



DBS TREASURES
PRIVATE CLIENT
星展豐盛私人客戶

Live more,
Bank less

Important Notes – Accepting Email Instructions

DBS Bank (Hong Kong) Limited (“we”, “our”, the “Bank”, “DBS HK” or “us”) may now accept certain instructions in relation to multi-currency revolving term loans, fixed deposits and certain investment products (as may be determined by the Bank at its sole and absolute discretion), from you and/or persons whom you authorise via your and/or their registered email address(es).

For your convenience, the acceptance of instructions via email supplements the other channels available for you to send instructions to us, such as through DBS digibank HK app, DBS iBanking or a direct call with your Relationship Manager.

If you have not registered the email address(es) of yourself and/or authorised persons, you may do so via DBS iBanking or visit any of our DBS HK branches for an immediate update, or contact your Relationship Manager. We may not accept instructions via email before the update is completed.

If you wish to opt out of providing instructions to us via email in future, you may do so by informing your Relationship Manager in writing at any time.

By sending us your instructions via email, you acknowledge that you are aware of the risks involved in the use of email, electronic platform, electronic communication or similar means of non-electronic and electronic communication, which may include errors in transmission, technical defect, oversight, power or system failure, fraud, forgery, misunderstanding, theft or loss of mobile or other devices, unintended disclosure or unauthorised interception or manipulation by third parties. By sending us such instructions, you will be deemed to authorise us to accept your instructions transmitted via email in accordance with the provisions of the DBS Treasures Private Client Master Agreement and agree to bear all such risks.

Without prejudice to any other provision in the DBS Treasures Private Client Master Agreement, you undertake to hold us harmless and indemnify us and keep us indemnified against all losses, howsoever arising out of or in connection with us acting in accordance with any instructions transmitted via email.

Prior to acting on any instruction transmitted via email, you acknowledge that any instruction shall not be deemed received by us until we confirm receipt of your instruction transmitted to us via email and/or we may require you to confirm any such instruction. You agree to accept the risks associated with the time lag between such instruction being sent and actually received and confirmed by us. If your instruction is time sensitive, please provide such instruction through the online banking channels made available to you or contact your Relationship Manager directly.

For more information, the updated DBS Treasures Private Client Master Agreement is available on our website at go.dbs.com/hktpc-feeschedule.

In Hong Kong, DBS Treasures Private Client is the private banking division of DBS Bank (Hong Kong) Limited.

If there are any discrepancies between the English and Chinese versions, the English version will prevail.



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重要提示 - 接受電郵指示

星展銀行(香港)有限公司(「我們」、「我們的」、「本行」或「星展香港」)現可接受您及／或您授權人士透過其註冊電郵地址發出，有關多種貨幣循環定期貸款、定期存款以及若干投資產品(概由本行全權酌情決定)的特定指示。

為方便您向本行發出指示，您可透過現有的渠道，例如 DBS digibank HK 應用程式、星展 iBanking 網上理財 或直接致電您的客戶經理向本行發出指示。作為額外渠道，本行亦接受您透過電郵發出指示。

如您尚未登記您本人及／或授權人士的電郵地址，您可透過星展 iBanking 網上理財、親臨任何星展銀行香港分行即時更新，或聯絡您的客戶經理。在更新完成前，本行可能不會透過電郵接受指示。

如您希望日後停止透過電郵向本行發出指示，您可隨時以書面形式通知您的客戶經理。

透過電郵向本行發出指示，即表示您確認知悉使用電郵、電子平台、電子通訊或類似非電子及電子通訊方式所涉及的風險，當中可能包括傳送過程中出現錯誤、技術問題、疏忽、電力或系統中斷、欺詐、偽冒、誤解、流動電子裝置或其他設備被盜或遺失、在非蓄意情況下披露、未經授權截取或第三方操控事件。透過向本行發出該等指示，您將被視為授權本行根據《星展豐盛私人客戶主協議》(包括條款及細則)的條文接受您透過電郵傳送的指示，並同意承擔所有該等風險。

在不損害《星展豐盛私人客戶主協議》任何其他條文的原則下，您承諾就本行按照透過電郵傳送的任何指示行事而產生或與之相關的一切損失，向本行作出彌償並使本行免受損害。

在就任何透過電郵傳送的指示採取行動前，您確認任何指示均不應被視為已獲本行接收，直至本行確實收到及確認該指示為止，及／或本行可能會要求您確認任何相關指示。您同意及接受該發出的指示與本行確實收到及確認該指示之間的時間延誤所涉及的風險。如果您的指示具有時效性，請透過向您提供的網上銀行渠道發出該等指示，或直接聯絡您的客戶經理。

如欲了解更多資訊，請通過本行網站 go.dbs.com/hktpc-zh-feeschedule 查閱更新版的《星展豐盛私人客戶主協議》。

在香港，星展豐盛私人客戶為星展銀行(香港)有限公司的私人銀行服務部門。

如中英文版本有任何歧異，概以英文版本為準。