客戶, 該等原因可包括(但不限於)資料無效、戶口結束、因資金不足而未能從客戶的任何戶口中扣除收費、故障、維修、修改有關的電訊公司就其網絡或任何服務供應商就提示服務進行擴建及/或改善工程。銀行不會就上述的服務暫停或終止負責上任何責任。(3.5)若(i)任何就提示服務而提供予銀行的資料有任何更改, 包括已於銀行登記之目的地; 或(ii)任何目的地無法再接收提示, 客戶應立即通知銀行。(3.6)銀行就傳送訊息給客戶時出現的任何失誤或延誤, 或該訊息出現任何錯誤或不準確, 概不負責上任何責任, 除非上述情況是由於銀行的疏忽或故意的不當行為所引起。(3.7)若證券買賣指示經由電話理財服務發出, 有關的覆盤提示只會發送至第一位及第二位聯名戶口持有人。(3.8)客戶可能需要向銀行作出登記方可接收某類提示(由銀行不時指定)。(3.9)客戶可以隨時於銀行網站上填寫有關的表格或經由銀行不時指定的任何渠道暫停接收某類提示。 4. 提供的資訊性質 (4.1)客戶確認經由提示服務發送的資料只供客戶參考之用, 客戶或任何其他人士不應依賴提示或以提示作為有關交易的確證。(4.2)提示不應被視為在任何司法管轄區所作出之邀約或游說認購任何產品或服務(包括並不限於投資、儲蓄、保險及借貸)。(4.3)客戶須負全部責任核實任何經由提示服務接收的資料。銀行不會就客戶或任何人士倚賴任何評論、確認、資料或數據而負責上任何責任(不論是民事侵權行為責任或合約責任或其他方面)。 5. 發送/接收提示及保安事項 (5.1)客戶可指定不多於一個手提電話號碼及不多於一個電郵地址用以接收銀行發出的提示。客戶有責任確保其兼容的電訊設備能夠接收該等提示。(5.2)銀行只向客戶發送任何提示一次。若客戶刪除掉提示, 銀行將不會重發同一個提示。(5.3)銀行所發的提示皆是單向的, 客戶不應回覆該等提示(透過短訊或電郵)。尤其不應於任何回覆內提供任何帳戶或保安資料, 例如密碼。如客戶收到任何聲稱由銀行發出並索取該等資料之提示或遇到其他於提示或提示服務中的不尋常事項, 應立即通知銀行。(5.4)客戶須負責所有其電訊設備的保安, 並應採取一切合理的預防措施防止任何未獲授權的人士使用該等電訊設備。 6. 責任 (6.1)若因通訊設施的故障或失誤、潛在的技術不足、網絡訊息阻塞或其他超出銀行的合理控制範圍內的因素, 引致銀行傳送提示時出現任何失誤或延誤及/或傳送不完整的訊息, 銀行不會就該等失誤、延誤或不完整負責上任何責任。(6.2)銀行不會就客戶使用提示服務而引致客戶資料、軟件、電訊設備或其他設備的損失或損害負責上任何責任, 除非該等損失或損害直接及純粹因銀行之疏忽或故意的不當行為所引起。(6.3)銀行與支援提示服務的第三方之間並無任何代理、合作、合夥或合營關係, 該等第三方並不以任何方式代表銀行。銀行不會就任何第三方的任何作為或不作為造成的任何損失負責上任何責任。 7. 收費 (7.1)客戶可參考收費表查閱適用於收費提示之收費及費用。(7.2)客戶授權銀行從客戶在銀行的任何戶口中徵收客戶因使用提示服務而引起的費用。(7.3)所有發送至客戶的收費提示均須收費, 不論目的地是否收到提示, 除非目的地未能收到提示是由於銀行故意的不當行為或疏忽所引起。(7.4)銀行保留不時修改任何收費及/或徵收額外收費或費用之權利。就此, 銀行將給予客戶最少三十天書面通知。 8. 適用條款 任何產品或服務之條款及細則, 跟本條款及細則同樣適用。就提示服務而言, 如本條款及細則與其他適用於客戶之條款及細則出現兩者不一致, 則以本條款及細則為準。 9. 修訂 銀行可不時修訂本條款及細則, 銀行將在其網頁上發出有關任何修訂的通知。當銀行建議之修訂涉及增加銀行收費及/或影響客戶的責任及義務時, 銀行應給予客戶最少三十天的預先通知, 除非發出該預先通知並非切實可行。有關其他修訂, 銀行會在合理時間內預先通知。 10. 法律及語言 (10.1) 本條款及細則應以香港法律解釋和受其管轄。(10.2)本條款及細則的英文和中文版本若有任何分歧, 應以英文版為準。

By using or continuing to use the Alert Service, the Customer thereby agrees to be bound by the following terms and conditions.

1. Definitions The following words and expressions shall have the corresponding meanings wherever appropriate: "Alerts" means emails or SMS messages that are sent to the Customers by the Bank; "Alert Service" means the service of sending of Alerts by the Bank to the Customers; "Bank" means DBS Bank (Hong Kong) Limited (including its successors and assigns); "Customer" means a user of the Alert Service; "Chargeable Alerts" means Alerts the receiving of which are subject to payment of fee(s) or charge(s) specified by the Bank from time to time; "Destination" means any mobile telephone number nominated by the Customer for the purpose of receiving SMS Alerts and/or e-mail address nominated by the Customer for the purpose of receiving e-mail Alerts (as the case may be); "Fee Schedule" means the Bank Charges Schedule published by the Bank (including any effective supplement or addendum in relation thereto), a copy of which is available from the Bank's website or its branches; "Hong Kong" means the Hong Kong Special Administrative Region of the People's Republic of China; and "Telecommunications Equipment" means mobile telephones, laptop computers, desktop computers, pocket computers, personal digital assistants and any other electronic media and/or equipment used to receive the Alerts.

2. Scope of Alert Service (2.1) The Bank may at its sole discretion determine the scope and features of the Alert Service from time to time and may modify, expand or reduce the same at any time without notice. (2.2) If the Bank gives notice of a change to the Alert Service, such notice may be made in such manner and by such means of communication as the Bank shall deem fit, including, without limitation, use of direct mailing material, advertisement, branch display or electronic communications such as e-mail.

3. Use of Alert Service (3.1) The materials in the Alerts are not intended for use by any person located or residing in jurisdictions which prohibit or restrict the distribution of the materials in the Alerts. If the Customer should travel outside Hong Kong, it is the Customers responsibility to ensure that the Alerts can be properly and legally received in the relevant jurisdiction. If the Customer is in any doubt regarding the legality of receiving the Alerts, such Alerts should be promptly deleted. The Bank reserves the right to offer some types of Alerts (as specified by the Bank from time to time). In particular, Alerts relating to the investment accounts of Customers, to Customers who are ordinary residents of Hong Kong. (3.2) Customers must possess the appropriate Telecommunications Equipment and have access to appropriate telecommunications network (as determined by the Bank from time to time) in order to use the Alert Service. (3.3) The Bank reserves the right to restrict the number and/or type of Destination which may be registered by the Customer for receiving the Alerts from time to time. (3.4) The Alert Service may without notice to the Customer be suspended or terminated for any reason including without limitation invalid data; account closure; insufficient funds within any accounts for charges; breakdown; maintenance; modification; expansion and/or enhancement work caused or initiated by the telecommunications companies concerned in relation to their network or by any service provider in respect of the Alert Service. **The Bank will not assume any liabilities or responsibilities for any such suspension or termination.** (3.5) The Customer shall promptly notify the Bank (i) of any changes in any information provided to the Bank in connection with the Alert Service, including the Destination(s) registered with the Bank; or (ii) if any Destination becomes unavailable for receiving the Alerts. **(3.6) The Bank assumes no liability or responsibility for any failure or delay in transmitting information to the Customers or any error or inaccuracy in such information unless this results from negligence or wilful default on the part of the Bank.** (3.7) Where an investment order is placed via the Phone Banking Services, the related Order Confirmation Alert will be sent to the primary and the secondary joint account holders only. (3.8) Customers may be required to register with the Bank in order to receive some types of Alerts (as specified by the Bank from time to time). (3.9) The Customer may request to terminate the receiving of some types of Alerts by completing a request on the Bank's website or through any other means as specified by the Bank from time to time.

4. Nature of Information Provided (4.1) The Customer acknowledges that the information sent under the Alert Service is for the Customer's information only. The Alerts should not be relied upon by the Customers or any other person nor be taken as conclusive evidence of the transaction to which it relates. (4.2) None of the Alerts should be regarded as an offer or a solicitation to subscribe to any products or services (including, without limitation, investments, deposits, insurance and loans) in any jurisdiction. (4.3) It is the Customer's sole responsibility to verify any information received under the Alert Service. **The Bank does not assume any liability (whether in tort or contract or otherwise) for any reliance on any commentaries, confirmations, information or data by the Customer or any other person.**

5. Sending / Receiving Alerts and Security (5.1) The Customer may nominate not more than one mobile telephone number, and not more than one e-mail address, to which the Bank will send the Alerts. The Customer is responsible for ensuring he/she possesses compatible Telecommunications Equipment capable of receiving the Alerts. (5.2) Any Alert will be sent to a Customer once only. If the Customer deletes an Alert, the Bank will not send the same Alert again. (5.3) Any Alerts sent by the Bank to the Customers are one-way communications and the Customer should not reply to such Alerts (via SMS or e-mail), in particular, the Customer should not provide any account or security details such as passwords in any reply. Any request for such details purported to have been sent by the Bank in any Alert or any other irregularity in the Alerts or Alert Service must be reported to the Bank immediately. (5.4) The Customer is responsible for the security of all Telecommunications Equipments and must take all reasonable precautions to prevent any unauthorised use or access.

6. Liability (6.1) **The Bank shall not be responsible for any incompleteness, failure or delay in the transmission of the Alerts, where the incompleteness, failure or delay is caused by or in connection with a breakdown or failure of transmission or communication facilities, inherent technological deficiencies, network traffic congestion, blockage of the Alerts by a network or any extraneous factors or causes beyond the Bank's control.** (6.2) **The Bank will not be responsible for any loss or damage to the Customer's data, software, Telecommunications Equipment or other equipment resulting from the Customer's use of the Alert Service unless such loss or damage is directly and solely caused by the Bank's negligence or wilful default.** (6.3) **There is no agency, cooperation, partnership or joint venture relationship between the third parties supporting the Alert Service and the Bank, nor do they represent the Bank in any way. The Bank is not responsible for any losses or damages caused by any action or omission of any third parties.**

7. Charges (7.1) The Customer should refer to the Fee Schedule for fees and charges applicable to Chargeable Alerts. (7.2) The Customer authorises the Bank to debit the charges incurred by the Customer for the provision of the Alert Service from any account of the Customer maintained with the Bank. (7.3) All Chargeable Alerts sent to the Customer will be charged regardless of whether they were received at the Destination, provided that any failure to receive such Chargeable Alerts is not caused by the wilful default or negligence of the Bank. (7.4) The Bank reserves the right to revise any fees or charges and/or levy additional fees or charges from time to time upon giving not less than 30 days' written notice to the Customer.

8. Applicable Terms The terms and conditions for the products or services by which the Customers are bound shall apply in addition to these Terms and Conditions. In respect of the Alert Service, should there be any inconsistency between these Terms and Conditions and any other terms and conditions applicable to the Customers, these Terms and Conditions shall prevail to the extent of the inconsistency.

9. Amendments These Terms and Conditions may be amended from time to time by the Bank. The Bank will notify the Customer of any amendments by posting a notice on the Bank's website. Where the Bank proposes to make amendments relating to an increase in the Bank's fees or charges and/or affecting the liabilities and obligations of the Customer, the Bank shall give at least 30 days' notice to the Customer unless it is not practicable for the Bank to do so. In such other cases, reasonable notice shall be given.

10. law and language (10.1) These Terms and Conditions shall be construed and governed by the laws of Hong Kong and subject to the non-exclusive jurisdiction of the courts of Hong Kong. (10.2) If there are any discrepancies between the English and Chinese versions of these Terms and Conditions, the English version shall prevail.

請確認閣下的指示已清楚，準確及完整地填妥於本表格才簽署作實。

Please confirm that your instructions have been clearly, accurately and completely set out in this form before signing it.

簽署 Signature

(簽署須與留存銀行之印鑑相符。The signature must agree with the specimen signature filed with the Bank.)

日期 Date

(文義如有歧異，應以英文本為準。The English version shall prevail if there is a discrepancy between the English & Chinese versions.)

只供銀行使用 For Bank Use Only

Branch		Account Processing Banking			
Attended By (Signature, Name & Date)	Initial the action(s) taken:  (Mark name & date if different from the attending staff.)	Approved By (Signature with No., Name & Date)	S.V.	Input	Approved