



## iGO Rewards 轎車機場接送服務推廣

### 香港機場轎車接送服務預訂表格

預約電郵: [dbsblack@aspirelifestyles.com](mailto:dbsblack@aspirelifestyles.com)

查詢電話: (852) 3122-8666 / Fax: (852) 2851-2001

請於所需接送日期最少 3 個工作天前電郵填妥之預訂表格，連同星展銀行(香港)iGO Rewards 之獎賞換領收據證明以作核實及安排預約。我們將於你的 DBS Black World MasterCard 收取港幣 250 元作單程香港機場豪華轎車接送服務。

#### iGO Rewards 預訂交易資料

預訂編號:		預訂交易日期:	
使用之 DBS\$數額:			

#### 持卡人/乘客資料 (預訂確認將通過電子郵件發送給持卡人及乘客)

持卡人		乘客	
姓名:		姓名:	
電話:		電話:	
電郵:		電郵:	

#### 預訂詳情 (請在適當方格內加上☑號)

服務日期:		服務:	抵港	離港
接載/航班抵港時間:		乘客人數:		
航班號碼:		行李數量:		
接載地點:				
目的地:				
其他要求:				

#### 「iGO Rewards 轎車機場接送服務推廣」之一般條款及細則

- 「iGO Rewards 轎車機場接送服務推廣」(本「推廣」)適用於持有由星展銀行(香港)有限公司(「銀行」,包括其繼承人及受讓人)發出之 DBS Black World MasterCard®(「適用信用卡」)之主要持卡人(「持卡人」)。持卡人必須以適用信用卡簽賬繳付所有有關費用以享本推廣所提供的服務。
- 本推廣之推廣期為 2016 年 6 月 1 日至 2016 年 12 月 31 日止(包括首尾兩日)(「推廣期」)。
- 於推廣期內,持卡人須透過網頁 <https://cards.dbs.com.hk> 或 DBS Omni 手機應用程式成功登記 DBS Omni 帳戶,並以適用信用卡於 iGO Rewards 網站完成單一換領 DBS\$ 交易(「合資格換領交易」),可以每程港幣 250 元享用由 Aspire Lifestyles (「服務供應商」)提供之機場轎車接送(香港或指定海外機場)服務 1 次(「服務」)。
- 每個合資格換領交易只可享用服務 1 次。
- 持卡人於推廣期內每月最多可享用 2 程服務(包括本地或指定海外城市之服務),於整個推廣期內最多可享用 8 程服務,而轎車接送日期必須在推廣期間,但須受下列第 6 條所約束。
- 持卡人須於合資格換領交易日起計 90 日內填妥指定預訂表格並透過電郵([dbsblack@aspirelifestyles.com](mailto:dbsblack@aspirelifestyles.com))直接聯絡服務供應商預約服務。預訂表格可於 <http://go.dbs.com/hk-igo-limo> 下載。持卡人須於指定表格內提供姓名、聯絡電話、電郵及合資格換領交易之預訂編碼、交易日期、所使用之 DBS\$ 數量及預訂詳情予服務供應商以作覆核及預約服務之用。如未能於預訂服務時提供合資格換領交易之有效資料,持卡人須繳付正價費用每程港幣 850 元(「正價費用」)以享用服務。預約享用服務須最少 3 個工作天前進行及只接受最長 90 日之前之預約。服務供應商將以 International SOS Assistance (HK) Ltd. 的商戶名稱收取有關預約款項,並顯示於月結單上。
- 享用服務名額有限,用完即止。
- 服務之供應須視乎實際情況而定,並按先到先得形式提供。
- 推廣須受本條款及細則、及服務供應商的其他條款及細則約束,詳情請向服務供應商查詢。
- 如因安全理由、惡劣天氣或其他特別情況,包括但不限於颱風、暴雨,道路條件,任何乘客,司機和道路使用者的安全,超載/過大/不規則行李物品的存放,服務供應商有權暫停或取消提供有關服務,而不會承擔因持卡人未能使用服務而導致各種延誤或損失。
- 銀行保留權利只為於推廣期間適用信用卡戶口狀況良好、有效及無欠繳(由銀行全權酌情決定)的持卡人提供服務。
- 持卡人明白及接納所有服務並非由或銀行所提供。因此,有關服務供應商、其員工及其供應商於推廣提供的各項服務的各方面(包括但不只限於質素、供應量、服務供應商的產品說明及/或其服務、虛假商品說明、不實的陳述、誤導、遺漏、未經授權的陳述、不良營商手法或誘導),銀行對此不承擔任何責任。
- 持卡人明白及接納服務供應商並非服務的直接供應商。服務供應商將不承

擔推廣或提供服務之其他供應商的服務質素、供應量、商品和/或服務的說明、任何虛假服務說明、錯誤陳述、遺漏、未授權的代表、及不公平貿易等行為。

- 若服務供應商拒絕提供服務而引致持卡人有任何損失,銀行毋須負上任何責任。
- 銀行及服務供應商保留權利修改本條款及細則、更改或終止推廣。如有任何爭議,銀行及服務供應商的決定為最終及具約束性。
- 如本條款及細則之中、英文版本有任何歧義,概以英文版本為準。

#### 往/返香港國際機場之轎車接送服務(「本地接送服務」):

- 本地接送服務包括單程轎車接送由/到香港國際機場至/從指定地點,指定地點須於香港境內及必須在合理可行的情況下經道路到達,不包括任何可引致服務不能完成或在不安全情況下才可完成的地區。本地接送服務已包括司機接送、行李運費、燃油費、隧道費及過橋費。凌晨 00:01 至凌晨 06:00 之本地接送服務須另支付每程港幣 100 元之附加費。每程均以一個目的地為限,如需中途停站(只限於順路之路線)則需支付每站港幣 100 元之附加費。接送路線及路線順路與否由服務供應商全權決定。任何中途停站之要求必須於預約時提出,臨時要求恕不受理。
- 如欲更改或取消已預約之本地接送服務,持卡人須於服務前最少 24 小時前取消。如於 24 小時內取消本地接送服務、8 小時內更改本地接送服務或未能依約出現,服務供應商亦將收取正價費用。
- 本地接送服務所使用之車款須視乎實際情況而定。服務供應商保留以任何車款提供服務之權利。如持卡人須指定車款,每程將另外收取港幣 70 元之附加費。
- 由市內出發至香港國際機場之服務,最長等候時間為預約時間起計 15 分鐘。如持卡人同意及服務供應商之供應情況許可,等候時間可延長,而逾時等候費用由第 16 分鐘起計算,費用為每小時港幣 200 元。不足一小時亦作一小時計算。
- 由機場出發之抵港即時接送服務,最長等候時間為飛機抵港時間起計 75 分鐘。如持卡人同意及服務供應商之供應情況許可,等候時間可延長,而逾時等候費用由第 76 分鐘起計算,費用為每小時港幣 200 元。不足一小時亦作一小時計算。
- 持卡人可免費享用一次機場/酒店專人接待服務。若持卡人需要額外於港口或火車站及/或任何其他地方專人接待或需要額外機場/酒店專人接待,則須另外收費每次港幣 100 元。
- 為確保服務時行車安全,所有行李必須放置於轎車之行李廂內。如乘客人數及/或行李數量超出車輛之最高限制,服務供應商恕不接受預約。一般而言,4 人座轎車的行李廂容量為 2 件標準尺寸行李箱(22''×12''×30'');7 人座 MPV 的行李廂容量為 4 件標準尺寸行李箱。
- 所有預定之服務將在以下情況下取消:(1)在香港天文台懸掛八號或以上颱風訊號或黑色暴雨警告期間,以及(2)在香港天文台除下八號颱風訊號或黑色暴雨警告的 2 小時內。



# iGO Rewards Airport Limousine Transfer Services Promotion



## Hong Kong Airport Limousine Booking Form

Reservation Email: [dbsblack@aspirelifestyles.com](mailto:dbsblack@aspirelifestyles.com)  
Enquiry Tel: (852) 3122-8666 / Fax: (852) 2851-2001

Please email this completed booking form at least 3 working days in advance of service date, together with a copy of your eligible DBS Bank (HK) iGO Rewards redemption confirmation for verification and booking. HK\$250 will be charged to your DBS Black World MasterCard for one-way airport limousine transfer within Hong Kong.

### iGO REWARDS REDEMPTION DETAILS

Booking Reference Number:		Date of Redemption:	
DBS\$ redeemed:			

### CARDHOLDER / PASSENGER INFORMATION *(Confirmed limousine booking will be e-mailed to the cardholder and the passenger.)*

CARDHOLDER		PASSENGER	
Name:		Name:	
Mobile Phone No.:		Mobile Phone No.:	
E-Mail:		E-Mail:	

### BOOKING DETAILS (please ☒ the appropriate box)

Date: (dd/mmm/yy)		Service:	Arrival	Departure
Pick-up Time / Estimated Time of Arrival:		No. of Passenger(s):		
Flight No.:		No. of Baggage(s):		
Pick-up Place / Destination:				
Other Request(s):				

#### "iGO Rewards Airport Limousine Transfer Services Promotion" General Terms and Conditions

- "iGO Rewards Airport Limousine Transfer Services Promotion" (the "Promotion") is only applicable to the principal cardholders ("Cardholders") of the DBS Black World MasterCard® ("Applicable Credit Card") issued by DBS Bank (Hong Kong) Limited (the "Bank"), which expression shall include its successors and assigns). Cardholders must use Applicable Credit Card for all relevant payments in order to enjoy the service offered under Promotion.
- Promotion is from 1 June 2016 to 31 December 2016, both days inclusive (the "Promotion Period").
- During the Promotion Period, Cardholders can book Airport Limousine Transfer Service (Hong Kong International Airport or designated overseas airport) (the "Service") provided by Aspire Lifestyles (the "Service Provider") at HK\$250 per ride upon conducting a single redemption of DBS\$ (the "Eligible Redemption") at iGO Rewards website ("Website") with Applicable Credit Card. Cardholders have to create a DBS Omni ID via webpage <https://cards.dbs.com.hk> or DBS Omni mobile application before logging in the Website.
- Each Eligible Redemption can be used for enjoying Service once.
- Cardholder can book the Service (including service in Hong Kong or designated overseas city) for a maximum of 2 rides in a single calendar month and a maximum of 8 rides during the Promotion Period. Limousine transfer date must be within the Promotion Period and is subject to Clause 6 below.
- Cardholders are required to fill in designated booking form in order to book the Service directly with the Service Provider via email ([dbsblack@aspirelifestyles.com](mailto:dbsblack@aspirelifestyles.com)) within 90 days from the date of the Eligible Redemption. Booking form(s) can be downloaded at <http://go.dbs.com/hk-iGO-limo-en>. Cardholders are required to provide information in the booking form including full name, phone number, email address along with Booking Reference Number, booking date and DBS\$ used in the Eligible Redemption and booking details to the Service Provider for verification of eligibility to the Service and reservation of Service purposes. Cardholders will not be entitled to the Promotion if failing to provide valid information of the Eligible Redemption, and will be charged at original fee of HK\$850 per ride (the "Original Fee") for the Service. Reservation(s) must be made at least 3 working days in advance of using the Service and could be made up to a maximum of 90 days in advance. The relevant booking fee(s) will be billed by the Service Provider under the merchant name of International SOS Assistance (HK) Ltd, and shown on the monthly statement.
- The Service is available while quota lasts.
- The Service is available on a first-come-first-served basis and subject to availability.
- The Promotion is subject to these terms and conditions and other terms and conditions stipulated by the Service Provider. Please contact the Service Provider for details.
- Based on safety reasons and/or bad weather situation, the Service Provider has the sole discretion to suspend or refuse to provide the Service without any responsibility for any loss for the Cardholders. Such situations include but not limit to typhoon, rainstorm, road conditions, safety of any passenger, driver or road user, stowage of overload / oversized / irregular luggage items.
- The Bank reserves the right to provide the Promotion only to Cardholders whose Applicable Credit Card account is determined at the sole discretion of the Bank to be in good standing, remain valid and not in default during the Promotion Period.
- Cardholders understand and accept that the Bank is not the supplier of the Service. The Bank shall bear no liability relating to any aspect of the Service, including without limitation, the quality, the supply, the descriptions of goods and/or services provided by the Service Provider, any false trade description, misrepresentation, mis-statement, omission, unauthorized representation, unfair trade practices or conduct in connection with the promotion of the Service.
- Cardholders understand and accept that Service Provider is not the direct supplier of the Service. Service Provider shall bear no liability relating to any aspect of the Service, including without limitation, the quality, the supply, the descriptions of

goods and/or services provided by other services providers, any false trade description, misrepresentation, mis-statement, omission, unauthorized representation, unfair trade practices or conduct in connection with the promotion of the Service or in making available the Service

- The Bank will not accept any liability for any loss incurred by the Cardholder should the Service Provider refuses to provide any of the Service.
- The Bank and the Service Provider reserve the right to amend these terms and conditions as well as to vary or terminate the Promotion. In case of any disputes, the decision of the Bank and the Service Provider shall be final and binding.
- In the event of discrepancy or inconsistency between the English version and Chinese version of these terms and conditions, the English version shall prevail.

#### For Limousine Transfer Service from/to Hong Kong International Airport (the "Local Transfer Service"):

- The Local Transfer Service includes a single ride of limousine pick-up from/to Hong Kong International Airport to/from designated local destination that is accessible by road within Hong Kong only, excluding areas which represent conditions such as to make the Service impossible, reasonably impracticable or unsafe. The Local Transfer Service includes the driver service, luggage handling charges, fuel, tunnel and bridge tolls. A surcharge of HK\$100 will be charged for each ride between 00:01am to 06:00am. Each ride is restricted to one stop only. A surcharge of HK\$100 will be charged for each en-route stopover. The travelling route and definition of an en-route stop is subject to the discretion of the Service Provider. Any en-route stopover must be requested at the time of booking. Last minute requests will not be entertained.
- Amendment or cancellation of the Local Transfer Service must be made at least 24 hours before the scheduled pick up time. The Original Fee will be charged for cancellation less than 24 hours in advance, any no-show and/or amendment of Local Transfer Service made with less than 8 hours in advance.
- Vehicle model used for providing the Local Transfer Service is subject to availability. The Service Provider reserves the right to replace any vehicle when necessary. For request of specific vehicle type, an additional fee of HK\$70 per ride will be charged.
- For in-town pick up service to Hong Kong International Airport, the maximum waiting period shall be 15 minutes from the scheduled pick-up time. Subject to Cardholders' consent and limousine service provider's operational availability, the waiting period can be extended from the 16th minute onwards for an additional fee of HK\$200 per hour. Waiting time less than an hour will be charged for an hour.
- For airport pick-up service, the maximum waiting period shall be 75 minutes from the flight's landing time. Subject to Cardholders' consent and the Service Provider's operational availability, the waiting period can be extended from the 76th minute onwards for an additional fee of HK\$200 per hour. Waiting time less than an hour will be charged for an hour.
- A one-time complimentary meet & greet service will be provided for each airport or hotel pick up. For each meet & greet service at port/train and/or extra service at airport/hotel, an additional fee of HK\$100 per request will be charged.
- Luggage must be safely secured in a closed trunk/luggage compartment for Service to be rendered. Any booking which exceeds the maximum number of passenger and/or luggage capacity of the vehicle will not be accepted. As a general reference, the luggage capacity of a 4-seater sedan is 2 standard size suitcases (22" X 12" X 30") and a 7-seater MPV is a total of 4 standard size suitcases.
- All scheduled Service will be suspended under the following conditions: (1) Typhoon Signal No. 8 or above or Black Rainstorm Warning is hoisted by the Hong Kong Observatory and, (2) within 2 hours from the time Typhoon Signal No. 8 or Black Rainstorm Warning is cancelled.